

Corporate Counsel

2300 Richmond Road Lexington, KY 40502 P: 859-268-6367 F: 859-268-6327

Richard.Bertelson@amwater.com

October 3, 2011

HAND DELIVERED

Jeff Derouen Executive Director Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40601 RECEIVED

OCT 03 2011

PUBLIC SERVICE COMMISSION

Re: Case No. 2011-00219, Rosalind Cole v. Kentucky-American Water Company

Dear Mr. Derouen:

Enclosed please find Kentucky-American Water Company's Response to Commission Staff's First Information Request in the above-styled matter.

As each copy of Kentucky-American's information response is over 230 pages in length, Kentucky-American is seeking to file fewer copies than required by the applicable regulation in order to reduce costs and the expenditure of resources. Therefore, pursuant to 807 KAR 5:001, Section 14, Kentucky-American requests that it be granted a deviation from the requirements of 807 KAR 5:001, Section 4(10), which provide that:

All briefs and petitions for rehearing in any proceeding must be accompanied with notice, showing service upon all other parties or their attorneys, and, in addition to the filed original, ten (10) copies of each such document shall be furnished for the use of the commission.

Kentucky-American has filed four (4) copies of its response in addition to the original. Please let me know if our deviation request is not approved, and I will gladly provide the additional six (6) copies as required pursuant to the regulation. Thank you for your attention to this matter.

Sincerely,

Richard W. Bertelson, III, Corporate Counsel

Kentucky-American Water Company

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

	ROSALIND COLE)	
V.	COMPLAINANT)))	CASE NO. 2011-00219
	KENTUCKY-AMERICAN WATER COMPANY)	
	RESPONDENT)	

CERTIFICATION OF RESPONSES TO INFORMATION REQUESTS

This is to certify that I have supervised the preparation of Kentucky-American Water Company's responses to the September 15, 2011 Information Requests of the Commission Staff and that the responses are true and accurate to the best of my knowledge, information and belief formed after reasonable inquiry.

DATE: 9/29/1/

In the Matter of:

Takisha D. Walker Supervisor Field Operations

Kentucky-American Water Company

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

	ROSALIND COLE)	
V.	COMPLAINANT)))	CASE NO. 2011-00219
	KENTUCKY-AMERICAN WATER COMPANY)	
	RESPONDENT)	

In the Matter of:

PETITION OF KENTUCKY-AMERICAN WATER COMPANY FOR CONFIDENTIAL PROTECTION

Kentucky-American Water Company (KAW) hereby petitions the Kentucky Public Service Commission ("Commission") pursuant to 807 KAR 5:001, Section 7 and KRS 61.878(1)(a) to grant confidential protection for the items described herein, which KAW has provided in support of its Response to Commission Staff's First Request for Information. In support of this Petition, KAW states as follows:

- 1. The Kentucky Open Records Act exempts from disclosure certain information of a personal nature where public disclosure would constitute a clearly unwarranted invasion of personal privacy. KRS 61.878(1)(a).
- 2. In its response, KAW attached copies of letters and notices from KAW to Complainant, Rosalind Cole, copies of Ms. Cole's bills, service orders regarding Ms. Cole's account, meter test results, and the ledger information report for Ms. Cole's account. These documents contain Ms. Cole's account number, the premises number applicable to her account, and personal telephone numbers. This information merits confidential protection because KAW

believes that revealing this information in the public record could result in an unwarranted invasion of personal privacy.

- 3. If the Commission disagrees with this request for confidential protection, however, it must hold an evidentiary hearing (a) to protect KAW's due process rights and (b) to supply the Commission with a complete record to enable it to reach a decision with regard to this matter. <u>Utility Regulatory Commission v. Kentucky Water Service Company, Inc.</u>, Ky. App., 642 S.W.2d 591, 592-94 (1982).
- 4. As each copy of KAW's information response is over 230 pages in length, KAW seeks to file fewer copies than required by the applicable regulation in order to reduce costs and the expenditure of resources. Therefore, pursuant to 807 KAR 5:001, Section 14, Kentucky-American requests that it be granted a deviation from the requirements of 807 KAR 5:001, Section 7(2)(b), which provide that a party seeking confidential treatment of any material must attach "[t]he petition, one (1) copy of the material which is identified by underscoring or highlighting, and ten (10) copies of the material with those portions obscured for which confidentiality is sought, shall be filed with the commission." KAW has filed four (4) copies of the materials with those portions for which confidentiality is sought obscured. KAW will promptly provide the additional six (6) copies as required pursuant to the regulation if this request is not granted.
- 5. KAW will disclose the confidential documents, pursuant to a protective agreement, to intervenors and others with a legitimate interest in this information and as required by the Commission.

WHEREFORE, Kentucky-American Water Company respectfully requests that the Commission grant confidential protection for the information at issue, or in the alternative,

schedule an evidentiary hearing on all factual issues while maintaining the confidentiality of the information pending the outcome of the hearing.

Dated October 3, 2011

Respectfully Submitted,

Richard W. Bertelson, III

Corporate Counsel

Kentucky-American Water Company

2300 Richmond Road

Lexington, Kentucky 40502

(859) 268-6367

Counsel for Kentucky-American Water Company

CERTIFICATE OF SERVICE

This is to certify that the original and 10 copies of the foregoing Petition for Confidential Protection have been filed on this 3rd day of October 2011 at the Public Service Commission and that a true and accurate copy of same has been served via U.S. mail, return service requested, on the 3rd day of October 2011, upon the following:

Rosalind Cole The Waldorf-Astoria Towers 100 E. 50th Street New York, NY 10022-6848

Counsel for Defendant

Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

Witness: Takisha D. Walker

1. Provide copies of all bills sent to Ms. Cole from January 2, 2007 until present.

Response:

Please see the attached billing statements.

PO Box 371880 Pittsburgh, PA 15250-7880

\$5,509.38

Oct 03, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Sep 21, 2011

Billing Period: Aug 15 to Sep 16 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter. Present-actual 1427 Last-actual 1303 100 Cubic Feet used 124

1 cu. ft. equals 7.50 gallons Gallons used

93000

Billing Summary

Prior Balance	
Balance from last bill	\$5,451.07
Payments as of Sep 21, 2011. Thanks!	<u>-500.00</u>
Total prior balance, Sep 21, 2011	4,951.07
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 124.00)	492.94
Total water charges, Sep 21, 2011	515.19
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.39
Total other charges, Sep 21, 2011	4.39
Taxes	
School Tax	15.68
Franchise Fee - LFUCG	15.68
KRA Withdrawal Fee - 100CF	<u>7.37</u>
Total taxes, Sep 21, 2011	38.73
Total Current Charges	558.31
TOTAL AMOUNT DUE	\$5,509.38

Water Usage Comparison

Monthly usage in 100 cubic feet

O N D J F M A M J J A S c o e a e a p a u u u e e t v c n b r r y n l g p

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$5,451.07

Aug 30, 2011

Amount Paid

اماناه التمالية الباريانية الباران المسالية الإسلا Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Aug 18, 2011

Billing Period: Jul 16 to Aug 15 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

Present-actual 1303 Last-actual 1157 100 Cubic Feet used 146 1 cu. ft. equals 7.50 gallons

Gallons used 109500

Billing Summary

Prior Balance	
Balance from last bill	\$5,298.68
Payments as of Aug 18, 2011. Thanks!	-500.00
Total prior balance, Aug 18, 2011	4,798.68
Current Water Charges	4,750.00
	22.25
Meter Service Charge	
Water Usage (\$3.975300 x 146.00)	<u>580.39</u>
Total water charges, Aug 18, 2011	602.64
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.39
Total other charges, Aug 18, 2011	4.39
Taxes	
School Tax	18.34
Franchise Fee - LFUCG	18.34
KRA Withdrawal Fee - 100CF	8.68
Total taxes, Aug 18, 2011	45.36
Total Current Charges	652.39
TOTAL AMOUNT DUE	\$5,451.07

Water Usage Comparison

Monthly usage in 100 cubic feet

A S O N D J F M A M J J A 2 u e c o e a e a p a u u u o o g p t v c n b r r y n l g 1

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$5,298,68

Aug 01, 2011

Amount Paid

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100 E 50th St

New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:



Billing Period & Meter Information

Billing Date: Jul 20, 2011

Billing Period: Jun 15 to Jul 16 (31 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

MOTOL LAGITIDOL COLLEGE	
Present-actual	1157
Last-actual	1102
100 Cubic Feet used	55
1 cu. ft. equals 7.50 gallo	ns
Gallons used	41250

Billing Summary

Prior Balance	
Balance from last bill	\$5,035.49
Payments as of Jul 20, 2011. Thanks!	.00
Total prior balance, Jul 20, 2011	5,035.49
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 55.00)	218.64
Total water charges, Jul 20, 2011	240.89
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.39
Total other charges, Jul 20, 2011	4.39
Taxes	
School Tax	7.32
Franchise Fee - LFUCG	7.32
KRA Withdrawal Fee - 100CF	3.27
Total taxes, Jul 20, 2011	17.91
Total Current Charges	263.19
•	
TOTAL AMOUNT DUE	\$5,298.68

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$5,035.49

Jul 04, 2011

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number
Premise Number



Billing Period & Meter Information

Billing Date: Jun 20, 2011

Billing Period: May 19 to Jun 15 (27 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

Present-actual 1102

Last-actual 1072

100 Cubic Feet used 30

Gallons used 22500

Billing Summary

Prior Balance	
Balance from last bill	\$6,198.68
Payments as of Jun 20, 2011. Thanks!	-1,346.18
Total prior balance, Jun 20, 2011	4,852.50
Adjustments	
Reconnect Fee - Fayette	<u> 26.00</u>
Total adjustments, Jun 20, 2011	26.00
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 30.00)	<u>119.26</u>
Total water charges, Jun 20, 2011	141.51
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Jun 20, 2011	4.32
Taxes	
School Tax	4.30
Franchise Fee - LFUCG	5.08
KRA Withdrawal Fee - 100CF	<u>1.78</u>
Total taxes, Jun 20, 2011	11.16
Total Current Charges	182.99
TOTAL AMOUNT DUE	\$5,035.49

Water Usage Comparison

Monthly usage in 100 cubic feet

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Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

\$6,198.68

Jun 06, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid

ابرارا والماليرا والمارية والمرابط والمتراز والمرازات Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: May 23, 2011

Billing Period: Apr 14 to May 19 (35 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

1072 Present-actual Last-actual 449 100 Cubic Feet used 623 1 cu. ft. equals 7.50 gallons Gallons used 467250

Billing Summary

Prior Balance	
Balance from last bill	\$4,906.32
Payments as of May 23, 2011. Thanks!	-1,400.00
Total prior balance, May 23, 2011	3,506.32
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 623.00)	2,476.61
Total water charges, May 23, 2011	2,498.86
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, May 23, 2011	4.32
Taxes	
School Tax	76.08
Franchise Fee - LFUCG	76.08
KRA Withdrawal Fee - 100CF	<u>37.02</u>
Total taxes, May 23, 2011	189.18
Total Current Charges	2,692.36
TOTAL AMOUNT DUE	\$6,198.68

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$4,906.32

May 02, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Apr 19, 2011

Billing Period: Mar 15 to Apr 14 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

Present-actual 449
Last-actual 329
100 Cubic Feet used 120
1 cu. ft. equals 7.50 gallons
Gallons used 90000

Billing Summary

Prior Balance	
Balance from last bill	\$4,132.91
Adjustments	732.29
Payments as of Apr 19, 2011. Thanks!	-500.00
Total prior balance, Apr 19, 2011	4,365.20
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 120.00)	<u>477.04</u>
Total water charges, Apr 19, 2011	499.29
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Apr 19, 2011	4.32
Taxes	
School Tax	15.19
Franchise Fee - LFUCG	15.19
KRA Withdrawal Fee - 100CF	7.13
Total taxes, Apr 19, 2011	37.51
Total Current Charges	541.12
TOTAL AMOUNT DUE	\$4,906.32

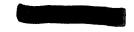
Water Usage Comparison

Monthly usage in 100 cubic feet

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$4,865.20

Apr 04, 2011

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Mar 21, 2011

Rate Type: Residential

Billing Summary

Prior Balance	
Balance from last bill	\$4,132.91
Payments as of Mar 21, 2011. Thanks!	
Total prior balance, Mar 21, 2011	4,132.91
Adjustments	
Prior Unbilled Water Svs	671.83
KRA Withdrawal Fee Adj	10.86
LFUCG Wtr Qual Fee Adj	<u>8.64</u>
Total adjustments, Mar 21, 2011	691.33
Taxes	
School Tax	20.48
Franchise Fee - LFUCG	20.48
Total taxes, Mar 21, 2011	40.96
Total Current Charges	732.29
TOTAL AMOUNT DUE	\$4,865.20

Water Usage Comparison

Monthly usage in 100 cubic feet

2 M A M J J A S O N D J F M 2 0 a p a u u u e c o e a e a 0 1 r r y n l g p t v c n b r 1 1 0

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

PO Box 371880 Pittsburgh, PA 15250-7880

\$4,132,91

For Service To: 3177 Russell Cave Rd

Mar 30, 2011

Amount Paid

التائد بالتبيال الماليات الماليات الماليين الماليين Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Mar 18, 2011

Billing Period: Feb 14 to Mar 15 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter. Present-actual 329 77 Last-actual

100 Cubic Feet used 252 1 cu. ft. equals 7.50 gallons

Gallons used 189000

Billing Summary

Prior Balance	
Balance from last bill	\$3,425.95
Payments as of Mar 18, 2011. Thanks!	-400.00
Total prior balance, Mar 18, 2011	3,025.95
Current Water Charges	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 252.00)	1,001.78
Total water charges, Mar 18, 2011	1,024.03
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Mar 18, 2011	4.32
Taxes	
School Tax	31.21
Franchise Fee - LFUCG	31.21
KRA Withdrawal Fee - 100CF	<u> 16.19</u>
Total taxes, Mar 18, 2011	78.61
Total Current Charges	1,106.96
,	
TOTAL AMOUNT DUE	\$4,132.91

Water Usage Comparison

Monthly usage in 100 cubic feet

 $\begin{smallmatrix} M&A&M&J&J&A&S&O&N&D&J&F\\ a&p&a&u&u&u&e&c&o&e&a&e\\ r&r&y&n&i&g&p&t&v&c&n&b \\ \end{smallmatrix}$

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$3,425,95

Mar 01, 2011

Amount Paid

tadlkallamlahlahlahlahlahlahlahlah Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Initial Bill

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number

Billing Period & Meter Information

Billing Date: Feb 17, 2011

Billing Period: Feb 03 to Feb 14 (11 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051135142N is a 1-inch meter.

Present-actual Last-actual

100 Cubic Feet used 77 1 cu. ft. equals 7.50 gallons

Gallons used 57750

Billing Summary

Prior Balance	
Balance from last bill	\$3,826.86
Payments as of Feb 17, 2011. Thanks!	-700.00
Total prior balance, Feb 17, 2011	3,126.86
Adjustments	
Reconnect Fee - Fayette	26.00
Rate Adj 09-29-10 to 12-13-10	<u>-67.64</u>
Total adjustments, Feb 17, 2011	-41.64
Current Water Charges	
Meter Service Charge	8.16
Water Usage (\$3.975300 x 77.00)	<u>306.10</u>
Total water charges, Feb 17, 2011	314.26
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	<u>1.58</u>
Total other charges, Feb 17, 2011	1.58
Taxes	
School Tax	9.58
Franchise Fee - LFUCG	10.36
KRA Withdrawal Fee - 100CF	4.95
Total taxes, Feb 17, 2011	24.89
Total Current Charges	299.09
TOTAL AMOUNT DUE	\$3,425.95

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$3,826,86

Dec 06, 2010

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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**** FINAL BILL ****

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Billing Period & Meter Information

Billing Date: Nov 22, 2010

Billing Period: Oct 22 to Nov 17 (26 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

Present-actual 504

Last-actual 471

100 Cubic Feet used 33 1 cu. ft. equals 7.50 gallons

Gallons used 24750

Billing Summary

Prior Balance	
Balance from last bill	\$3,644.87
Payments as of Nov 22, 2010. Thanks!	00
Total prior balance, Nov 22, 2010	3,644.87
Current Water Charges	•
Meter Service Charge	22.90
Water Usage (\$4.321000 x 33.00)	142.59
Total water charges, Nov 22, 2010	165.49
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Nov 22, 2010	4.32
Taxes	
School Tax	5.03
Franchise Fee - LFUCG	5.03
KRA Withdrawal Fee - 100CF	2.12
Total taxes, Nov 22, 2010	12.18
Total Current Charges	181.99
TOTAL AMOUNT DUE	\$3,826.86

Water Usage Comparison

Monthly usage in 100 cubic feet

2 N D J F M A M J J A S O N 2 0 0 e a e a p a u u u e c o 0 0 v c n b r r y n l g p t v 1 0

Messages from Kentucky American Water

*** Final Bill *** This is your final bill for service. It has been our pleasure to serve you.

**THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID

IMMEDIATELY

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$3,644.87

Nov 30, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

taddirdhaadadhdalaladhdalladhabla Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Nov 18, 2010

Billing Period: Oct 14 to Oct 22 (8 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

471 Present-actual 463 Last-actual

100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 6000

Billing Summary

Prior Balance	
Balance from last bill	\$3,596.88
Payments as of Nov 18, 2010. Thanks!	.00
Total prior balance, Nov 18, 2010	3,596.88
Current Water Charges	3,330.00
Meter Service Charge	6.11
Water Usage (\$4.321000 x 8.00)	34.57
Total water charges, Nov 18, 2010	40.68
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Nov 18, 2010	4.32
Taxes	
School Tax	1.24
Franchise Fee - LFUCG	1.24
KRA Withdrawal Fee - 100CF	51
Total taxes, Nov 18, 2010	2.99
Total Current Charges	47.99
TOTAL AMOUNT DUF	\$3,644,87

Water Usage Comparison

Monthly usage in 100 cubic feet

D J F M A M J J A S O N e a e a p a u u u e c o o c n b r r y n i g p t v

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$3,596.88

Nov 01, 2010

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number:

ber:

Billing Period & Meter Information

Billing Date: Oct 20, 2010

Billing Period: Sep 16 to Oct 14 (28 days)
Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

Present-actual 463
Last-estimate 218
100 Cubic Feet used 245
1 cu. ft. equals 7.50 gallons
Gallons used 183750

Billing Summary

Prior Balance		
Balance from last bill		\$2,853.27
Payments as of Oct 20, 2010. Thanks!		-257.14
Total prior balance, Oct 20, 2010		2,596.13
Current Water Charges	****	
Meter Service Charge		22.30
Water Usage (\$ 2.82900 X	105.00)	297.05
Water Usage (\$ 4.32100 X	140.00)	604.94
Total Use Billed	245.00	924.29
Other Current Charges-	*****	
LFUCG - Wtr Qual Mgmt Fee		4.32
Total other charges, Oct 20, 20	10	4.32
Taxes	******	
School Tax		28.20
Franchise Fee - LFUCG		28.20
KRA Withdrawal Fee - 100CF		<u> 15.74</u>
Total taxes, Oct 20, 2010		72.14
Total Current Charges		1,000.75
TOTAL AMOUNT DUE		\$3,596.88

Water Usage Comparison

Monthly usage in 100 cubic feet

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$2,853,27

Oct 04, 2010

Amount Paid

tailllallandalahdaladaladdaladdal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Sep 21, 2010

Billing Period: Aug 16 to Sep 16 (31 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

Present-estimate 218 Last-estimate 154 100 Cubic Feet used 64 1 cu. ft. equals 7.50 gallons

Gallons used 48000

Billing Summary

Prior Balance	
Balance from last bill	\$2,871.67
Payments as of Sep 21, 2010. Thanks!	-241.79
Total prior balance, Sep 21, 2010	2,629.88
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 64.00)	<u>181.06</u>
Total water charges, Sep 21, 2010	202.56
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Sep 21, 2010	4.32
Taxes	
School Tax	6.20
Franchise Fee - LFUCG	6.20
KRA Withdrawal Fee - 100CF	4.11
Total taxes, Sep 21, 2010	16.51
Total Current Charges	223.39
TOTAL AMOUNT DUE	\$2,853.27

Water Usage Comparison

Monthly usage in 100 cubic feet

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*=Estimate

Messages from Kentucky American Water
THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$2,871,67

Aug 31, 2010

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

er:

Billing Period & Meter Information

Billing Date: Aug 19, 2010

Billing Period: Jul 15 to Aug 16 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.
Present-estimate 154
Last-actual 79
100 Cubic Feet used 75
1 cu. ft. equals 7.50 gallons

Gallons used 56250

Billing Summary

Prior Balance	
Balance from last bill	\$2,614.53
Payments as of Aug 19, 2010. Thanks!	.00
Total prior balance, Aug 19, 2010	2,614.53
Current Water Charges	2,021.00
Meter Service Charge	21.50
Water Usage (\$2.829000 x 75.00)	212.18
Total water charges, Aug 19, 2010	233.68
Other Current Charges	255.00
LFUCG - Wtr Qual Mgmt Fee	4 32
Total other charges, Aug 19, 2010	$\frac{4.32}{4.32}$
Taxes	7.52
School Tax	7.16
Franchise Fee - LFUCG	7.16
KRA Withdrawal Fee - 100CF	4.82
Total taxes, Aug 19, 2010	19.14
Total Current Charges	257.14
TOTAL AMOUNT DUE	\$2,871.67

Water Usage Comparison

Monthly usage in 100 cubic feet

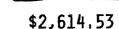
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*=Estimate

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



Aug 02, 2010

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Jul 21, 2010

Billing Period: Jun 14 to Jul 15 (31 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

79 Present-actual Last-actual 9 100 Cubic Feet used 70 1 cu. ft. equals 7.50 gallons Gallons used

52500

Billing Summary

Prior Balance	
Balance from last bill	\$2,874.42
Payments as of Jul 21, 2010. Thanks!	<u>-501.68</u>
Total prior balance, Jul 21, 2010	2,372.74
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 70.00)	<u> 198.03</u>
Total water charges, Jul 21, 2010	219.53
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Jul 21, 2010	4.32
Taxes	
School Tax	6.72
Franchise Fee - LFUCG	6.72
KRA Withdrawal Fee - 100CF	4.50
Total taxes, Jul 21, 2010	17.94
Total Current Charges	241.79
	<u></u>
TOTAL AMOUNT DUE	\$2,614.53

Water Usage Comparison

Monthly usage in 100 cubic feet

A S O N D J F M A M J J 2 u e c o e a e a p a u u o g p t v c n b r r y n l 1 0

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$2,874,42

Jun 30, 2010

Amount Paid

ार्गानामान्यसम्बद्धाः स्वयं स्वय Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number:

Billing Period & Meter Information

Billing Date: Jun 18, 2010

Billing Period: May 13 to Jun 14 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.

Present-actual

Last-actual

*Meter Changed Jun 08, 2010.

Meter Number 048975936J is a 1-inch meter.

Present-actual

1331

Last-actual

1331

100 Cubic Feet used

1 cu. ft. equals 7.50 gallons

Gallons used 6750

Billing Summary

Prior Balance	
Balance from last bill	\$3,017.10
Payments as of Jun 18, 2010. Thanks!	-224.18
Total prior balance, Jun 18, 2010	2,792.92
Adjustments	
Reconnect Fee - Fayette	<u> 26.00</u>
Total adjustments, Jun 18, 2010	26.00
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 9.00)	25.46
Total water charges, Jun 18, 2010	46.96
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Jun 18, 2010	4.32
Taxes	
School Tax	1.43
Franchise Fee - LFUCG	2.21
KRA Withdrawal Fee - 100CF	58
Total taxes, Jun 18, 2010	4.22
Total Current Charges	81.50
	
TOTAL AMOUNT DUE	\$2,874.42

Water Usage Comparison

Monthly usage in 100 cubic feet

A S O N D J F M A M u e c o e a e a p a g p t v c n b r r y

Messages from Kentucky American Water
THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$3,017,10

May 31, 2010

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number

Billing Period & Meter Information

Billing Date: May 19, 2010

Billing Period: Apr 15 to May 13 (28 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Gallons used

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 1331 1331 Last-actual 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Billing Summary

Prior Balance	
Balance from last bill	\$2,989.98
Payments as of May 19, 2010. Thanks!	.00
Total prior balance, May 19, 2010	2,989.98
Current Water Charges	
Meter Service Charge	21.50
Total water charges, May 19, 2010	21.50
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, May 19, 2010	4.32
Taxes	
School Tax	.65
Franchise Fee - LFUCG	65
Total taxes, May 19, 2010	1.30
Total Current Charges	27.12
TOTAL AMOUNT DUE	\$3,017.10

Water Usage Comparison

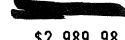
Monthly usage in 100 cubic feet

A S O N D J F M A M 2 U e c o e a e a p a 0 g p t v c n b r r y 1

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY. *Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$2,989.98

May 03, 2010

Amount Paid

tadlladlamblabilalabilabilabladlabila Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Apr 21, 2010

Billing Period: Mar 12 to Apr 15 (34 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 1331 Last-actual 1331 100 Cubic Feet used 1 cu. ft, equals 7.50 gallons

Gallons used

Billing Summary

Prior Balance	
Balance from last bill	\$3,187.04
Payments as of Apr 21, 2010. Thanks!	-224.18
Total prior balance, Apr 21, 2010	2,962.86
Current Water Charges	
Meter Service Charge	21.50
Total water charges, Apr 21, 2010	21.50
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Apr 21, 2010	4.32
Taxes	
School Tax	.65
Franchise Fee - LFUCG .	65
Total taxes, Apr 21, 2010	1.30
Total Current Charges	27.12
TOTAL AMOUNT DUE	\$2,989.98

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$3,587.04

Mar 30, 2010

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Mar 18, 2010

Billing Period: Feb 12 to Mar 12 (28 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 1331 Last-actual 1331 100 Cubic Feet used 0

1 cu. ft. equals 7.50 gallons

Gallons used

Billing Summary

Prior Balance	
Balance from last bill	\$4,363.26
Payments as of Mar 18, 2010. Thanks!	<u>-803.34</u>
Total prior balance, Mar 18, 2010	3,559.92
Current Water Charges	
Meter Service Charge	21.50
Total water charges, Mar 18, 2010	21.50
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Mar 18, 2010	4.32
Taxes	
School Tax	.65
Franchise Fee - LFUCG	.65
Total taxes, Mar 18, 2010	1.30
Total Current Charges	27.12
TOTAL AMOUNT DUE	\$3,587.04

Water Usage Comparison

Monthly usage in 100 cubic feet

2 M A M J J A S O N D J F M 2 0 a p a u u u e c c o e a e a 0 0 r r y n I g p t v c n b r 1 0

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

\$4,363,26

Mar 01, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

lullladlamlalalalalalalalalalalalalalal Mrs Cariton Cole 100 E 50th St

100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:
Premise Number:

Billing Period & Meter Information

Billing Date: Feb 17, 2010

Billing Period: Jan 19 to Feb 12 (24 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.
Present-actual 1331
Last-actual 1125

100 Cubic Feet used 206 1 cu. ft. equals 7.50 gallons

Gallons used 154500

Billing Summary

Prior Balance	
Balance from last bill	\$4,009.98
	• •
Payments as of Feb 17, 2010. Thanks!	<u>-300.00</u>
Total prior balance, Feb 17, 2010	3,709.98
Current Water Charges	
Meter Service Charge	17.20
Water Usage (\$2.829000 x 206.00)	<u>582.77</u>
Total water charges, Feb 17, 2010	599.97
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Feb 17, 2010	4.32
Taxes	
School Tax	18.37
Franchise Fee - LFUCG	18.37
KRA Withdrawal Fee - 100CF	12.25
Total taxes, Feb 17, 2010	48.99
Total Current Charges	653.28
TOTAL AMOUNT DUE	\$4,363.26

Water Usage Comparison

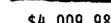
Monthly usage in 100 cubic feet

2 F M A M J J A S O N D J F 2 0 e a p a u u u e c o e a e 0 0 b r r y n I g p t v c n b 1 0

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$4,009,98

Feb 08, 2010

Amount Paid

4514Harllanddahldlaladahllaldladladlal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Jan 25, 2010

Billing Period: Dec 14 to Jan 19 (36 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual	1125	
Last-actual	839	
100 Cubic Feet used	286	
1 cu. ft. equals 7.50 gallons		
Gallone used	214500	

Billing Summary

Prior Balance	
Balance from last bill	\$3,102.64
Payments as of Jan 25, 2010. Thanks!	.00
Total prior balance, Jan 25, 2010	3,102.64
Current Water Charges	
Meter Service Charge	25.80
Water Usage (\$2.829000 x 286.00)	<u>809.09</u>
Total water charges, Jan 25, 2010	834.89
Other Current Charges	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Jan 25, 2010	4.32
Taxes	
School Tax	25.56
Franchise Fee - LFUCG	25.56
KRA Withdrawal Fee - 100CF	<u> 17.01</u>
Total taxes, Jan 25, 2010	68.13
Total Current Charges	907.34
	· · · · · · · · · · · · · · · · · · ·
TOTAL AMOUNT DUE	\$4.009.98

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

\$3,102.64

Dec 30, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

հովկիովիսակվոկերիոկոն և հոկին հանկակի Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Dec 18, 2009

Billing Period: Nov 14 to Dec 14 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 839 707 Last-actual 100 Cubic Feet used 132 1 cu. ft. equals 7.50 gallons Gallons used 99000

Billing Summary

Prior Balance	
Balance from last bill	\$2,675.70
Payments as of Dec 18, 2009. Thanks!	00
Total prior balance, Dec 18, 2009	2,675.70
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 132.00)	373.43
Total water charges, Dec 18, 2009	394.93
Taxes	
School Tax	12.08
Franchise Fee - LFUCG	12.08
KRA Withdrawal Fee - 100CF	7.85
Total taxes, Dec 18, 2009	32.01
Total Current Charges	426.94
TOTAL AMOUNT DUE	\$3,102.64

Water Usage Comparison

Monthly usage in 100 cubic feet

F M A M J J A S O N e a p a u u u e c o o b r r y n i g p t v

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

\$2,675.70

Nov 30, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Nov 18, 2009

Billing Period: Oct 15 to Nov 14 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 707
Last-actual 513
100 Cubic Feet used 194
1 cu. ft. equals 7.50 gallons
Gallons used 145500

Billing Summary

Prior Balance	
Balance from last bill	\$2,305.21
Payments as of Nov 18, 2009. Thanks!	-246.30
Total prior balance, Nov 18, 2009	2,058.91
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 194.00)	<u>548.83</u>
Total water charges, Nov 18, 2009	570.33
Taxes	
School Tax	17.46
Franchise Fee - LFUCG	17.46
KRA Withdrawal Fee - 100CF	11.54
Total taxes, Nov 18, 2009	46.46
Total Current Charges	616.79
TOTAL AMOUNT DUE	\$2,675.70

Water Usage Comparison

Monthly usage in 100 cubic feet

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Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$2,305,21

Nov 02, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Oct 20, 2009

Billing Period: Sep 16 to Oct 15 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 513
Last-actual 440
100 Cubic Feet used 73
1 cu. ft. equals 7.50 gallons
Gallons used 54750

Billing Summary

Prior Balance	
Balance from last bill	\$2,365.13
Payments as of Oct 20, 2009. Thanks!	<u>-306.22</u>
Total prior balance, Oct 20, 2009	2,058.91
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 73.00)	206.52
Total water charges, Oct 20, 2009	228.02
Taxes	
School Tax	6.97
Franchise Fee - LFUCG	6.97
KRA Withdrawal Fee - 100CF	4.34
Total taxes, Oct 20, 2009	18.28
Total Current Charges	246.30
TOTAL AMOUNT DUE	\$2,305.21

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$2,365.13

Oct 05, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Sep 21, 2009

Billing Period: Aug 17 to Sep 16 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 440
Last-actual 378
100 Cubic Feet used 62
1 cu. ft. equals 7.50 gallons
Gallons used 46500

Billing Summary

Prior Balance	
Balance from last bill	\$2,504.92
Payments as of Sep 21, 2009. Thanks!	-352.42
Total prior balance, Sep 21, 2009	2,152.50
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 62.00)	175.40
Total water charges, Sep 21, 2009	196.90
Taxes	
School Tax	6.02
Franchise Fee - LFUCG	6.02
KRA Withdrawal Fee - 100CF	<u>3.69</u>
Total taxes, Sep 21, 2009	15.73
Total Current Charges	212.63
TOTAL AMOUNT DUE	\$2,365.13

Water Usage Comparison

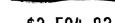
Monthly usage in 100 cubic feet

2 S O N D J F M A M J J A S 2 0 e c o e a e a p a u u e e 0 p t v c n b r r y n I g p 9

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$2,504,92

Sep 01, 2009

Amount Paid

ladlladlaaldaldlalaladaladlaalladla Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Aug 20, 2009

Billing Period: Jul 16 to Aug 17 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 378 303 Last-actual 100 Cubic Feet used 75 1 cu. ft. equals 7.50 gallons Gallons used 56250

Billing Summary

Prior Balance	
Balance from last bill	\$2,252.50
Payments as of Aug 20, 2009. Thanks!	.00
Total prior balance, Aug 20, 2009	2,252.50
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 75.00)	212.18
Total water charges, Aug 20, 2009	233.68
Taxes	
School Tax	7.14
Franchise Fee - LFUCG	7.14
KRA Withdrawal Fee - 100CF	4.46
Total taxes, Aug 20, 2009	18.74
Total Current Charges	252.42
TOTAL AMOUNT DUE	\$2,504.92

Water Usage Comparison

Monthly usage in 100 cubic feet

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Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$2,252,50

Aug 03, 2009

Amount Paid

lin Marilian dalah d Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Jul 21, 2009

Billing Period: Jun 12 to Jul 16 (34 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 303 Last-actual 206 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 72750

Billing Summary

Prior Balance	
Balance from last bill	\$1,932.72
Payments as of Jul 21, 2009. Thanks!	.00
Total prior balance, Jul 21, 2009	1,932.72
Current Water Charges	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 97.00)	<u>274.41</u>
Total water charges, Jul 21, 2009	295.91
Taxes	
School Tax	9.05
Franchise Fee - LFUCG	9.05
KRA Withdrawal Fee - 100CF	<u>5.77</u>
Total taxes, Jul 21, 2009	23.87
Total Current Charges	319.78
TOTAL AMOUNT DUE	\$2,252.50

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880 \$1,932,72

Jun 30, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number: 1

Billing Period & Meter Information

Billing Date: Jun 18, 2009

Billing Period: May 14 to Jun 12 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 206
Last-actual 154
100 Cubic Feet used 52
1 cu. ft. equals 7.50 gallons

Gallons used 39000

Billing Summary

Prior Balance		
Balance from last bill		\$2,267.59
Payments as of Jun 18, 2009. The	anks!	-500.00
Total prior balance, Jun 18, 2009		1,767.59
Current Water Charges-		
Meter Service Charge		20.56
Water Usage (\$ 2.33779 X	30.48)	71.26
Water Usage (\$ 2.82900 X	21.52)	60.88
Total Use Billed	52.00	152.70
Taxes		
School Tax		4.67
Franchise Fee - LFUCG		4.67
KRA Withdrawal Fee - 100CF		<u>3.09</u>
Total taxes, Jun 18, 2009		12.43
Total Current Charges		165.13

-----TOTAL AMOUNT DUE-----

\$1,932.72

Water Usage Comparison

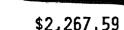
Monthly usage in 100 cubic feet

2 J J A S O N D J F M A M J 2 0 U U U e c o e a e a p a U 0 0 n i g p t v c n b r r y n 0

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



Jun 01, 2009

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: May 19, 2009

Billing Period: Apr 16 to May 14 (28 days)

Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 154 Last-actual 84 100 Cubic Feet used 70 1 cu. ft. equals 7.50 gallons Gallons used 52500 Billing Summary

Prior Balance	
Balance from last bill	\$2,068.63
Payments as of May 19, 2009. Thanks!	.00
Total prior balance, May 19, 2009	2,068.63
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 70.00)	<u> 163.65</u>
Total water charges, May 19, 2009	183.54
Taxes	
School Tax	5.63
Franchise Fee - LFUCG	5.63
KRA Withdrawal Fee - 100CF	<u>4.16</u>
Total taxes, May 19, 2009	15.42
Total Current Charges	198.96
TOTAL AMOUNT DUE	\$2,267.59

Water Usage Comparison

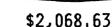
Monthly usage in 100 cubic feet

J J A S O N D J F M A u u u e c o e a e a p n i g p t v c n b r r

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



May 04, 2009

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Apr 21, 2009

Billing Period: Mar 23 to Apr 16 (24 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Gallons used

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 84 55 Last-estimate 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Billing Summary

Prior Balance	
Balance from last bill	\$1,978.08
Payments as of Apr 21, 2009. Thanks!	
Total prior balance, Apr 21, 2009	1,978.08
Current Water Charges	
Meter Service Charge	15.91
Water Usage (\$2.337790 x 29.00)	<u>67.80</u>
Total water charges, Apr 21, 2009	83.71
Taxes	
School Tax	2.56
Franchise Fee - LFUCG	2.56
KRA Withdrawal Fee - 100CF	1.72
Total taxes, Apr 21, 2009	6.84
Total Current Charges	90.55
TOTAL AMOUNT DUE	\$2,068,63

Water Usage Comparison

Monthly usage in 100 cubic feet

21750

M J J A S O N D J F M a u u u e c o e a e a y n i g p t v c n b r

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$1,978.08

Apr 06, 2009

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Number:

Billing Period & Meter Information

Billing Date: Mar 23, 2009

Billing Period: Feb 18 to Mar 23 (33 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-estimate 55

Last-actual

*Meter Changed Mar 16, 2009.

Meter Number 048975936J is a 1-inch meter.

Present-actual

7899

Last-actual

7855

100 Cubic Feet used

99

1 cu. ft. equals 7.50 gallons

Gallons used

74250

Water Usage Comparison

Monthly usage in 100 cubic feet

Billing Summary

Prior Balance	
Balance from last bill	\$1,705.11
Payments as of Mar 23, 2009. Thanks!	.00
Total prior balance, Mar 23, 2009	1,705.11
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 99.00)	<u>231.44</u>
Total water charges, Mar 23, 2009	251.33
Taxes	
School Tax	7.73
Franchise Fee - LFUCG	7.73
KRA Withdrawal Fee - 100CF	6.18
Total taxes, Mar 23, 2009	21.64
Total Current Charges	272.97
TOTAL AMOUNT DUE	\$1,978.08



*=Estimate

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

\$1,705,11

Mar 09, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

hidlliadainalalalalalalalalalalalalalalalal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number



Billing Period & Meter Information

Billing Date: Feb 24, 2009

Billing Period: Jan 16 to Feb 18 (33 days)
Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7855
Last-estimate 7786
100 Cubic Feet used 69
1 cu. ft. equals 7.50 gallons
Gallons used 51750

Billing Summary

Prior Balance	
Balance from last bill	\$1,616.03
Payments as of Feb 24, 2009. Thanks!	-107.57
Total prior balance, Feb 24, 2009	1,508.46
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 69.00)	<u>161.31</u>
Total water charges, Feb 24, 2009	181.20
Taxes	
School Tax	5.57
Franchise Fee - LFUCG	5.57
KRA Withdrawal Fee - 100CF	4.31
Total taxes, Feb 24, 2009	15.45
Total Current Charges	196.65
TOTAL AMOUNT DUF	\$1,705,11

Water Usage Comparison

Monthly usage in 100 cubic feet

2 F M A M J J A S O N D J F 20 e a p a u u u e c o e a e c o e b r r y n I g p t v c h b c o

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$1,616.03

Feb 02, 2009

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Jan 21, 2009

Billing Period: Dec 15 to Jan 16 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

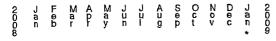
Present-estimate 7786 7752 Last-actual 100 Cubic Feet used 34 1 cu. ft. equals 7.50 gallons Gallons used 25500

Billing Summary

Prior Balance	
Balance from last bill	\$1,508.46
Payments as of Jan 21, 2009. Thanks!	.00
Total prior balance, Jan 21, 2009	1,508.46
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 34.00)	79.48
Total water charges, Jan 21, 2009	99.37
Taxes	
School Tax	3.04
Franchise Fee - LFUCG	3.04
KRA Withdrawal Fee - 100CF	2.12
Total taxes, Jan 21, 2009	8.20
Total Current Charges	107.57
TOTAL AMOUNT DUE	\$1,616.03

Water Usage Comparison

Monthly usage in 100 cubic feet



*≈Estimate

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



PO Box 371880 Pittsburgh, PA 15250-7880

\$1,508.46

Dec 30, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

imilliadiandaladaladaladaladaladal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number

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Billing Period & Meter Information

Billing Date: Dec 18, 2008

Billing Period: Dec 03 to Dec 15 (12 days)
Next reading on/about: Oct 17, 2011

Rate Type: Residential

itate Type: Treesaction.

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7752
Last-actual 7736
100 Cubic Feet used 16
1 cu. ft. equals 7.50 gallons

Gallons used 12000

Billing Summary

Prior Balance	
Balance from last bill	\$1,459.32
Payments as of Dec 18, 2008. Thanks!	.00
Total prior balance, Dec 18, 2008	1,459.32
Current Water Charges	
Meter Service Charge	7.96
Water Usage (\$2.337790 x 16.00)	<u>37.40</u>
Total water charges, Dec 18, 2008	45.36
Taxes	
School Tax	1.39
Franchise Fee - LFUCG	1.39
KRA Withdrawal Fee - 100CF	1.00
Total taxes, Dec 18, 2008	3.78
Total Current Charges	49.14
	·
TOTAL AMOUNT DUE	\$1,508.46

Water Usage Comparison

Monthly usage in 100 cubic feet

2 D J F M A M J J A S O N D 20 e a e a p a u u u e c o

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$1,459.32

Dec 17, 2008

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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**** FINAL BILL ****

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Dec 05, 2008

Billing Period: Nov 13 to Dec 03 (20 days)

Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter. 7736 Present-actual 7706 Last-actual

100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 22500

Billing Summary

Prior Balance	
Balance from last bill	\$1,342.16
Payments as of Dec 05, 2008. Thanks!	.00
Total prior balance, Dec 05, 2008	1,342.16
Adjustments	
Reconnect Fee - Fayette	26.00
Total adjustments, Dec 05, 2008	26.00
Current Water Charges	
Meter Service Charge	13.26
Water Usage (\$2,337790 x 30.00)	70.13
Total water charges, Dec 05, 2008	83.39
Taxes	
School Tax	2.56
Franchise Fee - LFUCG	3.34
KRA Withdrawal Fee - 100CF	1.87
Total taxes, Dec 05, 2008	7.77
Total Current Charges	117.16
TOTAL AMOUNT DUE	\$1,459.32

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
*** Final Bill *** This is your final bill for service. It has been our pleasure to serve you.
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



PO Box 371880 Pittsburgh, PA 15250-7880 \$1,342,16

Dec 01, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

tadMadlaadabblabblabblabblabbabb Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Nov 18, 2008

Billing Period: Oct 15 to Nov 13 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7706 7663 Last-actual 100 Cubic Feet used 43 1 cu. ft. equals 7.50 gallons

Gallons used 32250

Billing Summary

Prior Balance	
Balance from last bill	\$1,211.69
Payments as of Nov 18, 2008. Thanks!	.00
Total prior balance, Nov 18, 2008	1,211.69
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 43.00)	100.52
Total water charges, Nov 18, 2008	120.41
Taxes	
School Tax	3.69
Franchise Fee - LFUCG	3.69
KRA Withdrawal Fee - 100CF	2.68
Total taxes, Nov 18, 2008	10.06
Total Current Charges	130.47
TOTAL AMOUNT DUE	\$1,342.16

Water Usage Comparison

Monthly usage in 100 cubic feet

D J F M A M J J A S O e a e a p a u u u e c c n b r r y n i g p t

Messages from Kentucky American Water THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

You likely noticed a new logo at the top of your bill. Kentucky American Water is still your local

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$1,211.69

Nov 03, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

tmMadaadabbdalalalalalabbadabb Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Oct 20, 2008

Billing Period: Sep 16 to Oct 15 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter. Present-actual 7663 7621 Last-actual

100 Cubic Feet used 42 1 cu. ft. equals 7.50 gallons

Gallons used 31500

Billing Summary

Prior Balance	
Balance from last bill	\$1,183.75
Payments as of Oct 20, 2008. Thanks!	-100.00
Total prior balance, Oct 20, 2008	1,083.75
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 42.00)	98.19
Total water charges, Oct 20, 2008	118.08
Taxes	
School Tax	3.62
Franchise Fee - LFUCG	3.62
KRA Withdrawal Fee - 100CF	2.62
Total taxes, Oct 20, 2008	9.86
Total Current Charges	127.94
TOTAL AMOUNT DUE	\$1,211.69

Water Usage Comparison

Monthly usage in 100 cubic feet

D J F M A M J J A S O e a e a p a u u u e c c n b r r y n I g p t

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY. *Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

PO Box 371880 Pittsburgh, PA 15250-7880 \$1,183.75

Oct 01, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

<u>հավելիկանների հետևաննների անհաննանի</u>



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Sep 19, 2008

Billing Period: Aug 15 to Sep 16 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7621
Last-actual 7564
100 Cubic Feet used 57
1 cu. ft. equals 7.50 gallons
Gallons used 42750

Billing Summary

Prior Balance	
Balance from last bill	\$1,017.65
Payments as of Sep 19, 2008. Thanks!	.00
Total prior balance, Sep 19, 2008	1,017.65
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 57.00)	133.25
Total water charges, Sep 19, 2008	153.14
Taxes	
School Tax	4.70
Franchise Fee - LFUCG	4.70
KRA Withdrawal Fee - 100CF	<u>3.56</u>
Total taxes, Sep 19, 2008	12.96
Total Current Charges	166.10
TOTAL AMOUNT DUE	\$1,183.75

Water Usage Comparison

Monthly usage in 100 cubic feet

2 S O N D J F M A M J J A S 2 0 e c o e a e a p a u u u e e 0 0 p t v c n b r l y n l g p 8

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$1,017.65

Sep 08, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

الملاطلاط الطياط الطيابا البائية المتارية الإنتال المتارية Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number

Billing Period & Meter Information

Billing Date: Aug 26, 2008

Billing Period: Jul 16 to Aug 15 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

7564 Present-actual 7518 Last-actual 100 Cubic Feet used 46 1 cu. ft. equals 7.50 gallons Gallons used 34500

Billing Summary

Prior Balance	
Balance from last bill	\$1,510.48
Adjustments	-630.95
Payments as of Aug 26, 2008. Thanks!	00
Total prior balance, Aug 26, 2008	879.53
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 46.00)	107.54
Total water charges, Aug 26, 2008	127.43
Taxes	
School Tax	3.91
Franchise Fee - LFUCG	3.91
KRA Withdrawal Fee - 100CF	2.87
Total taxes, Aug 26, 2008	10.69
Total Current Charges	138.12
TOTAL AMOUNT DUE	\$1,017.65

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$879,53

Sep 08, 2008

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

r:

Billing Period & Meter Information

Billing Date: Aug 25, 2008

Rate Type: Residential

Billing Summary

Prior Balance	
Balance from last bill	\$1,510.48
Payments as of Aug 25, 2008. Thanks!	.00
Total prior balance, Aug 25, 2008	1,510.48
Adjustments	
Disputed Bill Res	-579.77
KRA Withdrawal Fee Adj	<u>-15.48</u>
Total adjustments, Aug 25, 2008	-595.25
Taxes	
School Tax	-17.85
Franchise Fee - LFUCG	<u>-17.85</u>
Total taxes, Aug 25, 2008	-35.70
Total Current Charges	-630.95
TOTAL AMOUNT DUE	\$879.53

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$1,510.48

Aug 04, 2008

Amount Paid

intillialiandialidalidalidalidalidalidalidal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: 1 Premise Number:

Billing Period & Meter Information

Billing Date: Jul 21, 2008

Billing Period: Jun 16 to Jul 16 (30 days)
Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7518
Last-actual 7488
100 Cubic Feet used 30
1 cu. ft. equals 7.50 gallons
Gallons used 22500

Billing Summary

Prior Balance	
Balance from last bill	\$1,413.07
Payments as of Jul 21, 2008. Thanks!	.00
Total prior balance, Jul 21, 2008	1,413.07
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 30.00)	70.13
Total water charges, Jul 21, 2008	90.02
Taxes	
School Tax	2.76
Franchise Fee - LFUCG	2.76
KRA Withdrawal Fee - 100CF	<u> 1.87</u>
Total taxes, Jul 21, 2008	7.39
Total Current Charges	97.41
TOTAL AMOUNT DUE	\$1,510.48

Water Usage Comparison

Monthly usage in 100 cubic feet

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water PO Box 371880

Pittsburgh, PA 15250-7880

\$1,413.07

Jul 01, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

tadikalaaddabibbabbbbbbbbbbbbbbb Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Jun 19, 2008

Billing Period: May 15 to Jun 16 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7488 7456 Last-actual 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 24000

Billing Summary

Prior Balance	
Balance from last bill	\$1,310.57
Payments as of Jun 19, 2008. Thanks!	.00
Total prior balance, Jun 19, 2008	1,310.57
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 32.00)	<u>74.81</u>
Total water charges, Jun 19, 2008	94.70
Taxes	
School Tax	2.90
Franchise Fee - LFUCG	2.90
KRA Withdrawal Fee - 100CF	2.00
Total taxes, Jun 19, 2008	7.80
Total Current Charges	102.50
TOTAL AMOUNT DUE	\$1,413.07

Water Usage Comparison

Monthly usage in 100 cubic feet

A S O N D J F M A M J u e c o e a e a p a u g p t v c n b r r y n

Messages from Kentucky American Water
THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$1,310,57

Jun 02, 2008

Amount Paid

اطناه المطاطعات الطالبان التسالية التسالك Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: May 20, 2008

Billing Period: Apr 18 to May 15 (27 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7456 Last-actual 7429 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 20250

Billing Summary

Prior Balance	
Balance from last bill	\$1,520.79
Payments as of May 20, 2008. Thanks!	300.00
Total prior balance, May 20, 2008	1,220.79
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 27.00)	63.12
Total water charges, May 20, 2008	83.01
Taxes	
School Tax	2.54
Franchise Fee - LFUCG	2.54
KRA Withdrawal Fee - 100CF	1.69
Total taxes, May 20, 2008	6.77
Total Current Charges	89.78
TOTAL AMOUNT DUE	\$1 310 57

Water Usage Comparison

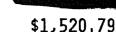
Monthly usage in 100 cubic feet

J A S O N D J F M A U U e c o e a e a p I g p t v c n b r r

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



May 05, 2008

Amount Paid

tallladandalalalalalalalalalalalal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number

Billing Period & Meter Information

Billing Date: Apr 23, 2008

Billing Period: Mar 14 to Apr 18 (35 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

7429 Present-actual Last-actual 7134 100 Cubic Feet used 295 1 cu. ft. equals 7.50 gallons

Gallons used 221250

Billing Summary

Prior Balance	
Balance from last bill	\$749.16
Payments as of Apr 23, 2008. Thanks!	00
Total prior balance, Apr 23, 2008	749.16
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 295.00)	<u>689.65</u>
Total water charges, Apr 23, 2008	709.54
Taxes	
School Tax	21.84
Franchise Fee - LFUCG	21.84
KRA Withdrawal Fee - 100CF	<u> 18.41</u>
Total taxes, Apr 23, 2008	62.09
Total Current Charges	771.63
TOTAL AMOUNT DUE	\$1,520.79

Water Usage Comparison

Monthly usage in 100 cubic feet

A M J J A S O N D J F M p a u u u e c o e a e a r y n l g p t v c n b r

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

* Effective April 1, 2008, the Kentucky River Authority Withdrawal Fee increased from

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$749.16

Mar 31, 2008

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number



Billing Period & Meter Information

Billing Date: Mar 19, 2008

Billing Period: Feb 15 to Mar 14 (28 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 7134
Last-actual 6874
100 Cubic Feet used 260
1 cu. ft. equals 7.50 gallons
Gallons used 195000

Billing Summary

Prior Balance	
Balance from last bill	\$347.07
Payments as of Mar 19, 2008. Thanks!	- <u>263.53</u>
Total prior balance, Mar 19, 2008	83.54
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 260.00)	<u>607.83</u>
Total water charges, Mar 19, 2008	627.72
Taxes	
School Tax	18.84
Franchise Fee - LFUCG	18.84
KRA Withdrawal Fee - 100CF	22
Total taxes, Mar 19, 2008	37.90
Total Current Charges	665.62
TOTAL AMOUNT DUE	\$749.16

Water Usage Comparison

Monthly usage in 100 cubic feet

2 M A M J J A S O N D J F M a c o e a e a c o e r y n i g p t v c n b r c

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$347.07

Mar 03, 2008

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Feb 20, 2008

Billing Period: Jan 16 to Feb 15 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6874
Last-estimate 6787
100 Cubic Feet used 87
1 cu. ft. equals 7.50 gallons
Gallons used 65250

Billing Summary

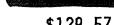
Prior Balance	
Balance from last bill	\$266.67
Adjustments	-26.78
Payments as of Feb 20, 2008. Thanks!	- <u>156.35</u>
Total prior balance, Feb 20, 2008	83.54
Adjustments	
Reconnect Fee - Fayette	<u> 26.00</u>
Total adjustments, Feb 20, 2008	26.00
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 87.00)	<u> 203.39</u>
Total water charges, Feb 20, 2008	223.28
Taxes	
School Tax	6.70
Franchise Fee - LFUCG	7.48
KRA Withdrawal Fee - 100CF	07
Total taxes, Feb 20, 2008	14.25
Total Current Charges	263.53
TOTAL AMOUNT DUE	\$347.07

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880



\$129.57

Feb 25, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

tadhadaadalahdalalahdadadadadadada Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Feb 13, 2008

Rate Type: Residential

Billing Summary

Prior Balance	
Balance from last bill	\$266.67
Payments as of Feb 13, 2008. Thanks!	- <u>110.32</u>
Total prior balance, Feb 13, 2008	156.35
Adjustments	
Reconnect Fee - Fayette	<u>-26.00</u>
Total adjustments, Feb 13, 2008	-26.00
Taxes	
Franchise Fee - LFUCG	
Total taxes, Feb 13, 2008	78
Total Current Charges	-26.78
1	
TOTAL AMOUNT DUE	\$129.57

Water Usage Comparison

Monthly usage in 100 cubic feet

F M A M J J A S O N D J F e a p a u u u e c o e a e b r r y n l g p t v c n b

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



Feb 04, 2008

Amount Paid

fmlllmllmhdddludddudddludduddd Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on reverse side

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Jan 21, 2008

Billing Period: Dec 14 to Jan 16 (33 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-estimate 6787
Last-actual 6751
100 Cubic Feet used 36
1 cu. ft. equals 7.50 gallons
Gallons used 27000

Billing Summary

Prior Balance	
Balance from last bill	\$461.93
Adjustments	-152.79
Payments as of Jan 21, 2008. Thanks!	- <u>152.79</u>
Total prior balance, Jan 21, 2008	156.35
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 36.00)	<u>84.16</u>
Total water charges, Jan 21, 2008	104.05
Taxes	
School Tax	3.12
Franchise Fee - LFUCG	3.12
KRA Withdrawal Fee - 100CF	03
Total taxes, Jan 21, 2008	6.27
Total Current Charges	110.32
TOTAL AMOUNT DUE	\$266.67

Water Usage Comparison

Monthly usage in 100 cubic feet

2 J F M A M J J A S O N D J 2 a e a p a u u u e c o e a 0 0 n b r r y n I g p t v c n * 8

*=Estimate

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky



PO Box 371880 Pittsburgh, PA 15250-7880

\$309.14

Jan 14, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

tadilladiaaaldabbilahdaladabladiaddal Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number:



Billing Period & Meter Information

Billing Date: Dec 31, 2007

Rate Type: Residential

Billing Summary

Prior Balance	
Balance from last bill	\$461.93
Payments as of Dec 31, 2007. Thanks!	
Total prior balance, Dec 31, 2007	461.93
Adjustments	
Disputed Bill Res	-144.08
KRA Withdrawal Fee Adj	07
Total adjustments, Dec 31, 2007	-144.15
Taxes	
School Tax	-4.32
Franchise Fee - LFUCG	4.32
Total taxes, Dec 31, 2007	-8.64
Total Current Charges	-152.79
TOTAL AMOUNT DUE	\$309.14

Water Usage Comparison

Monthly usage in 100 cubic feet

F M A M J J A S O N e a p a u u u e c o o b r r y n l g p t v

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky

PO Box 371880 Pittsburgh, PA 15250-7880

\$461.93

Jan 02, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

Tmtllmllmldhldhdhdhdldldldhdlmldhd Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Dec 19, 2007

Billing Period: Nov 15 to Dec 14 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6751
Last-actual 6736
100 Cubic Feet used 15
1 cu. ft. equals 7.50 gallons

Gallons used 11250

Billing Summary

Prior Balance		
Balance from last bill		\$846.73
Payments as of Dec 19, 2007. Thanks!		-438.84
Total prior balance, Dec 19, 2007		407.89
Current Water Charges-		
Meter Service Charge		19.89
Water Usage (\$ 1.82375 X	7.76)	14.15
Water Usage (\$ 2.33779 X	7.24)	<u> 16.93</u>
Total Use Billed	15.00	50.97
Taxes		
School Tax		1.53
Franchise Fee - LFUCG		1.53
KRA Withdrawal Fee - 100CF		.01
Total taxes, Dec 19, 2007		3.07
Total Current Charges		54.04
TOTAL AMOUNT DUE		\$461.93

Water Usage Comparison

Monthly usage in 100 cubic feet

2 D J F M A M J J A S O N D 2 0 e a e a p a u u u e c o e 0 c o e 0 c n b r r y n I g p t v c 0 7

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky



PO Box 371880 Pittsburgh, PA 15250-7880 \$846.73

Dec 03, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

hallmladalahdalahdalahdalahda Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Nov 20, 2007

Billing Period: Oct 15 to Nov 15 (31 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6736 Last-actual 6520 100 Cubic Feet used 216 1 cu. ft. equals 7.50 gallons

Gallons used 162000

Billing Summary

Prior Balance	
Balance from last bill	\$595.29
Payments as of Nov 20, 2007. Thanks!	-187.40
Total prior balance, Nov 20, 2007	407.89
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 216.00)	<u>393.93</u>
Total water charges, Nov 20, 2007	413.82
Taxes	
School Tax	12.42
Franchise Fee - LFUCG	12.42
KRA Withdrawal Fee - 100CF	.18
Total taxes, Nov 20, 2007	25.02
Total Current Charges	438.84
TOTAL AMOUNT DUE	\$846.73

Water Usage Comparison

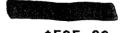
Monthly usage in 100 cubic feet

J F M A M J J A S O c n b r r y n l g p t

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$595,29

Oct 30, 2007

Amount Paid

halllandandalahahahahahahahahahah Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Numbers
Premise Number:



Billing Period & Meter Information

Billing Date: Oct 18, 2007

Billing Period: Sep 17 to Oct 15 (28 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Gallons used

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6520
Last-actual 6434
100 Cubic Feet used 86
1 cu. ft. equals 7.50 gallons

64500

Billing Summary

Prior Balance	
Balance from last bill	\$516.01
Payments as of Oct 18, 2007. Thanks!	-108.12
Total prior balance, Oct 18, 2007	407.89
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 86.00)	156.84
Total water charges, Oct 18, 2007	176.73
Taxes	
School Tax	5.30
Franchise Fee - LFUCG	5.30
KRA Withdrawal Fee - 100CF	.07
Total taxes, Oct 18, 2007	10.67
Total Current Charges	187.40
TOTAL AMOUNT DUE	\$595.29

Water Usage Comparison

Monthly usage in 100 cubic feet

2 O N D J F M A M J J A S O 2 0 c o e a e a p a u u u e c c 0 t v c n b r r y n l g p t 0 7

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880



Oct 02, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

ի Մահին Արև Մահուհերի հարհարդերում իրանիում Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Sep 20, 2007

Billing Period: Aug 15 to Sep 17 (33 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6434 6389 Last-actual 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons

Gallons used 33750

Billing Summary

Prior Balance	
Balance from last bill	\$550.83
Payments as of Sep 20, 2007. Thanks!	-142.94
Total prior balance, Sep 20, 2007	407.89
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 45.00)	82.07
Total water charges, Sep 20, 2007	101.96
Taxes	
School Tax	3.06
Franchise Fee - LFUCG	3.06
KRA Withdrawal Fee - 100CF	.04
Total taxes, Sep 20, 2007	6.16
Total Current Charges	108.12
TOTAL AMOUNT DUE	\$516.01

Water Usage Comparison

Monthly usage in 100 cubic feet

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$550,83

Sep 04, 2007

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Aug 20, 2007

Billing Period: Jul 17 to Aug 15 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6389
Last-actual 6326
100 Cubic Feet used 63
1 cu. ft. equals 7.50 gallons

Gallons used 47250

Billing Summary

\$550.63
- <u>142.74</u>
407.89
19.89
<u>114.90</u>
134.79
4.05
4.05
. 05
8.15
142.94
\$550.83

Water Usage Comparison

Monthly usage in 100 cubic feet

A S O N D J F M A M J J A C O U e c o e a e a p a u u u u g g g p t v c n b r r y n l g g

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880 \$550.63

Aug 01, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

lmlllmllamlddddddddddddddlmlladdd — Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date: Jul 20, 2007

Billing Period: Jun 15 to Jul 17 (32 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6326 Last-actual 6298 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons Gallons used 21000

Billing Summary

Prior Balance	
Balance from last bill	\$475.39
Payments as of Jul 20, 2007. Thanks!	.00
Total prior balance, Jul 20, 2007	475.39
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 28.00)	51.07
Total water charges, Jul 20, 2007	70.96
Taxes	
School Tax	2.13
Franchise Fee - LFUCG	2.13
KRA Withdrawal Fee - 100CF	02
Total taxes, Jul 20, 2007	4.28
Total Current Charges	75.24
TOTAL AMOUNT DUE	\$550.63

Water Usage Comparison

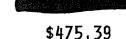
Monthly usage in 100 cubic feet

S O N D J F M A M J J e c o e a e a p a u u p t v c n b r r y n J

Messages from Kentucky American Water
THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



Jul 02, 2007

Amount Paid

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Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number Premise Number:



Billing Period & Meter Information

Billing Date: Jun 20, 2007

Billing Period: May 17 to Jun 15 (29 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6298
Last-actual 6274
100 Cubic Feet used 24
1 cu. ft. equals 7.50 gallons
Gallons used 18000

Billing Summary

Prior Balance	
Balance from last bill	\$535.36
Payments as of Jun 20, 2007. Thanks!	-127.47
Total prior balance, Jun 20, 2007	407.89
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 24.00)	43.77
Total water charges, Jun 20, 2007	63.66
Taxes	
School Tax	1.91
Franchise Fee - LFUCG	1.91
KRA Withdrawal Fee - 100CF	02
Total taxes, Jun 20, 2007	3.84
Total Current Charges	67.50
TOTAL AMOUNT DUE	\$475.39

Water Usage Comparison

Monthly usage in 100 cubic feet

2 J J A S O N D J F M A M J 20 U U U e c o e a e a p a U C o n b r r y n C

*THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

PO Box 371880 Pittsburgh, PA 15250-7880

\$535,36

Jun 04, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: May 21, 2007

Billing Period: Apr 17 to May 17 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 6274 6074 Last-actual 100 Cubic Feet used 200 1 cu. ft. equals 7.50 gallons Gallons used 150000

Billing Summary

Prior Balance	
Balance from last bill	\$287.79
Payments as of May 21, 2007. Thanks!	-160.32
Total prior balance, May 21, 2007	127.47
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 200.00)	364.75
Total water charges, May 21, 2007	384.64
Taxes	
School Tax	11.54
Franchise Fee - LFUCG	11.54
KRA Withdrawal Fee - 100CF	17
Total taxes, May 21, 2007	23.25
Total Current Charges	407.89
TOTAL AMOUNT DUE	\$535.36

Water Usage Comparison

Monthly usage in 100 cubic feet

J A S O N D J F M A M U u e c o e a e a p a l g p t v c n b r r y

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd

\$287,79

May 02, 2007

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number

Premise Number:

Billing Period & Meter Information

Billing Date: Apr 20, 2007

Billing Period: Mar 15 to Apr 17 (33 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

6074 Present-actual 5997 Last-actual 100 Cubic Feet used 1 cu. ft. equals 7.50 gallons Gallons used

57750

Billing Summary

Prior Balance	
Balance from last bill	\$117.78
Payments as of Apr 20, 2007. Thanks!	.00
Total prior balance, Apr 20, 2007	117.78
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 77.00)	140.43
Total water charges, Apr 20, 2007	160.32
Taxes	
School Tax	4.81
Franchise Fee - LFUCG	4.81
KRA Withdrawal Fee - 100CF	.07
Total taxes, Apr 20, 2007	9.69
Total Current Charges	170.01
TOTAL AMOUNT DUE	\$287.79

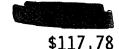
Water Usage Comparison

Monthly usage in 100 cubic feet

J J A S O N D J F M u u u e c o e a e a n I g p t v c n b r

Messages from Kentucky American Water THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

PO Box 371880 Pittsburgh, PA 15250-7880



Apr 02, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880

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Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

er: r:

Billing Period & Meter Information

Billing Date: Mar 20, 2007

Billing Period: Feb 15 to Mar 15 (28 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 5997 Last-actual 5947 100 Cubic Feet used 50 1 cu. ft. equals 7.50 gallons

Gallons used 37500

Billing Summary

Prior Balance	
Balance from last bill	\$76.44
Payments as of Mar 20, 2007. Thanks!	<u>-76.44</u>
Total prior balance, Mar 20, 2007	.00
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 50.00)	91.19
Total water charges, Mar 20, 2007	111.08
Taxes	
School Tax	3.33
Franchise Fee - LFUCG	3.33
KRA Withdrawal Fee - 100CF	04
Total taxes, Mar 20, 2007	6.70
Total Current Charges	117.78
TOTAL AMOUNT DUE	\$117.78

Water Usage Comparison

Monthly usage in 100 cubic feet

2 M A M J J A S O N D J F M 2 O a p a u u u u e c c o e a e a a 0 O r r y n l g p t v c n b r 0 7

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

** To pay by credit card, debit card or electronic check, call TOLL FREE 1-800-678-6301. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

PO Box 371880 Pittsburgh, PA 15250-7880

For Service To: 3177 Russell Cave Rd



\$76,44

Mar 05, 2007

Amount Paid

Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:

Billing Period & Meter Information

Billing Date: Feb 20, 2007

Billing Period: Jan 16 to Feb 15 (30 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual 5947 Last-actual 5919 100 Cubic Feet used 28 1 cu. ft. equals 7.50 gallons Gallons used 21000

Billing Summary

Prior Balance	
Balance from last bill	\$92.26
Payments as of Feb 20, 2007. Thanks!	-92.26
Total prior balance, Feb 20, 2007	.00
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 28.00)	51.07
Total water charges, Feb 20, 2007	70.96
Taxes	
School Tax	2.16
Franchise Fee - LFUCG	2.16
KRA Withdrawal Fee - 100CF	1.16
Total taxes, Feb 20, 2007	5.48
Total Current Charges	76.44
TOTAL AMOUNT DUE	\$76.44

Water Usage Comparison

Monthly usage in 100 cubic feet

F M A M J J A S O N D J F e a p a u u u e c o e a e b r r y n l g p t v c n b

PO Box 371880 Pittsburgh, PA 15250-7880

\$92,26

Jan 31, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

հովհեսահանհերհանություններ Mrs Carlton Cole 100 E 50th St New York NY 10022-6848

Kentucky American Water PO Box 371880 Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on

Customer Account Information

For Service To: Mrs Carlton Cole

3177 Russell Cave Rd

Account Number: Premise Number:



Billing Period & Meter Information

Billing Date: Jan 19, 2007

Billing Period: Dec 14 to Jan 16 (33 days) Next reading on/about: Oct 17, 2011

Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.

Present-actual	5919	
Last-actual	5883	
100 Cubic Feet used	36	
1 cu. ft. equals 7.50 gallons		
Gallons used	27000	

27000

Billing Summary

Prior Balance	
Balance from last bill	\$36.91
Payments as of Jan 19, 2007. Thanks!	<u>-36.91</u>
Total prior balance, Jan 19, 2007	.00
Current Water Charges	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 36.00)	65.66
Total water charges, Jan 19, 2007	85.55
Taxes	
School Tax	2.61
Franchise Fee - LFUCG	2.61
KRA Withdrawal Fee - 100CF	1.49
Total taxes, Jan 19, 2007	6.71
Total Current Charges	92.26
TOTAL AMOUNT DUE	\$92.26

Water Usage Comparison

Monthly usage in 100 cubic feet

J F M A M J J A S O N D J a e a p a u u u e c o e a n b r r y n l g p t v c n

Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

Witness: Takisha D. Walker

2. Provide copies of all correspondence, including notices, sent to Ms. Cole from January 2, 2007 until present.

Response:

In addition to the letters attached as Exhibit B to Kentucky-American Water Company's Answer, please see the attached correspondence and notices.

Mts. Carlton Cole 100 East 50th Street Waldorf Towers New York, NY 10022-6848

Account number: Re:

Service address: 3177 Russell Cave Road

Thank you for contacting us regarding the high usage bill you received in May. You have discussed this issue with several of our representatives seeking resolution to this matter. In our attempt to identify what may have caused such an increase we placed a flow search on the meter located at the above service address. The flow search is designed to measure and record the volume of water along with the time interval in which water passes through the meter. The device was in place from October 9, 2007 through October 16, 2007 and the meter registered water usage every hour every day.

Our Network Supervisor over seeing the test reported, with the constant running of the meter there is a leak or leaks on the property. Our records show that since 2000 we have made adjustments to your account totaling \$5,426.56. However, we are willing to adjust 50% of the bill dated May 21, 2007 to resolve this matter. At the same time it is reasonable for us to expect that a property owner maintain their plumbing to avoid excessive water loss due to leaks.

We understand that there are several water lines on your property and an expectation that leaks will occur. You stated that you have a plumber that you have worked with over the years who oversees matters of this nature. It would be advantageous to address this and make any necessary repairs to avoid additional costly water loss. Please be advised that future consideration for adjustments would require the appropriate proof of repair documentation and decided on a per case basis.

We take great pride in the service we render and believe that we have been fair, reasonable and accommodating in working with you. If you have any questions please contact Stacy Owens, customer service advocate @ 859.269.2386 option 6, or myself @ 859.268.6322.

Thank you,

Jarold Jackson. Network Manager

cc: Theresa J. Duba, Sr. Customer Care Specialist

American Water

2300 Richmond Road Lexington, KY 40502

T 859.269.2386

F 859.268.6327

I www.amwater.com

Overdue Notice Page 1 of 1

Kentucky American Water

P.O. Box 578, Alton IL 62002 1-800-678-6301

04/12/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Amount Due:

\$117.78

Due Date:

Due Upon Receipt

Notice Date: 04/12/2007

OVERDUE NOTICE

Your water bill for the amount shown above is now overdue. To assure continued service, payment is due upon receipt of the notice. Please note that if you received a Final/Disconnection notice prior to this overdue notice and no payment or other arrangements were made for the amount shown on that notice, then your service may still be subject to termination on the date provided in the Final/Disconnection notice. This overdue notice does not replace the Final/Disconnection notice. If payment or other arrangements for payment has been made recently, please disregard this notice.

THANK YOU!

Please use the enclosed envelope to mail your payment. If you are unable to make payment in full, you may contact the company within the next 10 days and request the opportunity to make payment arrangements.

Office Hours: 24 hours a day, 7 days a week Collections Department: 1-866-358-3429

Visit us on the INTERNET at: www.kentuckyamwater.com

COLNOTOVR4 22038977

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/03/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

*** 10 DAY SHUT OFF NOTICE ***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$117.78 must be received before Thursday, May 17, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$117.78 Reconnect Charge \$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 22414690

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/22/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$127.47 must be received before Monday, June 4, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$127.47

Reconnect Charge

\$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

08/01/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Wednesday, August 15, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$407.89

Reconnect Charge

\$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

09/14/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Thursday, September 27, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$407.89

Reconnect Charge

\$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

10/31/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Tuesday, November 13, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$407.89 Reconnect Charge \$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 25172583

P.O. Box 578, Alton IL 62002 1-800-678-6301

11/19/2007

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 25460732

P.O. Box 578, Alton IL 62002 1-800-678-6301

01/04/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$255.10 must be received before Thursday, January 17, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$255.10

Reconnect Charge

\$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

01/17/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$156.35 must be received before Wednesday, January 30, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$156.35 Reconnect Charge \$24.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 26341420

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/11/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

We have investigated your account and concluded that you are entitled to a credit adjustment. Your account was adjusted on Monday, February 11, 2008 in the amount of \$26.00, which represents the reconnect fee billed to your account.

We trust you will find this adjustment satisfactory. Should you have any questions, please feel free to contact our Customer Service Department at 1-800-678-6301. We are available to assist you 24 hours per day, 7 days a week for your convenience.

Sincerely,

Customer Service

ADJGEN 26672525

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/14/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$129.57 must be received before Wednesday, February 27, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$129.57

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 26731658

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/19/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 26791595

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/13/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$347.07 must be received before Wednesday, March 26, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$347.07

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 27144542

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/18/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 27203934

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/31/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

As you requested, we visited your property on Wednesday, March 26, 2008 and read your water meter. The reading was 7275.

During our visit, we found movement on the water meter, which may indicate that water was being used, or that there is a leak at the property.

If you have any questions, please call our customer service representatives at 1-800-678-6301, 24 hours a day, 7 days a week. Thank you.

Sincerely,

Customer Service

CHKMTR3 27384102

P.O. Box 578, Alton IL 62002 1-800-678-6301

04/22/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 27705027

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/02/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$749.16 must be received before Thursday, May 15, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$749.16

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/28/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,220.79 must be received before Tuesday, June 10, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,220.79

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

07/14/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,413.07 must be received before Monday, July 28, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,413.07

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

08/19/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

We have investigated your account and concluded that you are entitled to a credit adjustment. Your account was adjusted on Tuesday, August 19, 2008 in the amount of \$595.25, which represents an adjustment on your bills dated March 19, 2008 and bill dated April 23, 2008.

We trust you will find this adjustment satisfactory. Should you have any questions, please feel free to contact our Customer Service Department at 1-800-678-6301. We are available to assist you 24 hours per day, 7 days a week for your convenience.

Sincerely,

Customer Service

ADJGEN

P.O. Box 578, Alton IL 62002 1-800-678-6301

09/05/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$879.53 must be received before Thursday, September 18, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$879.53

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

09/18/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

P.O. Box 578, Alton IL 62002 1-800-678-6301

10/27/2008

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,017.65 must be received before Wednesday, October 1, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,017.65

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,083.75 must be received before Monday, November 10, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,083.75

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

01/09/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,508.46 must be received before Monday, January 19, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,508.46

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/12/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/23/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 33076956

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/19/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,508.46 must be received before Monday, February 23, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,508.46

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,705.11 must be received before Monday, March 30, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,705.11

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

04/16/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,978.08 must be received before Monday, April 27, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$1,978.08 Reconnect Charge \$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 33906562

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/14/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,068.63 must be received before Tuesday, May 26, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,068.63

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 34341314

P.O. Box 578, Alton IL 62002 1-800-678-6301

06/11/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,767.59 must be received before Monday, June 22, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,767.59

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

07/10/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,932.72 must be received before Monday, July 20, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,932.72

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

08/13/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,252.50 must be received before Monday, August 24, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,252.50

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

09/01/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Monday, August 31, 2009. We arranged for 24 payments totaling \$2252.50:

<u>Due Date</u>	Payment Amount	Due Date	Payment Amount	Due Date	Payment Amount
09/04/2009	\$100.00	09/13/2010	\$93.59		
10/01/2009	\$93.59	10/14/2010	\$93.59		
11/02/2009	\$93.59	11/15/2010	\$93.59		
12/03/2009	\$93.59	12/16/2010	\$93.59		
01/04/2010	\$93.59	01/17/2011	\$93.59		
02/04/2010	\$93.59	02/17/2011	\$93.59		
03/08/2010	\$93.59	03/21/2011	\$93.59		
04/08/2010	\$93.59	04/21/2011	\$93.59		
05/10/2010	\$93.59	05/23/2011	\$93.59		
06/10/2010	\$93.59	06/23/2011	\$93.59		
07/12/2010	\$93.59	07/25/2011	\$93.59		
08/12/2010	\$93.59	08/25/2011	\$93.52		

Note, your scheduled payments must also include any current charges that are issued each month.

This payment arrangement is firm. All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.

Thank you for your cooperation.

Sincerely,

Customer Service

PAYAGRCONA 36290005

P.O. Box 578, Alton IL 62002 1-800-678-6301

11/10/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,812.61 must be received before Wednesday, November 18, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$1,812.61

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

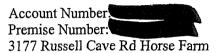
- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

11/17/2009

Carlton Cole 100 E 50th St New York NY 10022-6848



Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 37720449

P.O. Box 578, Alton IL 62002 1-800-678-6301

11/25/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,058.91 must be received before Thursday, December 3, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,058.91

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 37852013

P.O. Box 578, Alton IL 62002 1-800-678-6301

12/10/2009

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,675.70 must be received before Monday, December 21, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,675.70

Reconnect Charge \$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

01/15/2010

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Thursday, January 14, 2010. We arranged for 16 payments totaling \$3102.64:

<u>Due Date</u>	Payment Amount	Due Date	<u>Payment</u> <u>Amount</u>	Due Date	Payment Amount
01/30/2010	\$193.92	01/28/2011	\$193.92		
03/01/2010	\$193.92	02/28/2011	\$193.92		
03/31/2010	\$193.92	03/30/2011	\$193.92		
04/30/2010	\$193.92	04/29/2011	\$193.84		
05/31/2010	\$193.92				
06/30/2010	\$193.92				
07/30/2010	\$193.92				
08/30/2010	\$193.92				
09/29/2010	\$193.92				
10/29/2010	\$193.92				
11/29/2010	\$193.92				
12/29/2010	\$193.92				

Note, your scheduled payments must also include any current charges that are issued each month.

This payment arrangement is firm. All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.

Thank you for your cooperation.

Sincerely,

Customer Service

PAYAGRCONA 38715404

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/09/2010

Cole, Carlton 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Monday, March 8, 2010. We arranged for 17 payments totaling \$3552.92:

Due Date	<u>Payment</u> <u>Amount</u>	Due Date	Payment Amount	Due Date	<u>Payment</u> <u>Amount</u>
03/19/2010	\$400.00	03/02/2011	\$197.06		
04/01/2010	\$197.06	04/01/2011	\$197.06		
05/03/2010	\$197.06	05/02/2011	\$197.06		
06/02/2010	\$197.06	06/01/2011	\$197.06		
07/02/2010	\$197.06	07/01/2011	\$197.02		
08/02/2010	\$197.06				
09/01/2010	\$197.06				
10/01/2010	\$197.06				
11/01/2010	\$197.06				
12/01/2010	\$197.06				
12/31/2010	\$197.06				
01/31/2011	\$197.06				

Note, your scheduled payments must also include any current charges that are issued each month.

This payment arrangement is firm. All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.

Thank you for your cooperation.

Sincerely,

Customer Service

PAYAGRCONA 39617321

P.O. Box 578, Alton IL 62002 1-800-678-6301

04/09/2010

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$3,187.04 must be received before Monday, April 19, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$3,187.04

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 40180099

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/13/2010

Cole, Carlton 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,989.98 must be received before Wednesday, May 26, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,989.98

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

P.O. Box 578, Alton IL 62002 1-800-678-6301

06/10/2010

Carlton Cole 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,792.92 must be received before Wednesday, June 23, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,792.92

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 41213022

P.O. Box 578, Alton IL 62002 1-800-678-6301

06/17/2010

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Wednesday, June 16, 2010. We arranged for 15 payments totaling \$2818.92:

Due Date	Payment Amount	Due Date	Payment Amount	Due Date	Payment Amount
07/02/2010	\$187.93	07/01/2011	\$187.93		
08/02/2010	\$187.93	08/01/2011	\$187.93		
09/01/2010	\$187.93	08/31/2011	\$187.90		
10/01/2010	\$187.93				
11/01/2010	\$187.93				
12/01/2010	\$187.93				
12/31/2010	\$187.93				
01/31/2011	\$187.93				
03/02/2011	\$187.93				
04/01/2011	\$187.93				
05/02/2011	\$187.93				
06/01/2011	\$187.93				

Note, your scheduled payments must also include any current charges that are issued each month.

This payment arrangement is firm. All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.

Thank you for your cooperation.

Sincerely,

Customer Service

PAYAGRCONA 41332033

P.O. Box 578, Alton IL 62002 1-800-678-6301

09/08/2010

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,372.74 must be received before Tuesday, September 21, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,372.74

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

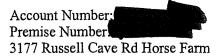
10DAYRES3

43021301

P.O. Box 578, Alton IL 62002 1-800-678-6301

10/19/2010

Carlton Cole 100 E 50th St New York NY 10022-6848



Dear Mrs Cole:

In a few days, you will be receiving your regular water billing. Your forthcoming bill is based on an actual meter reading and will cover any unbilled usage that resulted from previously estimated bills. We are providing this letter to advise that your current bill may be higher than expected.

For the past one or more billing periods, it has been necessary for us to estimate your water usage. Due to circumstances beyond our control, at times it is necessary to estimate meter readings. Meter reading efforts are often hampered by inclement weather or obstructions blocking access to your meter.

We do recognize the financial implications an unexpected high bill may cause. As a result of the previously estimated billing, extended payment terms may be available. Should you have any questions concerning your bill or wish to discuss payment terms, please contact our Customer Service Center at 1-800-678-6301. Our customer service representatives are available to assist you 24 hours a day, 7 days a week.

We appreciate your business and thank you for your understanding in this matter.

Sincerely,

Customer Service

UNEXPHIBIL 43880578

P.O. Box 578, Alton IL 62002 1-800-678-6301

12/16/2010

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Notice Date: 12/16/2010

IMPORTANT NOTICE

Our records indicate that your account has an outstanding balance of \$3526.86. We notified you of this balance on your final Kentucky American Water bill, but there has been no response.

Although you no longer receive water service at this property, you are still responsible for the service provided until the time we were notified to terminate service in your name.

In order to avoid this account being placed with a collection agency, please make your full payment in the enclosed envelope or contact us at 1-800-678-6301 within the next 10 days to make payment arrangements.

Thank you for your prompt attention to this matter.

To pay by credit card call 1-866-271-5522.

Sincerely,

Customer Service

Office Hours: 24 hours a day, 7 days a week

Customer Service: 1-800-678-6301

Visit us on the INTERNET at: www.kentuckyamwater.com

COLNOTCLS 45041053

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/11/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,972.53 must be received before Wednesday, March 23, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$2,972.53

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

46589437

P.O. Box 578, Alton IL 62002 1-800-678-6301

03/18/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Numbers
Premise Numbers
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

In a few days you will receive a water bill. This bill is for service to the above referenced location and covers the period Wednesday, November 17, 2010 to Friday, January 7, 2011.

This make-up bill is due to a billing error we recently identified. Documentation has been received which states you are the responsible party for service to this location as of Wednesday, November 17, 2010.

If you cannot pay the bill by the due date indicated, we will enter into a payment agreement with you, which will spread payment of this bill over the next 3 months. As long as you pay by the date of the agreement, we will take no action to collect this amount.

If you wish to make payment arrangements, or dispute this bill, please call Customer Service at 1-800-678-6301. We are available to assist you 24 hours a day, 7 days a week.

Our goal is to provide you with superior water service. If you have any questions on your account, please give us a chance to assist you by calling our office.

Sincerely,

Customer Service

MAKEUP9 46722261

P.O. Box 578, Alton IL 62002 1-800-678-6301

04/11/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$3,575.17 must be received before Monday, April 25, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$3,575.17 Reconnect Charge \$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 47051393

P.O. Box 578, Alton IL 62002 1-800-678-6301

02/17/5011

Account Number Premise Number 3177 Russell Cave Rd Horse Farm

Carlton Cole 100 E 50th St New York NY 10022-6848

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,335.62 must be received before Tuesday, May 24, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$4,335.62 Reconnect Charge \$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be albe to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 47590090

P.O. Box 578, Alton IL 62002 1-800-678-6301

05/20/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number:
Premise Number:
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at www.kentuckyamwater.com.

Sincerely,

Customer Service

HC 47731391

P.O. Box 578, Alton IL 62002 1-800-678-6301

06/16/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number: Premise Number: 3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,777.48 must be received before Tuesday, June 28, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount

\$4,777.48

Reconnect Charge

\$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
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Sincerely,

Kentucky American Water

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- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

48184103

P.O. Box 578, Alton IL 62002 1-800-678-6301

08/02/2011

Carlton Cole 100 E 50th St New York NY 10022-6848

Account Number: Premise Number: 3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,456.15 must be received before Monday, August 15, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount \$4,456.15 Reconnect Charge \$26.00

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
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If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

MEDICALEMERGENCY NOTICE

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3 48953195

Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

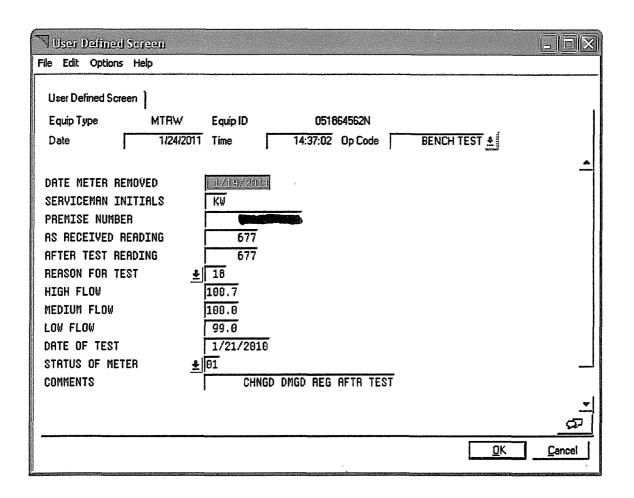
Witness: Takisha D. Walker

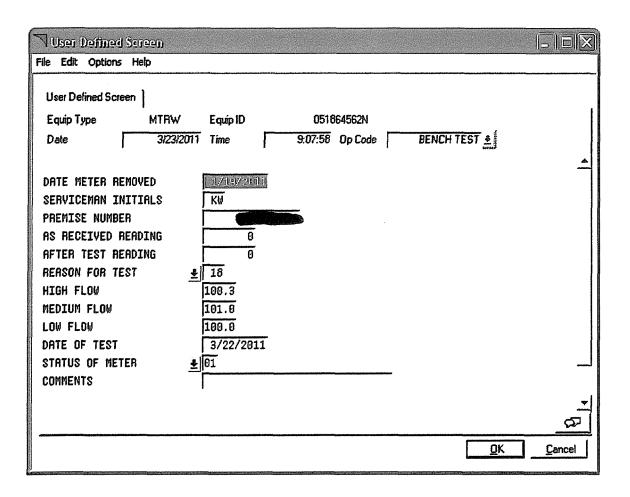
3. Provide Ms. Cole's meter location and meter test history.

Response:

The service meter at Ms. Cole's 3177 Russell Cave Road, Lexington, Kentucky 40509 property is located inside the gate which fronts Russell Cave Road, approximately fifteen (15) feet to the left of the driveway.

Meter testing was conducted on Ms. Cole's service meter on January 21, 2010 and March 22, 2011. The attached meter testing reports indicate that the meter was operating within acceptable limits.





Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

Witness: Takisha D. Walker

4. If Kentucky-American has tested Ms. Cole's meters, provide the results of those tests.

Response:

See Kentucky-American's response to Item 3.

Response of Kentucky American Water

To Information Request of Commission Staff

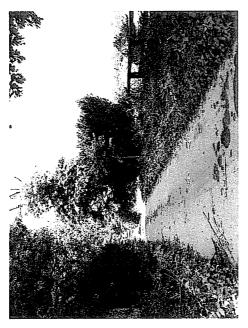
Case No. 2011-00219

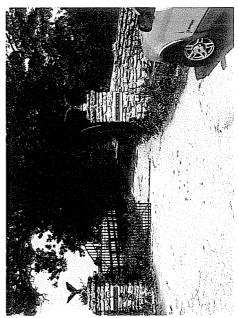
Witness: Takisha D. Walker

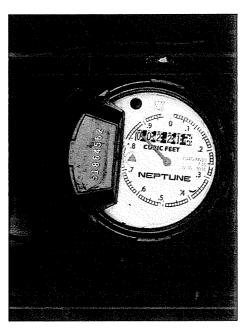
5. Provide any documents, including photographs, compiled in any Kentucky-American investigation of Ms. Cole.

Response:

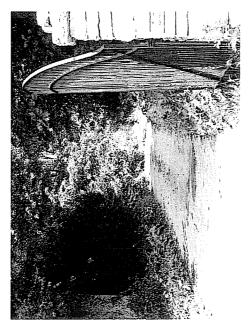
See the attached service order documents and photographs. Kentucky-American has also provided electronic copies of the photographs on the CD-ROM included herewith.

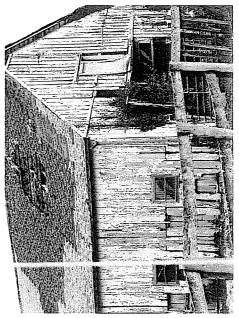


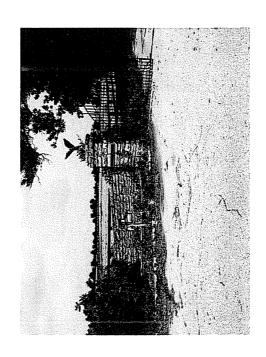




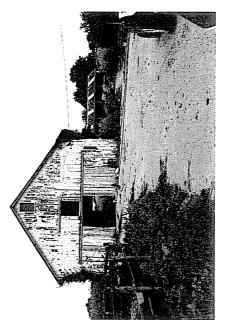


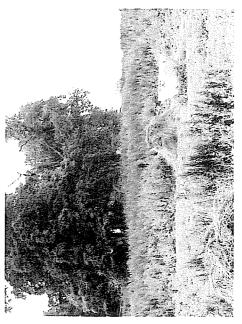


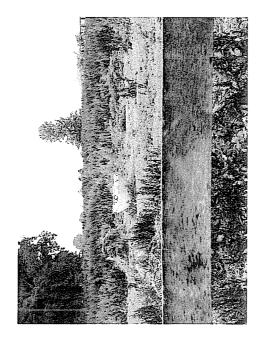


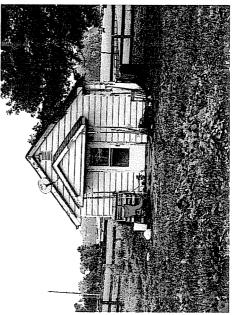


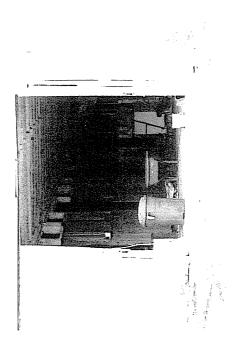


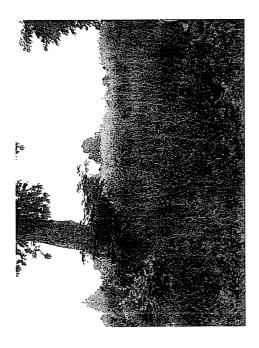


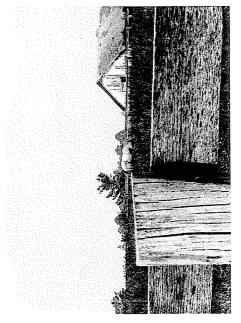












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REGION:	** DU	PLICATE COPY **				SERVICE	ORDER #:		
Fayette County									
	Kentucky A	merican (KYPR) P	roduction	ı					
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176 /						BILLING			
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SEQUENCE #:		ER TAKEN BY:0120		/17/2007	10:33:00)			
SERVICE ADDRESS	3: 3177 Russell C	ave Rd; Horse F	arm						
MAILING ADDRESS	S: 100 E 50th St								
CITY/ST/ZIP:	Lexington KY 4	05119508	DISTRICT	: Lex	ington				
CUSTOMER NAME:	Cole, Carlton		BILLING	CYCLE: 14	ACCOUNT	* # : \	· · · · · · · · · · · · · · · · · · ·		
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09/16 1427	124 D 05/1	9 1072	623 S	11/17	504	33			
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06/15 1102	30 D 02/1	4 77	77 D	09/16	218	64 E			
PENDING SO:		GET	NEXT TO:		· · · · · · · · · · · · · · · · · · ·				
1		ADDI	RESS BEFO	RE:3175 Rt	ıssell Ca	ve Rd			
		ADDI	RESS AFTE	R: 3090 R	ıssell Ca	ve Rd			
CUR/RMVD METER:	DIA	L #1 RDG:	#2:	#:	3:				
NEW/SET METER:	DIA	L #1 RDG:	#2:	#:	3:				
	Radio Reading;								
	5.								
METER READ:	REMOTE METER ID: 0	05231361 Uti; lit	y SERVIC	E NUMBER:	94641- g	o; throu	gh gate bo		
	Reloc / Re-Attach 1								
	CKED STUCK DAI					4			
	OFFUN TO DETE					DE			
	OFF UN TO DETE					DE			
The same of the sa		***************************************							
FOLLOW UP REOUI	RED START DATE	: :	Æ:						
COMPLETED BY:	DATE	: TIN	ИЕ:	KEYEI):				
		And the state of t							
COMMENTS: pl	ease verify read re	eading on 4/17 wa	as 6074 an	nd current	read on	. 5			
	5 is 6270					passes and the same and the sam			
-	01 Meter reading:	5274.							
	und on Left on								

END OF SERVICE

END OF SERVICE ORDER #: 497352

Read Only

5/17 llr sent service order to verify read...

			PA	GE #: 1		
REGION:					SERVICE (ORDER #:
Fayette County					518835	
		American (KYPR) P	roduction			
ROUTE/STOP:	Inspect	: Main/Tank - Loc	al Ops DIST		SERVICES I	PRINTED:
141403 /	180				1	11
GRID/EXT:	TOWNSE	9/29/11	12:37:05		REQUESTE	D BY:
176 /			WORK Z	ONE: 12204		
UTILITY TYPE:	Water Service		SCHEDULE DATE:	6/21/2007	TIME:	AM
SEQUENCE #:	1 ORI	DER TAKEN BY:VINE	GACN 6/21/2007	10:07:00		
SERVICE ADDRE	SS: 3177 Russell (lave Rd; Horse F	'arm			
MAILING ADDRE	SS: 100 E 50th St					
CITY/ST/ZIP:	Lexington KY 4	05119508	·	exington	All of the second secon	
CUSTOMER NAME	: Cole, Carlton		BILLING CYCLE:	14 ACCOUNT	7 #: 🕶	
NEW CUSTOMER	NAME:		WLPP: N	O PREMISE	ES#:	
BILL CLASS:	Residential		PHONE NUMBER:	Q	S. W. J. L.	1
LAST NOTICE:			CALL BACK NUMBE	R:		
HEALTH ALERT:		CREW:North Sect	ion 4	CREDIT TYP	PE: 0485	
SERIAL NUMBER	*	METER TYPE:		METER NUME	BER: 04897	75936J
# OF DIALS:	SIZE:	INSTALL DATE:		REMOTE ID	#:	
MFG:		LAST TEST DATE:				
TAP NUMBER:	012104167	PAST DUE AMOUNT	•	LAST PAYME	NT DATE:	8/24/201:
TAP SIZE:				LAST PAYME	ENT AMT:	500.00
TAP LOCATION:						
MEASUREMENTS:		*				
					•	
CURRENT READ:	0000000	LAST S/O	WORKED: 1409	793 ONNP	6/03/2011	
DATE REA	D USE RTP DATE	READ	USE RTP DATE	READ	USE RTP	
09/16 142	7 124 D 05/1	9 1072	623 S 11/17	504	33	
08/15 130	3 146 D 04/1	4 449	120 D 10/22	471	8 S	
07/16 115	7 55 D 03/1	.5 329	252 D 10/14	463	245	
06/15 110:	2 30 D 02/1	.4 77	77 D 09/16	218	64 E	
PENDING SO:		GET	NEXT TO:		,	
· · · · · · · · · · · · · · · · · · ·		ADD	RESS BEFORE: 3175	Russell Ca	ve Rd	
		ADD	RESS AFTER: 3090	Russell Ca	ive Rd	
CUR/RMVD METE	R: DIA	L #1 RDG:	#2:	#3:		
NEW/SET METER	: DIA	L #1 RDG:	#2:	#3:		
METER LOCATION	N: Radio Reading;	Pit / Tile				
METER READ:	REMOTE METER ID: 0	05231361 Uti; li	ty SERVICE NUMBE	R: 94641- c	10; through	gh gate bo
COMMENTS:	Reloc / Re-Attach	Device - go; thr	ough gate box si	ts 15' to t	; he left	of drive
METER:	LOCKED STUCK DA	MAGE/TAMPER RE	GIST:s	ec/min		
FOUND:ON	OFFUN TO DETE	RMINE ATCORP	STOPMB _	INSI	IDE	
LEFT:ON	OFF UN TO DETE	RMINE ATCORP	STOPMB _	INSI	DE	
FOLLOW UP REQU	JIRED START DATE	G:TI	ME:			
COMPLETED BY:	DATE	G:TI	ME: KE	YED:_		
_	and I					
COMMENTS:	env 062107			****		
	repaired broken wire	s everything sta	ys the same	······································		
<u>.</u>	J Couch/ J Riley 062	007			Nation of the second	
Ī	<u>meter # 48975936 miv</u>	# 1105231361 rea	d 6302.8			

END OF SERVICE

END OF SERVICE ORDER #: 518835

						PA	GE #: 1		
REGION:	*	* DUPLICA	ATE COPY	**				SERVICE	ORDER #:
ayette County								58714	3
		ky Americ				n			
ROUTE/STOP:	Ins	pect Mair	n/Tank -	Local O	aç	DIST		SERVICES	PRINTED:
41403 / 18	0							1	1
GRID/EXT:	TOW	NSEK	9/29	/11 1:	2:37			REQUEST JAROLD	ED BY:
176 /		WORK ZONE: 12204							
UTILITY TYPE:	Water Serv	Water Service SCHEDULE DATE: 10/08/2007							
SEQUENCE #:	1		AKEN BY:O		10/	08/2007	12:05:00		
SERVICE ADDRESS:			Rd; Hors	e Farm					
MAILING ADDRESS:									
CITY/ST/ZIP:		Lexington KY 405119508 DISTRICT: Lexington							
CUSTOMER NAME:	Cole, Carl	ton				CYCLE:		7000000	
NEW CUSTOMER NAM				WLP:		N	O PREMISI	∃S#:	
BILL CLASS:	Residentia	1				UMBER:			<u> </u>
LAST NOTICE:				1		CK NUMBE			
HEALTH ALERT:			V:North S	ection 4	1		CREDIT TY		
SERIAL NUMBER:			ER TYPE:				METER NUM		975936J
# OF DIALS:	SIZE:		TALL DATE				REMOTE ID	#:	
MFG:			r TEST DA						
TAP NUMBER:	012104167	PAST	OMA BUD T	UNT:			LAST PAYM	ENT DATE:	8/24/2011
TAP SIZE:							LAST PAYMI	ENT AMT:	500.00
TAP LOCATION:									
MEASUREMENTS:						·····			
URRENT READ:	00000000			/O WORK			793 ONNP	6/03/201	
DATE READ		DATE	READ	USE 1		DATE	READ	USE RT	P
09/16 1427		05/19	1072	623	S	11/17	504	33	
08/15 1303		04/14	449	120	D	10/22	471		S
07/16 1157		03/15	329	252	D	10/14	463	245	
06/15 1102	30 D	02/14	77	77	D	09/16	218	64	E
PENDING SO:				GET NEX					
							Russell Ca		
		a 1771 <u></u>		ADDRESS	AFT	ER: 3090	Russell Ca	ave Rd	
CUR/RMVD METER:		DIAL #1			¥2:		#3:		
NEW/SET METER:		DIAL #1			‡2:		#3:		· · · · · · · · · · · · · · · · · · ·
METER LOCATION:	Radio Read	ing; Pit	/ Tile						
METER READ: R									
COMMENTS: R								t; he let	t of drive
	KED STUCK								
FOUND:ON									
LEFT: ON	OFFUN TO	DETERMINE	E ATC	ORP	STOP	MB	INS	IDE	
FOLLOW UP REQUIR COMPLETED BY:	ED START	DATE:		TIME:_					
COMPLETED BY:		DATE:		TIME:_		K.E	YED:_		
	_								
COMMENTS: <u>Cus</u>									
	ed to contact								
	ly and Nick i								
	rch. We are a								
	e ran. Custme								
con	<u>sider replaci</u>	ng her er	<u>itire far</u>	m nouse.	ııne	s. MITT	nave Bill :	<u>sec</u>	

SERVICE CONTINUED

up flow search. SRO 100807

PAGE #: 2

SERVICE ORDER #:

587143

SERVICES PRINTED:

Per Bill Buckner customer has a leak on their side thats running 1 constantly. The report shows usage every hour. Flow search was placed on meter 10/9/07 thru 1016/07, readoout of results on file.

SRO 121007

END OF SERVICE

END OF SERVICE ORDER #: 587143

										I	PAGE	#: 1			
REGION:				** DU	PLICATE	COPY	Z **						SERVI	CE (ORDER #:
ayette County	,												657	427	
		Kε	entu	cky A	merican	ı (KYF	PR) Pi	roduc	ction	n					
ROUTE/STOP:	ĺ		Sh	ut Of	f For N	IonPay	7			NPOFF			SERVIC	ES :	PRINTED:
141403 /	180												1		1
GRID/EXT:			TO	WNSEK		9/2	29/11	12	2:37	:28			REQUE	STE	D BY:
176 /												: 12204	s/o s	VC	
UTILITY TYPE:	V	Water Service SCHEDULE DATE: 1/31/2008							TIME:		EV				
SEQUENCE #:		1 ORDER TAKEN BY:012000063 1/30/2008 11:58:26								6					
SERVICE ADDRE	ESS: 3	3177 F	luss	ell Ca	ave Rd;	Hor	se Fa	ırm							
MAILING ADDRE	ESS: 1	100 E	50t	h St											
CITY/ST/ZIP:		Jexing	j ton	KY 4	0511950	8		DIST	RIC	Γ:	Lexi	ngton	A STATE OF THE PARTY OF THE PAR		
CUSTOMER NAME	E: C	Cole,	Car	lton				BILL	ING	CYCLE:	14	ACCOUN'			
NEW CUSTOMER	NAME:							WLPF	· :		ИО	PREMIS	ES# %		Madalania namakan
BILL CLASS:	F	Reside	enti	al				PHON	IE N	UMBER:		(À
LAST NOTICE:								CALI	BA	CK NUME	ER:				
HEALTH ALERT:					CREW: N	orth	Secti	on 4			CR	EDIT TY	PE: 0	485	
SERIAL NUMBER	₹:		Bergarania and		METER	TYPE:					ME	TER NUM	BER: 0	489	75936J
# OF DIALS:	SIZE	š :			INSTAL	L DAT	E:				RE	MOTE ID	#:	-	
MFG:					LAST T	EST D	ATE:								
TAP NUMBER:	C	12104	167	***************************************	PAST D	UE AM	OUNT:		· · · · · · · · · · · · · · · · · · ·		LA	ST PAYM	ENT DAT	E:	8/24/2011
TAP SIZE:	· · · · · · · · · · · · · · · · · · ·								-	***************************************	A.I	ST PAYM	ENT AMT	:	500.00
TAP LOCATION:	·				· · · · · · · · · · · · · · · · · · ·										
MEASUREMENTS:								,							
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					***************************************			****
URRENT READ:	0	00000	00			LAST	S/0 W	ORKE	D:	140	9793	ONNP	6/03/2	011	
DATE REA	D	USE R	TP	DATE	R	EAD	τ	JSE R	TP	DATE		READ	USE	RTP	
09/16 142	7	124	D	05/19	9 1	072		623	S	11/17		504	33		
08/15 130	3	146	D	04/14	1	449		120	D	10/22		471	8	S	
07/16 115	7	55	D	03/15	5	329		252	D	10/14		463	245		
06/15 110	2	30	D	02/14	1	77		77	D	09/16		218	64	E	
PENDING SO:							GET	NEXT	TO:	:					
							ADDR	ESS	BEF	ORE:317	5 Ru	ssell Ca	ave Rd		
							ADDR	ESS	AFTI	ER: 309	0 Ru	ssell Ca	ave Rd		
CUR/RMVD METE	R:			DIAI	#1 RD	G:		#	2:		#3	:	<u> </u>		
NEW/SET METER	:			DIAI	#1 RD	G:		#	2:		#3	:			
METER LOCATIO	N: R	.adio	Read	ding;	Pit /	Tile									
METER READ:	REMOT	E MET	ER :	ID: 00	523136	1 Uti	; lit	y SE	RVI	CE NUMB	ER:	94641-	go; th	roug	gh gate bo
COMMENTS:	Reloc	/ Re	-Att	tach I	Device	- go;	thro	ugh	gate	e box s	its	15' to 1	t; he l	eft	of drive
METER:	LOCKED	ST	UCK	DAN	AGE/TA	MPER	REG	IST:			sec/	min			
FOUND:ON	OFF	UN	TO	DETER	RMINE A	Т	CORP	S	TOP	MB		INS:	IDE		
LEFT:ON	OFF	UN	TO	DETER	RMINE A	T	CORP	s	TOP	MB		INS	IDE		
FOLLOW UP REQ	UIRED	ST	ART	DATE:			_ TIM	Œ:							
COMPLETED BY:				DATE:			_ TIM	Œ:		K	EYED	:_			
,															
COMMENTS:	Collect	: \$		156.	35		Total	: \$		266.	67				
	Resched	uled	Rea	son: F	RCC -	Retur	n Und	ated	s/c	to Un	date	d Bucket	<u></u>		
	Resched	uled	Note	es: Cl	ΓL										
	W001 Me	ter r	ead:	ing: 7	795.										
	Found o	n Le	ft	off											

END OF SERVICE

END OF SERVICE ORDER #: 657427

W001 Found service on. W001 Left service off.

PAGE #: 1 ** DUPLICATE COPY ** REGION: SERVICE ORDER #: Fayette County 661457 Kentucky American (KYPR) Production ROUTE/STOP: Turn On After Non-Pay Shut Off ONNP SERVICES PRINTED: 141403 / 180 GRID/EXT: TOWNSEK 9/29/11 12:37:27 REQUESTED BY: 176 / WORK ZONE: 12204 Water Service | SCHEDULE DATE: 2/07/2008 | TIME: AM UTILITY TYPE: 1 ORDER TAKEN BY:HORTONBG 2/07/2008 10:33:00 SEQUENCE #: 3177 Russell Cave Rd; Horse Farm SERVICE ADDRESS: 100 E 50th St MAILING ADDRESS: Lexington KY 405119508 CITY/ST/ZIP: DISTRICT: Lexington |BILLING CYCLE: 14 |ACCOUNT #: CUSTOMER NAME: Cole, Carlton NEW CUSTOMER NAME: WLPP: NO PREMISES#: Residential PHONE NUMBER: BILL CLASS: LAST NOTICE: CALL BACK NUMBER: CREW: *TMECRTCL FIELD COMMUNICA | CREDIT TYPE: HEALTH ALERT: 0485 SERIAL NUMBER: METER NUMBER: 048975936J METER TYPE: # OF DIALS: SIZE: INSTALL DATE: REMOTE ID #: LAST TEST DATE: MFG: TAP NUMBER: LAST PAYMENT DATE: 012104167 PAST DUE AMOUNT: 8/24/2011 500.00 TAP SIZE: LAST PAYMENT AMT: TAP LOCATION: MEASUREMENTS: LAST S/O WORKED: 1409793 ONNP CURRENT READ: 00000000 6/03/2011 READ USE RTP DATE READ USE RTP DATE READ USE RTP DATE 124 D| 05/19 623 S 11/17 504 33 1427 1072 09/16 1303 146 D 04/14 449 120 D 10/22 471 8 S 08/15 252 D 10/14 329 245 1157 55 D 03/15 463 07/16 30 D 02/14 77 77 D 09/16 218 06/15 1102 GET NEXT TO: PENDING SO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: DIAL #1 RDG: #2: #3: NEW/SET METER: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: ____ sec/min FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB

END OF SERVICE

END OF SERVICE ORDER #: 661457

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

COMMENTS: turn on service bev 020508 bev r-67958 bev

PAGE #: 1 ** DUPLICATE COPY ** SERVICE ORDER #: REGION: 690123 Fayette County Kentucky American (KYPR) Production SERVICES PRINTED: ReRead and/or Inspect for Leak HILOW ROUTE/STOP: 1 1 141403 / 180 TOWNSEK 9/29/11 12:37:27 REQUESTED BY: GRID/EXT: WORK ZONE: 12204 MRS. COLE/ NEAL 176 / Water Service | SCHEDULE DATE: 3/27/2008 | TIME: AM UTILITY TYPE: 1 ORDER TAKEN BY:012000062 3/26/2008 10:52:00 SEQUENCE #: 3177 Russell Cave Rd; Horse Farm SERVICE ADDRESS: 100 E 50th St MAILING ADDRESS: Lexington KY 405119508 DISTRICT: Lexington CITY/ST/ZIP: BILLING CYCLE: 14 | ACCOUNT #: CUSTOMER NAME: Cole, Carlton WLPP: NO PREMISES#: NEW CUSTOMER NAME: PHONE NUMBER: BILL CLASS: Residential CALL BACK NUMBER: LAST NOTICE: CREDIT TYPE: 0485 CREW: North Section 4 HEALTH ALERT: METER NUMBER: 048975936J METER TYPE: SERIAL NUMBER: REMOTE ID #: # OF DIALS: SIZE: INSTALL DATE: LAST TEST DATE: MFG: PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP NUMBER: 012104167 500.00 LAST PAYMENT AMT: TAP SIZE: TAP LOCATION: MEASUREMENTS: CURRENT READ: LAST S/O WORKED: 1409793 ONNP 6/03/2011 00000000 USE RTP USE RTP DATE READ USE RTP DATE READ DATE READ 504 623 S 11/17 124 D 05/19 1072 33 09/16 1427 471 146 D 04/14 449 120 D 10/22 8 S 08/15 1303 55 D 03/15 329 252 D 10/14 463 245 1157 07/16 77 77 D 09/16 30 D 02/14 218 64 E 1102 06/15 GET NEXT TO: PENDING SO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd DIAL #1 RDG: #2: #3: CUR/RMVD METER: NEW/SET METER: #2: #3: DIAL #1 RDG: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min FOUND: ON OFF UN TO DETERMINE AT CORP STOP LEFT: __ON __OFF __UN TO DETERMINE AT __CORP __STOP __MB __INSIDE

COMMENTS: Re-read/inspect meter and check for leaks; customer has high bill. W001 Meter reading: 7275. Movement on meter Leak on Customer side W001 Found service on. W001 Left service on.

END OF SERVICE

END OF SERVICE ORDER #: 690123

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

					PZ	AGE #: 1		
REGION:	**	DUPLICATE COPY	7 **				SERVICE	ORDER #:
Fayette County							707026	
	Kentucky	American (KYE	R) Produ	ctic	n			WINNESS TO THE RESERVE TO THE RESERV
ROUTE/STOP:		(Billing)			BILRD		SERVICES	PRINTED:
141403 / 18							1	1
GRID/EXT:	TOWNS	EK 9/2	29/11 1	2:37	:27		REQUESTE	D BY:
176 /					WORK 2	ONE: 12204		
UTILITY TYPE:	Water Servic	2	SCH	EDUL	E DATE:	4/17/2008	TIME:	AM
SEQUENCE #:	1 0	RDER TAKEN BY:			4/17/200			
SERVICE ADDRESS:	3177 Russell	Cave Rd; Hor	se Farm				***************************************	
MAILING ADDRESS:	100 E 50th S	t						
CITY/ST/ZIP:	Lexington KY	405119508	DIS	TRIC	'T: I	exington		
CUSTOMER NAME:	Cole, Carlto	n	BIL	LING	CYCLE:	14 ACCOUN	T #:	eminimum value epiterminimum
NEW CUSTOMER NAM	IE:		WLP	P:	J.	O PREMIS	ES#:	
BILL CLASS:	Residential		PHO	NE N	UMBER:			A
LAST NOTICE:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	CAL	L BA	CK NUMBE	ER:		
HEALTH ALERT:		CREW:North	Section .	4		CREDIT TY	PE: 0485	
SERIAL NUMBER:		METER TYPE:		en en en el en		METER NUM	BER: 0489	75936J
# OF DIALS:	SIZE:	INSTALL DAT	E:			REMOTE ID	#:	
MFG:		LAST TEST D	ATE:					
TAP NUMBER:	012104167	PAST DUE AM	OUNT:	Marine Commission of the Commi		LAST PAYM	ENT DATE:	8/24/2013
TAP SIZE:					· · · · · · · · · · · · · · · · · · ·	LAST PAYM	ENT AMT:	500.00
TAP LOCATION:								
MEASUREMENTS:								
CURRENT READ:	00007429		S/O WORKI	ED:	1409	793 ONNP	6/03/2011	
DATE READ	USE RTP DAT		USE I	RTP	DATE	READ	USE RTP	
09/16 1427	124 D 05,		623	S	11/17	504	33	
08/15 1303	146 D 04,		120	D	10/22	471	8 S	
07/16 1157	55 D 03,		252	D	10/14	463	245	
06/15 1102	30 D 02/	14 77	. 77	D	09/16	218	64 E	
PENDING SO:			GET NEXT					
						Russell Ca		
			ADDRESS	AFT	ER: 3090	Russell Ca	ave Rd	
CUR/RMVD METER:		AL #1 RDG:		2:		#3:		
NEW/SET METER:		AL #1 RDG:	‡	2:		#3:		
METER LOCATION:	Radio Reading	; Pit / Tile						
		0050000000						·
METER READ: R	EMOTE METER ID:	005231361 Uti	; lity SE	ERVI	CE NUMBE	R: 94641- 9	go; through	gh gate bo
COMMENTS: R	eloc / Re-Attach	Device - go;	through	gat	e box si	ts 15' to 1	t; he left	of drive
METER: LOC	KED STUCK L	AMAGE/TAMPER	REGIST:		s	ec/min		
FOUND: ON ON	JFFUN TO DET	ERMINE AT	CORPS	CLOP	MB	INS:		
LEFT:ON	JFFUN TO DET	ERMINE AT	CORPS	LOP	MB _	INS.	IDE	
DOLLOW IN DECITE		**	TT T 1 4 T 1					
FOLLOW UP REQUIRE COMPLETED BY:	DAG DAG	E:	_ TIME:		****			
COMPLETED BY:	DAT	E:	TME:		K.E	AED:		
COMMENTE. ~1~	one verify read	reading on 2/	14 1 2.1	24	nd	ont	n 1	
	ase verify read is 74causin			.54	and curr	ent read or	.1 4	
	cheduled Reason:							
	cheduled Notes:						-	
	l Meter reading:						***************************************	
<u> </u>	Truct Teauting:	1-4-2-						

Read Only

W001 Found service on

PAGE #: 2

SERVICE ORDER #:

707026

SERVICES PRINTED:

W001 Left service on. 1

4/17 llr sent service order to verify read ...

END OF SERVICE

END OF SERVICE ORDER #: 707026

				PAGE #: 1					
REGION:	** DU	PLICATE COPY **		[SERVICE ORDER #:				
Fayette County		797648							
	Kentucky A	merican (KYPR) P	roduction	-					
ROUTE/STOP:	Shut Of	f For NonPay	NPC	OFF	SERVICES PRINTED:				
L41403 / 180					1 1				
GRID/EXT:	TOWNSEK	9/29/11	12:37:26		REQUESTED BY:				
176 /				ORK ZONE: 12204					
UTILITY TYPE:	Water Service			ATE: 9/18/2008	TIME: EV				
SEQUENCE #:		ER TAKEN BY:0120		7/2008 9:50:20					
SERVICE ADDRESS:	3177 Russell C	ave Rd; Horse F	arm						
MAILING ADDRESS:	100 E 50th St		DISTRICT:						
CITY/ST/ZIP:	Lexington KY 4	05119508	Lexington						
CUSTOMER NAME:	Cole, Carlton			CLE: 14 ACCOUNT					
NEW CUSTOMER NAME			WLPP:	NO PREMISE	CONTROL OF THE PROPERTY OF THE				
BILL CLASS:	Residential		PHONE NUMBE						
LAST NOTICE:	·		CALL BACK N						
HEALTH ALERT:		CREW: North Sect	ion 4	CREDIT TYP					
SERIAL NUMBER:		METER TYPE:		METER NUMB					
# OF DIALS: S	IZE:	INSTALL DATE:		REMOTE ID	#:				
MFG:		LAST TEST DATE:							
TAP NUMBER:	012104167	PAST DUE AMOUNT	:	LAST PAYME	NT DATE: 8/24/2011				
TAP SIZE:				LAST PAYME	NT AMT: 500.00				
TAP LOCATION:					·				
MEASUREMENTS:			****						
	0000000	T 7 CM C /O	TAN ICEN	1400702 0177	6/02/0022				
CURRENT READ:	00000000	LAST S/O			6/03/2011				
DATE READ	USE RTP DATE		USE RTP DAT		USE RTP				
09/16 1427	124 D 05/1		623 S 11/		33				
08/15 1303	146 D 04/14		120 D 10/		8 S				
07/16 1157	55 D 03/1		252 D 10/		245				
06/15 1102	30 D 02/14		77 D 09/	16 218	64 E				
PENDING SO:			NEXT TO:	2175 Duesell Co.	7.0 D.0				
				3175 Russell Car					
		ADD	RESS AFIER:	3090 Russell Car	ve ku				
CUR/RMVD METER:	TTA	#1 BDC.	#2:	#3:					
NEW/SET METER:	DIA	#1 RDG: #1 RDG:	#2:	#3:					
METER LOCATION:	Padio Poading.	Dit / Tile	#2:	#3:					
METER LOCATION:	Radio Reading;	PIC / IIIE							
אמייים ספארו. ספי	MOTE METER ID. O	15221261 II+i. li	EN CEDUTCE N	ITIMDED, QAGAI, GO	o; through gate bo				
METER READ: REI	NOTE METER ID: U	Dorrigo - go: thr	cy bekvice N	omber: 94041- go	; he left of drive				
METER: LOCKI	DOC / RE-ALLACII I	ANCE (TAMPED DE	crem.	ox sits is to t	; he rest of drive				
FOUND:ONO	נתם מסטנט שב	TAGE/IANE CODD	GTDI.	MB INSI	DE				
LEFT: ON O	TO DETER	CODD THE ATT COME	GTOD	MD TNOTI					
DEFT: ONO	oron to Deter	CHINE AICORP	BIOP	MDTNDT1	JE				
פסד ז טען זוף מפטן זום פון	ים דער די	. mm	MTC .						
FOLLOW UP REQUIRED COMPLETED BY:	שתת DATE כ	,	ME.	KEAEU.					
COMPTETED BI:	DATE			_ KEIED:_					
COMMENTS: Colle	act, \$ 970	53 TO+=	1. \$ 1 ^	17 65					
-	neduled Reason: I								
	neduled Notes: KA		aucea byo to	Olidated Ducket					
	Meter reading:								
11001									

END OF SERVICE

END OF SERVICE ORDER #: 797648

Turned off at curbstop W001 Found service on. W001 Left service off.

	~		;	PAGE #: 1	
REGION:	** DU	PLICATE COPY **			SERVICE ORDER #:
Fayette County					800743
	Kentucky A	merican (KYPR) P.	roduction		
ROUTE/STOP:		After Non-Pay S			SERVICES PRINTED:
141403 / 180					1 1
GRID/EXT:	TOWNSEK	9/29/11	12:38:08		REQUESTED BY:
176 /	1			ZONE: 12204	JAROLD
UTILITY TYPE:	Water Service		SCHEDULE DATE	: 9/22/2008	TIME: AM
SEQUENCE #:	1 ORD	ER TAKEN BY: OWEN	SSR 9/22/200		
SERVICE ADDRESS:	3177 Russell C	ave Rd; Horse F	arm	**************************************	
MAILING ADDRESS:	100 E 50th St			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
CITY/ST/ZIP:	Lexington KY 4	05119508	DISTRICT:	Lexington	7
CUSTOMER NAME:	Cole, Carlton		BILLING CYCLE		г #:
NEW CUSTOMER NAME:			WLPP:	NO PREMISE	The state of the s
BILL CLASS:	Residential		PHONE NUMBER:		
LAST NOTICE:		7 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	CALL BACK NUM	BER:	accessor and the second
HEALTH ALERT:		CREW: *TMECRTCL	<u> </u>		PE: 0485
SERIAL NUMBER:		METER TYPE:		METER NUME	
	ZE:	INSTALL DATE:		REMOTE ID	
MFG:		LAST TEST DATE:			
TAP NUMBER:	012104167	PAST DUE AMOUNT	•	LAST PAYME	ENT DATE: 8/24/2013
TAP SIZE:	OZZZOZZO/	11101 000 111001.1	•	LAST PAYME	
TAP LOCATION:					200.00
TAF BOCATION:					
MEASUREMENTS:				········	
I-III-ABOTCHI-III-II-I					
CURRENT READ:	00000000	LAST S/O	JORKED: 14	09793 ONNP	6/03/2011
DATE READ	USE RTP DATE		JSE RTP DATE	READ	USE RTP
09/16 1427	124 D 05/1		623 S 11/17	504	33
08/15 1303	146 D 04/1		120 D 10/22	471	8 S
07/16 1157	55 D 03/1		252 D 10/14	463	245
06/15 1102	30 D 02/1		77 D 09/16	218	64 E
PENDING SO:	- 30 D 02/1		NEXT TO:		
TENDING BO.			RESS BEFORE:31	75 Russell Ca	ave Rd
			RESS AFTER: 30		
CUR/RMVD METER:	בדת	L #1 RDG:	#2:	#3:	:
NEW/SET METER:		L #1 RDG:	#2:	#3:	
METER LOCATION:			1)		
PETER EGGITTON.	naaro neaariig,	120 / 1110			
METER READ: REM	OTE METER ID: 0	05231361 Uti: li	V SERVICE NUM	BER: 94641- 0	go; through gate bo
					; he left of drive
METER: LOCKE				sec/min	37 110 1010 01 01 01
FOUND:ONOF					LDE:
LEFT: ON OF		RMINE AT CORP			
DEFT: ON OF	·ON TO DETE	COILE			
FOLLOW UP REQUIRED	מייארו ייסאייט	. ידידי	ME:		
COMPLETED BY:		: TII	ME:	KEVED.	
COMPDETED DI:	DATE		****** *	٠	
COMMENTS: spoke	with Me Cole	she is mailing in	n \$100 00 cou	ld not work	out
Sara : Granumos	agreement on he	lance, she could	not commit to	monthly amou	int.
		act us next week		y amot	<u> </u>
<u>. 5ay</u>	B BITE MTTT COULT	acc as meer weer	. 010 072200		

END OF SERVICE

END OF SERVICE ORDER #: 800743

Jarold has service restored this morning. SRO

PAGE #: 1 ** DUPLICATE COPY ** REGION: SERVICE ORDER #: Fayette County 821282 Kentucky American (KYPR) Production ROUTE/STOP: Shut Off For NonPay NPOFF SERVICES PRINTED: 141403 / 180 TOWNSEK 9/29/11 12:38:07 GRID/EXT: REQUESTED BY: 176 / WORK ZONE: 12204 S/O SVC UTILITY TYPE: Water Service | SCHEDULE DATE: 10/27/2008 | TIME: 1 ORDER TAKEN BY:012000054 10/24/2008 6:22:22 SEQUENCE #: SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St DISTRICT: Lexington CITY/ST/ZIP: Lexington KY 405119508 Cole, Carlton BILLING CYCLE: 14 | ACCOUNT #: CUSTOMER NAME: NEW CUSTOMER NAME: WLPP: NO | PREMISES#: Residential PHONE NUMBER: BILL CLASS: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: METER NUMBER: 048975936J # OF DIALS: SIZE: INSTALL DATE: REMOTE ID #: MFG: LAST TEST DATE: TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: LAST S/O WORKED: 1409793 ONNP CURRENT READ: 00000000 6/03/2011 USE RTP DATE READ USE RTP DATE READ DATE READ USE RTP 124 D 1427 623 S 11/17 504 09/16 05/19 1072 33 08/15 1303 146 D 04/14 449 120 D| 10/22 471 8 S 07/16 1157 55 D 03/15 329 252 D 10/14 463 245 06/15 77 09/16 1102 30 D 02/14 77 D 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min METER:

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE
LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Collect: \$ 917.65 Total: \$ 1,211.69

Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket

Rescheduled Notes: cjl

W001 Meter reading: 7692.

Turned off at curbstop
W001 Found service on.
W001 Left service off.

END OF SERVICE

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

COMMENTS: Confirm water is off and obtain final read on account.

Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket
Rescheduled Notes: cjl
Rescheduled Reason: Other
Rescheduled Notes: 11/30 Barb
W001 Meter reading: 7736.

DP

SERVICE ORDER #: 837869 SERVICES PRINTED:

Found on Left off 1 1

END OF SERVICE

						PAG	GE #: 1		
REGION:		** DUP	LICATE COPY	**			SERVICE	ORDER #:	
ayette County								84363	3
			erican (KYF						
ROUTE/STOP:	Tı	ırn On .	After Non-F	ay Shut C	ff	ONNP		SERVICES	PRINTED:
41403 /	180							1	1
GRID/EXT:	TO	OWNSEK	9/2	9/11 12					TED BY:
176 /							ONE: 12204		
UTILITY TYPE:	Water Ser					E DATE:		EV	
SEQUENCE #:	1		R TAKEN BY:		1	2/03/200	8 18:16:0	0	
SERVICE ADDRES		sell Ca	ve Rd; Hor	se Farm					
MAILING ADDRES									
CITY/ST/ZIP:	Lexington		5119508	DIST			exington		
CUSTOMER NAME:	Cole, Car	clton					14 ACCOUN		A CONTRACTOR OF THE PARTY OF TH
NEW CUSTOMER N				WLPE		N ₁	O PREMIS	ES#:	
BILL CLASS:	Resident:	ial				UMBER:			
LAST NOTICE:						CK NUMBE			
HEALTH ALERT:			CREW: *TMECF	Mary and the second	CO	MMUNICA	· · · · · · · · · · · · · · · · · · ·		
ERIAL NUMBER: METER TYPE:							METER NUM		3975936J
# OF DIALS:	SIZE:		INSTALL DAT				REMOTE ID) #:	
MFG:			LAST TEST I						
TAP NUMBER:	01210416	7	PAST DUE AN	IOUNT:			LAST PAYM		
TAP SIZE:							LAST PAYM	ENT AMT:	500.00
TAP LOCATION:									
MEASUREMENTS:									
								5/05/005	
URRENT READ:	0000000	,		S/O WORKE			793 ONNP	6/03/201	
DATE READ		<u>'</u>	READ	USE F		DATE	READ	USE RI	I P
09/16 1427		·		623	S		504	33	S
08/15 1303		<u> </u>					471	245	<u> </u>
07/16 1157		·		252	D		463	64	T7:
06/15 1102	30 D	02/14	77	77	D	09/16	218	04	<u>E </u>
PENDING SO:				GET NEXT			Russell C	Tours Dd	
							Russell C		
				ADDRESS	AFI	ER: 3090	Russell C	ave Ru	
			lin ppo		10		#3:		
CUR/RMVD METER	<u> </u>		#1 RDG:		2:		#3:		
NEW/SET METER:		DIAL	#1 RDG:	Ŧ	2 :		#3:		
METER LOCATION	: Radio Rea	ading;	Pit / Tile						
			50010C1 TIL] ; t	דזדרה	CE VILIMDE	D. 04641	go. thre	ough gate ho
METER READ: COMMENTS:	REMOTE METER	TD: 00	5231361 Ut	L; lity Si		CE NUMBE	K: 94041-	to he let	ft of drive
COMMENTS:	KeToc / Ke-A	ttach D	evice - go;	PEGTCE	yaı	e box si	og/min	c, he re.	LC OI GIIVC
METER: L	OCKED STUC	K DAM	AGE/TAMPER	REGISI		S	EC/IIIII	SIDE	
FOUND:ON _	OFFUN TO	O DETER	MINE AT	CORP		MD	TN10	SIDE	
LEFT:ON _	OFFUN TO) DETER	WINE AT	_CORP	5105	MB		5105	
		T T T T T T T T T T T T T T T T T T T		ጥፕአለው .					
FOLLOW UP REQU	TKED STAR	L DATE:		TIME:			VED.		
COMPLETED BY:		_ DATE:		TTME:		N.E.			
	7		"	l amorari	202	thic ic	a checial	l ei	
	lease restore	servic	e per roca.	r puber vr:	ر ۲۷د	CIITO TO	a precial	<u>. hJ d.</u>	
	uation		720						
	001 Meter rea	<u> 11119: 7</u>	138.						
_	b								
	ound on Left								
<u>R</u>	ead Only								

W001 Found service on.

SERVICE ORDER #:

843633

SERVICES PRINTED:

W001 Left service on. 1

END OF SERVICE

PAGE #: 1 REGION: ** DUPLICATE COPY ** SERVICE ORDER #: Fayette County 843851 Kentucky American (KYPR) Production ROUTE/STOP: Emergency (No Wtr, Leak, etc.) EMERG SERVICES PRINTED: L41403 / 180 1 1 GRID/EXT: TOWNSEK 9/29/11 12:38:07 REQUESTED BY: 176 / WORK ZONE: 12204 MARK W Water Service | SCHEDULE DATE: 12/04/2008 | TIME: UTILITY TYPE: SEQUENCE #: 1 | ORDER TAKEN BY:012006074 12/04/2008 11:56:00 SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St DISTRICT: Lexington CITY/ST/ZIP: Lexington KY 405119508 CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 ACCOUNT #: NEW CUSTOMER NAME: WLPP: NO PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: *TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: METER NUMBER: 048975936J # OF DIALS: SIZE: INSTALL DATE: REMOTE ID #: MFG: LAST TEST DATE: TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011 USE RTP DATE DATE READ READ USE RTP DATE READ USE RTP 124 D 623 S 11/17 504 09/16 1427 05/19 1072 33 08/15 1303 146 D 04/14 449 120 D 10/22 8 S 471 07/16 1157 55 D 03/15 329 252 D 10/14 463 245 77 D| 09/16 06/15 1102 30 D 02/14 77 218 64 E GET NEXT TO: PENDING SO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min
FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE
LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: **EMERGENCY NO WATER, PLEASE RESPOND ASAP, AND DETERMINE CAUSE.

THANK YOU -DBH

Read Only

Found off Left on

W001 Found service on.

jb

W001 Meter reading: 7738.

SERVICE ORDER #:

843851

SERVICES PRINTED:

W001 Left service on. 1

END OF SERVICE

				PAGE	E #: 1		
REGION:	** DU	PLICATE COPY **					ORDER #:
Fayette County		·				893420	
/		merican (KYPR) Pı		BILRD		SERVICES	סס דאיייביו.
ROUTE/STOP:	Read (B	1111ng <i>)</i>	•	BILKD		l	1
141403 /	180 TOWNSEK	9/29/11	12:38:	06		REQUESTE	
GRID/EXT:	IOWNSER	9/29/11	12.50.		JE: 12204	•	D D1.
176 / UTILITY TYPE:	Water Service		SCHEDULE		2/18/2009	TIME:	AM
		ER TAKEN BY:01200		/18/2009			111
SEQUENCE #: SERVICE ADDRES				71072005	10.30.00		
MAILING ADDRES		ave Ru, norse re					
CITY/ST/ZIP:	Lexington KY 4	05119508	DISTRICT	· Lex	ington		
CUSTOMER NAME:	Cole, Carlton	03113300			ACCOUNT	#.	
NEW CUSTOMER N			WLPP:	NO NO	PREMISE		
BILL CLASS:	Residential		PHONE NU				
LAST NOTICE:	Residential			K NUMBER:	Y	*	
HEALTH ALERT:		CREW: North Secti			REDIT TYP	E: 0485	
SERIAL NUMBER:		METER TYPE:			ETER NUMB		75936J
# OF DIALS:	SIZE:	INSTALL DATE:			EMOTE ID		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
MFG:	DIZI.	LAST TEST DATE:					
TAP NUMBER:	012104167	PAST DUE AMOUNT:		T	AST PAYME	NT DATE:	8/24/2013
TAP SIZE:	012104107	TADE DOD MOUNT.			AST PAYME		500.00
TAP LOCATION:				1			
TAL BOOMETON.							
MEASUREMENTS:							
CURRENT READ:	00007855	LAST S/O V	WORKED:	140979	ONNP	6/03/2011	
DATE READ	USE RTP DATE	READ U		DATE	READ	USE RTP	
09/16 1427	124 D 05/1			11/17	504	33	
08/15 1303	146 D 04/1			10/22	471	8 S	
07/16 1157				10/14	463	245	
06/15 1102	30 D 02/1			09/16	218	64 E	
PENDING SO:			NEXT TO:				
					Russell Ca		
		ADDF	RESS AFTE	R: 3090 F	Russell Ca	ve Rd	
			li o		10		
CUR/RMVD METER		L #1 RDG:	#2:		3:		
NEW/SET METER:		I, #1 RDG:	#2:	#	3:		
METER LOCATION	: Radio Reading;	Pit / Tile					
		0.500,500,500, T21, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	annii a	777777777	04643		-1 4 - 1-
	REMOTE METER ID: 0						
COMMENTS:	Reloc / Re-Attach	Device - go; thro	ough gate	DOX SILS	15. to t	; ne leit	or dire
METER: L	OCKED STUCK DA	MAGE/IAMPER REC	TD1:	sec	INSI	ישרו	
FOUND:ON _	OFFUN TO DETE	RMINE ATCORP	STOP	MB	TOUT		
LEFT:ON _	OFFUN TO DETE	KMINE AICORP	510₽	PID	INSI	T) Li	
מייס מנו השרני	תם מתואחים הבודד	. गण T N	AE.				
LOTTOM OF KEAN	IRED START DATE DATE	·	ие ·	 	5D•		
COMETETED RI:	DAIR	111	<u> </u>	1/11/11	·		
COMMENTE. 2	lease get an actual	read as system e	estimate	is causir	na hiah hi	11	
	previous read on 1-						
	001 Meter reading:		· · · · · · · · · · · · · · · · · · ·				
<u> </u>	<u> </u>	<u> </u>	······································				

END OF SERVICE

END OF SERVICE ORDER #: 893420

Read Only

W001 Found service on. W001 Left service on.

				PAGE	#: 1		
REGION:	** DI	JPLICATE COPY **				SERVICE	ORDER #:
Fayette County						911299)
	-	American (KYPR) 1		on			
ROUTE/STOP:	Mtr Pe:	riodic Chg - Cont	tractor	MCPTC		SERVICES	PRINTED:
141403 / 180						1	1
GRID/EXT:	WALKER	TD 9/29/13	1 16:4			REQUESTE	ED BY:
176 /	Water Court		I a arrange	WORK ZONE		L	
UTILITY TYPE:	Water Service	THE THE PART OF TH		LE DATE: 3/		TIME:	AM
SEQUENCE #: SERVICE ADDRESS:		DER TAKEN BY:HUNC Cave Rd; Horse I		3/18/2009 1	0:46:00		
MAILING ADDRESS:	100 E 50th St	lave kd; Horse I	arm				
CITY/ST/ZIP:	Lexington KY	105110500	DICTOI	m. Tossi			
CUSTOMER NAME:	Cole, Carlton	£03113300	DISTRI	G CYCLE: 14	ngton	1 11	
NEW CUSTOMER NAME:			WLPP:	NO NO	PREMISE		
BILL CLASS:	Residential		PHONE 1		PREMISE	15#:	and the state of t
LAST NOTICE:	Kesidencial			ACK NUMBER:	<u> </u>		
HEALTH ALERT:		CREW: North Sect			EDIT TYF)F. 049E	
SERIAL NUMBER:		METER TYPE:	-1011 4		TER NUME	-	
	ZE:	INSTALL DATE:			MOTE ID		
MFG:	LU.	LAST TEST DATE:		IKE	MOIE ID	#:	
SERIAL NUMBER:		METER TYPE:		IME	TER NUME	TD. 0490	75936J
	ZE:	INSTALL DATE:			MOTE ID		759360
MFG:		LAST TEST DATE:		17(1)	,	π •	
TAP NUMBER:	012104167	PAST DUE AMOUNT		Τ.Δ	ST DAVME	NT DATE:	8/24/2013
TAP SIZE:		12122			ST PAYME		500.00
TAP LOCATION:				1	0 - 1111111	272. 2212.	300.00

MEASUREMENTS:							
URRENT READ:	00007899	LAST S/O	WORKED:	1409793	ONNP	6/03/2011	
DATE READ	USE RTP DATE		USE RTP		READ	USE RTP	
09/16 1427	124 D 05/1		623 S	11/17	504	33	
08/15 1303	146 D 04/1		120 D	10/22	471	8 S	
07/16 1157	55 D 03/1		252 D	10/14	463	245	
06/15 1102	30 D 02/1		77 D	09/16	218	64 E	
PENDING SO:			NEXT TO				
				ORE:3175 Ru			
		ADD	RESS AFT	ER: 3090 Ru	ssell Ca	ve Rd	
CUR/RMVD METER:	DIA	T #1 PDC-	#2:	42			
NEW/SET METER:	DIA	L #1 RDG:	#2:				
METER LOCATION:			#2:	#3	:		
MEIER LOCATION:	Radio Reading;	PIC / IIIE					
METER READ: REM	OTE METER ID. O	05231361 II+i. 1i	tar CEDIAT	CE MIMDED.	04641 ~		
COMMENTS: Rel	or / Pe-Attach	Device - go: thr	ch prvat	e bor gita	151 +0 +	o; through	gn gate bo
METER: LOCKE	D STIICK DA	MAGE/TAMPER DE	GTST.	COC/	nin	; he left	of drive
FOUND:ONOF	F IN TO DETE	RMINE AT CORP	STOD	MD SEC/I	LMCLI	שח	
LEFT:ONOF	F IIN TO DETE	RMINE AT CORD	TOTO TOTO	ND	TMCT	DE DE	
DD1101/01.	011 10 55115	Iditation ParCOIG	5101			DE	
TOLLOW IID REQUIRED	פדבת הפבים	· ײַדיד	ME.				
FOLLOW UP REQUIRED COMPLETED BY:	DATE	·	ME :	KEVED			
	2,11,11	- L.	* And *	TO LED			
COMMENTS: found	on left on						
	te 03/18/2009						
		ster head, to im	proved r	eadings			
	48975936 out r						

SERVICE ORDER #:

911299

SERVICES PRINTED:

in reading 0000.01 in miu 1480873954 ___1 1 g.young 031709

END OF SERVICE

		1								~					,
REGION:		ĺ		** DU	PLICA	LE CO	PX **						i	E ORDER #	ŧ:
Fayette Count	У												10713	34	
		K		ucky A											
ROUTE/STOP:			Re	ead MR	Edit	- Lo	cal Op	s On	ly	MREDT			SERVICE	S PRINTEL):
141403 /	180												1	1	
GRID/EXT:			TO	OWNSEK	•	9,	/29/11	1	2:38	3:06			REQUES	STED BY:	
176 /										WORK	ZONE	: 12204	:		
UTILITY TYPE	:	Water	Sei	rvice		***************************************		SCH	EDUI	E DATE:	11/:	14/2009	TIME:	EV	
SEQUENCE #:			1	ORD	ER TAP	KEN B	Y:0120	0005	4]	1/13/20	09 :	17:15:0	0	ALL CONTRACTOR OF THE PARTY OF	
SERVICE ADDR	ESS:	3177	Russ	sell C	ave Ro	i; Ho	orse F	arm	-						
MAILING ADDR	ESS:	100 E	50t	h St											
CITY/ST/ZIP:		Lexin	ator	1 KY 4	051195	508		DIS	TRIC	T:	Lexi	ngton			
CUSTOMER NAM	E:	Cole,						-		CYCLE:			T #:	apanantaportal lineran pa-lineraren	A
NEW CUSTOMER								WLP			NO	PREMIS		Thirday	
BILL CLASS:	1112121	Reside	ent i	al				1		UMBER:		1 1 1 1 1 1			
LAST NOTICE:		TCDIG		L CL						CK NUMB	DD.				
HEALTH ALERT					CDEW.	Noxtl	n Sect			CK NOMB.		עות חדרוכ	DE: 04	85	
SERIAL NUMBER	-							TOIL	4	The second second second		EDIT TY			**********
						TYPE						rer num		8975936J	
# OF DIALS:	SIZ	5E:				ALL DA					REN	MOTE ID) #:		
MFG:							DATE:								
TAP NUMBER:		012104	1167	7	PAST	DUE A	TUUOMA	:			LAS	ST PAYM	ENT DATE		
TAP SIZE:		-									LAS	ST PAYM	ENT AMT:	500	0.00
TAP LOCATION	:														
											"				
MEASUREMENTS	:														
										,					
CURRENT READ:		000007	707			LAST	r s/o v	NORKI	ED:	1409	9793	ONNP	6/03/20	11	
DATE REA	AD	USE F	RTP	DATE		READ	Ţ	JSE I	RTP	DATE	F	READ	USE R	TP	
09/16 142	27	124	D	05/19	9	1072		623	s	11/17		504	33		
08/15 130		146	Dİ	04/14		449		120		10/22		471		s	
07/16 115	57	55	Dİ	03/1		329		252		10/14		463	245		
06/15 110		30		02/14		77		77	D	09/16		218	64	E	
PENDING SO:				/			GET	NEXT				210	0.1		
121122110 201										ORE:3175	. D.1.C	cell C	ave Pd		
				·						ER: 3090					
							INDDI	CESS	AFI	ER: 3090	Rus	SETT C	ave Ru		
CUR/RMVD METE	. di			DTAI	L #1 R	DC.			10 -		42				
									2:		#3:				
NEW/SET METER	(;	D = 21 =	77		L #1 R			Ŧ	2:		#3:				
METER LOCATIO	DN:	Radio	Rea	aing;	Pit /	Tile	2								
	25.40														
METER READ:	REMO	TE MET	ER	TD: 00)52313	61 Ut	ı; lit	y SE	ERVI	CE NUMBE	ER: 9	4641-	go; thr	ough gate	bo
COMMENTS:	Relo	c / Re	-At	tach I	Device	<u>- go</u>	; thro	ough	gat	e box si	its 1	.5' to	t; he le	ft of dri	ve
METER:	LOCKED	ST	UCK	DAN	MAGE/T	AMPER	REC	SIST:			sec/m	nin			
METER: FOUND: ON	OFF	UN	I TO	DETER	RMINE	AT	CORP		STOP	MB		INS	IDE		
LEFT:ON	OFF	UN	1 TO	DETER	RMINE	TA	CORP		STOP	MB		INS	IDE		
FOLLOW UP REQ	UIRED	ST	ART	DATE:	:		TIN	Æ:							
FOLLOW UP RECOMPLETED BY:			-	DATE:			TIN	1Ε:		KE	EYED:				
												-			
COMMENTS:	11/13/	2009 P	lea	se ver	cify m	eter	and re	adir	ng f	or billi	ng	.hunga	te		
	curren														
	Resche														
	WOO1 F														

END OF SERVICE

END OF SERVICE ORDER #: 1071334

W001 Left service off.

						PAG	T #: T		
REGION:		** D	UPLICATE COP	Y **					ORDER #:
Fayette County								1105442	
	Ke		American (KY)						
ROUTE/STOP:		Read M	R Edit - Loca	al Ops Or	ıly	MREDT		SERVICES	PRINTED:
141403 /	180							1	1
GRID/EXT:		TOWNSE	K 9/2	29/11 :	.2:38	:05		REQUESTE	ID BY:
176 /							NE: 12204		
UTILITY TYPE:	Water	Service					1/18/2010		EV
SEQUENCE #:		1 OR	DER TAKEN BY	:0120000	.0	1/18/2010	17:22:0	0	
SERVICE ADDRE	SS: 3177 F	Russell	Cave Rd; Ho:	rse Farm					
MAILING ADDRE	SS: 100 E	50th St							
CITY/ST/ZIP:	Lexing	gton KY	405119508	DIS	TRIC	'T: L∈	xington		
CUSTOMER NAME	: Cole,	Carlton		BII	LING	CYCLE: 1	4 ACCOUN	T #:	
NEW CUSTOMER				MLI	PP:	NC	PREMIS	ES#:	
BILL CLASS:	Reside	ential		PHO	NE N	IUMBER:	(4)		\
LAST NOTICE:				CAI	L BA	CK NUMBER	:		
HEALTH ALERT:	·		CREW: North	Section	4		CREDIT TY	PE: 0485)
SERIAL NUMBER	:		METER TYPE	:			METER NUM	BER: 0489	75936J
# OF DIALS:	SIZE:		INSTALL DAT	ΓE:		Ì	REMOTE ID	#:	
MFG:		 	LAST TEST I						
TAP NUMBER:	012104	167	PAST DUE AM				LAST PAYM	ENT DATE:	8/24/2011
TAP SIZE:							LAST PAYM		500.00
TAP LOCATION:									
IAI DOCITION.									
MEASUREMENTS:		· · · · · · · · · · · · · · · · · · ·		<u> </u>					
MEADOREITE:									
					······································				
URRENT READ:	000011	25	LAST	S/O WORE	ED:	14097	93 ONNP	6/03/2011	
DATE REA					RTP	DATE	READ	USE RTF	
09/16 142		D 05/		623		11/17	504	33	
08/15 130		D 04/		120		10/22	471	8 5	
07/16 115		D 03/		252		10/14	463	245	
06/15 110		D 02/		77		09/16	218	64 E	
PENDING SO:	2 30	D 02/	<u> </u>	GET NEX					<u> </u>
PENDING BO.							Russell C	ave Rd	
							Russell C		
				TADDICEDI	/ 111 1	<u> </u>	TODOCET C		
CUR/RMVD METE	D .	TYT	AL #1 RDG:		#2:		#3:		
NEW/SET METER			AL #1 RDG:		#2:		#3:		
METER LOCATIO	n. Padio				π2.		т 🧸 .		
METER LOCATIO	N: RAULO	Reauting	; PIC / IIIE						
METER READ:	DEMOTE MET	- מד מקדי	00E021261 II+-	: lita (דוזסקי	CE MIMDEE	0. 94641_	go: throu	ah aste bo
METER READ: COMMENTS:									
METER:	Reloc / Re	-ALLACI	Device - go;	PECTO	yac	e DOX SIC	s 15 to	c; he lerc	OI GIIVE
METER:	LOCKED 51	TOCK D	AMAGE/IAMPER	KEGIS.	CITO I	Se	C/IIIII	יינריד	
FOUND: ON									
LEFT: ON	OF'F'UN	1 TO DET	ERMINE AT	_CORP	STUP	,NB	TNP	IDE	
FOLLOW UP REQ COMPLETED BY:	UIRED SI	ART DAT	E:	TIME:_		7777			
COMPLETED BY:	<u> </u>	DAT	E:	T.TWE:		KEY	ED:_		
	/ /	- 7	1 5					. .	
			erify meter a	and read:	ng 1	or billir	ıqnunqa	<u>ce</u>	
· ·	current read							****	
· · · · · · · · · · · · · · · · · · ·	W001 Meter r								
•		METER,	VERIFIED REAL	DING BRAI	ΣY			-	
	Read Only							What was	

END OF SERVICE

END OF SERVICE ORDER #: 1105442

W001 Found service on.
W001 Left service on.

COMMENTS: Please provide current reading. Want to determine if leak is being repaired or is already repaired. Takisha Walker

Rescheduled Reason: Other

Rescheduled Notes: 2/1/10 dwl

Rescheduled Reason: FRCC - Reschedule Expired Order

W001 Meter reading: 1266.

complete reading 1266.54 not leaks in box or on coupling

SERVICE ORDER #:

1115338

SERVICES PRINTED:

perfectly dry, encoder working, register on meter is ok steady 1 1
movement on meter, Bob
Movement on meter
W001 Found service on.
W001 Left service on.

END OF SERVICE

SERVICE ORDER #: 1117847

Kentucky American (KYPR) Production ROUTE/STOP: Check Meter Non-Emergency CKMTR SERVICES PRINTED: 141403 / 180 1 1 GRID/EXT: TOWNSEK 9/29/11 12:38:17 REQUESTED BY: WORK ZONE: 12204 Water Service | SCHEDULE DATE: 2/05/2010 | TIME: AM UTILITY TYPE: SEQUENCE #: 1 ORDER TAKEN BY: JACKSOJT 2/04/2010 16:32:00 SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St DISTRICT: Lexington CITY/ST/ZIP: Lexington KY 405119508 CUSTOMER NAME: Cole, Carlton |BILLING CYCLE: 14 | ACCOUNT #: NEW CUSTOMER NAME: |WLPP: NO | PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: SERIAL NUMBER: METER TYPE: METER NUMBER: 048975936J # OF DIALS: SIZE: INSTALL DATE: REMOTE ID #: MFG: LAST TEST DATE: TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: CURRENT READ: LAST S/O WORKED: 1409793 ONNP 6/03/2011 00000000 DATE READ USE RTP DATE READ USE RTP DATE READ USE RTP 1427 124 D| 05/19 09/16 1072 623 S 11/17 504 33 1303 120 D 10/22 08/15 146 D 04/14 449 471 8 S 329 55 D 03/15 07/16 1157 252 D 10/14 463 245 1102 06/15 30 D 02/14 77 D 09/16 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____sec/min ON __OFF __UN TO DETERMINE AT __CORP __STOP __MB ____INSIDE LEFT: __ON __OFF __UN TO DETERMINE AT __CORP __STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: Met with Lupe and explained how usage is indicated by the turning flow finder on the meter. Meter was registering approximately 7 gpm. Shut off meter at request of Lupe who will contact Ms. Carlt

on Cole to advise her of current situation. Lupe declined having Dillard Griffin and Jarold Jackson visibly examine property. Foun

d water on; left water off. Reading 1303.

Jarold Jackson - Dillard Griffin 2/4/10

END OF SERVICE

	7			PA	GE #: 1		
REGION:	** D	UPLICATE COPY	**			SERVICE	ORDER #:
Fayette County						1195595	
		American (KYP		tion			
ROUTE/STOP:	Shut O	ff For NonPay	•	NPOFF		SERVICES :	PRINTED:
141403 / 180						1	1
GRID/EXT:	TOWNSE	K 9/2	9/11 12:	:38:17		REQUESTE	D BY:
176 /				WORK Z	ONE: 12204	S/O SVC	
UTILITY TYPE:	Water Service			OULE DATE:	6/07/2010	TIME:	EV
SEQUENCE #:		DER TAKEN BY:		6/04/201	0 8:17:40		
SERVICE ADDRESS:	3177 Russell	Cave Rd; Hor	se Farm				
MAILING ADDRESS:	100 E 50th St						
CITY/ST/ZIP:	Lexington KY	05119508	DISTR	RICT: L	exington		
CUSTOMER NAME:	Cole, Carlton		BILLI	ING CYCLE:	14 ACCOUNT	# : Makenyama walen iran en	And the control of th
NEW CUSTOMER NAME:			WLPP:		O PREMISE	S#:	
BILL CLASS:	Residential		PHONE	E NUMBER:			
LAST NOTICE:				BACK NUMBER	R:		
HEALTH ALERT:		CREW: North	Section 4		CREDIT TYP	E: 0485	
SERIAL NUMBER:		METER TYPE:			METER NUMB	ER: 04897	75936J
	ZE:	INSTALL DAT	E:		REMOTE ID	#:	
MFG:		LAST TEST D	ATE:				
TAP NUMBER:	012104167	PAST DUE AM	OUNT:		LAST PAYME	NT DATE:	8/24/2013
TAP SIZE:					LAST PAYME	NT AMT:	500.00
TAP LOCATION:							
MEASUREMENTS:							
	~						***************************************
CURRENT READ:	0000000		S/O WORKED		93 ONNP	6/03/2011	
DATE READ	USE RTP DATE		USE RT		READ	USE RTP	
09/16 1427	124 D 05/1		623	S 11/17	504	33	
08/15 1303	146 D 04/1		120	D 10/22	471	8 S	
07/16 1157	55 D 03/1			D 10/14	463	245	
06/15 1102	30 D 02/1	4 77		D 09/16	218	64 E	
PENDING SO:			GET NEXT				
				EFORE:3175			
			ADDRESS A	FTER: 3090	Russell Car	ze Rd	
CUR/RMVD METER:		L #1 RDG:	#2	:	#3:		
NEW/SET METER:		L #1 RDG:	#2	:	#3:		
METER LOCATION:	Radio Reading;	Pit / Tile					
METER READ: REMO	TE METER ID: 0	05231361 Uti;	lity SER	VICE NUMBER	: 94641- gc	; throug	h gate bo
COMMENTS: Relo	c / Re-Attach	Device - go;	through ga	ate box sit	s 15' to t;	he left	of drive
METER: LOCKED	STUCK DA	MAGE/TAMPER	REGIST:	se	c/min		
FOUND: ON OFF	UN TO DETE	RMINE ATC	ORPSTO	OPMB	INSII	Œ	
LEFT: ON OFF	UN TO DETE	RMINE ATC	ORPSTO	OPMB	INSII	Œ	
FOLLOW UP REQUIRED							
COMPLETED BY:	DATE		TIME:	KEY	ED:_		
COMMENTS: Collec	t: \$ 2,765	80 T	otal: \$	2,792.92			
	eter reading: :	.331.				- Tananan	
	off at meter						
W001 F	ound service or	1.					

END OF SERVICE

END OF SERVICE ORDER #: 1195595

W001 Left service off.

	-		PZ	AGE #: 1	
REGION:	** D	UPLICATE COPY **			SERVICE ORDER #:
Fayette County					1197066
		American (KYPR) 1			
ROUTE/STOP:		ay Non-Pay Turn-(On NDNP		SERVICES PRINTED:
141403 / 18					1 1
GRID/EXT:	TOWNSE	K 9/29/13			REQUESTED BY:
176 / UTILITY TYPE:	Water Service			ZONE: 12204	
SEQUENCE #:			SCHEDULE DATE:		
SERVICE ADDRESS:	***	DER TAKEN BY:0120 Cave Rd; Horse F		17:08:00)
MAILING ADDRESS:	100 E 50th St	cave Ru; horse i	arm		
CITY/ST/ZIP:	Lexington KY	105119508	DISTRICT: I	exington	
CUSTOMER NAME:	Cole, Carlton	100119000	BILLING CYCLE:		r #.
NEW CUSTOMER NAM				O PREMISE	
BILL CLASS:	Residential		PHONE NUMBER:	O PREMISE	,5#:
LAST NOTICE:	TOO L COIL OL CL	CALL BACK NUMBE	. מי		
HEALTH ALERT:		CREW: *TMECRTCI.	FIELD COMMUNICA		PE: 0485
SERIAL NUMBER:		METER TYPE:	TEDID COMMONACA	METER NUME	
	SIZE:	INSTALL DATE:		REMOTE ID	
MFG:		LAST TEST DATE:		KENOTE ID	т.
TAP NUMBER:	012104167	PAST DUE AMOUNT		LAST PAYME	ENT DATE: 8/24/201
TAP SIZE:		11101 000 11100112		LAST PAYME	
TAP LOCATION:				IDADI TATAL	111 Ani. 500.0
MEASUREMENTS:					
CURRENT READ:	0000000	LAST S/O	WORKED: 1409	793 ONNP	6/03/2011
DATE READ	USE RTP DATE		USE RTP DATE	READ	USE RTP
09/16 1427	124 D 05/1	9 1072	623 S 11/17	504	33
08/15 1303	146 D 04/1	449	120 D 10/22	471	8 S
07/16 1157	55 D 03/1	.5 329	252 D 10/14	463	245
06/15 1102	30 D 02/1	.4 77	77 D 09/16	218	. 64 E
PENDING SO:		GET	NEXT TO:		
		ADD	RESS BEFORE: 3175	Russell Ca	ve Rd
		ADD	RESS AFTER: 3090	Russell Ca	ve Rd
CUR/RMVD METER:	DIA	⊥ #1 RDG:	#2:	#3:	
NEW/SET METER:		L #1 RDG:	#2:	#3:	
METER LOCATION:	Radio Reading;	Pit / Tile			
					o; through gate bo
					; he left of drive
METER: LOCK	ED STUCK DA	MAGE/TAMPER RE	GIST:s	ec/min	
FOUND:ONO	FFUN TO DETE	RMINE ATCORP	STOPMB _	INSI	DE
LEFT:ONO	FFUN TO DETE	RMINE ATCORP	STOPMB	INSI	DE
FOLLOW UP REQUIRE	D START DATE	:TI	ME:		
COMPLETED BY:	DATE	:TI	ME:KE	YED:_	
		_			
		eck meter as it			
		re is no damage		<u>he meter. P</u>	<u>le</u>
		ion to Takisha W	alker.		-
	heduled Reason:				
Resc	<u>neduled Notes: 0</u>	6/07/10 AG - ND	NP		

changed meter could not leave on locked off cust keeps turning

W001 Meter reading: 1331.

SERVICE ORDER #: 1197066 SERVICES PRINTED:

on off wears meter out locked off as instucted by Mark Walters	1 3	1
Stuck Meter / Remote		
Locked Meter		
Office review required.		
W001 Found service off.		
W001 Left service off.		

END OF SERVICE

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

COMMENTS: W001 Meter reading: 0.

Turned on at curbstop W001 Found service off. W001 Left service on.

Order created per cancelled ONNP # 1197807

Per FSR - unable to contact Lupe to show where shut off valve sho uld be installed. Creating CKMTR order for 6/09/10 to follow up w

SERVICE ORDER #:

1197820

SERVICES PRINTED:

ith customer. 6/8/10 AG/FRCC

__ 1 1

Tried to contact Lupe to advise that someone would be out 6/9/10 to advise where shut off valve should be located. No answer.
6/8/10 AG/FRCC

END OF SERVICE

						ער ב	AGE #: 1		
REGION: Fayette County		** DUI	PLICATE COI	PY **				1	E ORDER #:
	- Kent	uckv Ar	merican (K)	ZPR) Produ	ict i	OB		11978) 7
ROUTE/STOP:			After Non-					CEDIT CD	
141403 / 18				ray bhac	OLL	ONNE		1	S PRINTED:
GRID/EXT:		OWNSEK	9 /	/29/11]	19.2	8:28		1 DECLIDE	1
176 /				23/11	12:3		ZONE: 1220	REQUEST	TED BY:
UTILITY TYPE:	Water Se					LE DATE:	6/08/2010	TIME:	EV
SEQUENCE #:	1		ER TAKEN BY	:WALKERTI)	6/08/2010			
SERVICE ADDRESS:	3177 Rus		ve Rd; Ho	rse Farm					
MAILING ADDRESS:	100 E 50								
CITY/ST/ZIP:	Lexingto	n KY 40	5119508	DIS	TRI	CT: I	exington		
CUSTOMER NAME:	Cole, Ca	rlton		BII	LIN	G CYCLE:		JT #:	
NEW CUSTOMER NAM	Ε:			WLF			O PREMIS		
BILL CLASS:	Resident:	ial		PHC	NE I	NUMBER:			
LAST NOTICE:					_	ACK NUMBE	R:		
HEALTH ALERT:			CREW: *TMEC					/PE: 048	5
SERIAL NUMBER:		CHICAGO TO THE PARTY OF THE PAR	METER TYPE				METER NUN		.864562N
# OF DIALS: 4	SIZE: 1	i	INSTALL DA	TE:			REMOTE II		1583970
MFG: Neptune			LAST TEST	DATE: 3/2	2/20	011	Radio Fre		
TAP NUMBER:	01210416	CONTRACTOR OF THE PARTY OF THE	PAST DUE A			74	LAST PAYN		
TAP SIZE:							LAST PAYN		500.00
TAP LOCATION:				, , , , , , , , , , , , , , , , , , , ,			122101 1711	IBIVI FINI.	500.00
MEASUREMENTS:					***************************************				
CURRENT READ:	00000000		LAST	S/O WORK	ED:	1409	793 ONNP	6/03/201	1
DATE READ	USE RTP	DATE	READ	USE	RTP	DATE	READ	USE RT	
09/16 1427	124 D	05/19	1072	623	S	11/17	504	33	
08/15 1303	146 D	04/14	449	120	D	10/22	471	8	s
07/16 1157	55 D	03/15	329	252	D	10/14	463	245	
06/15 1102	30 D	02/14	77	77	D	09/16	218	64	E
PENDING SO:				GET NEX	г тс):			
				ADDRESS	BEF	ORE:3175	Russell C	ave Rd	
				ADDRESS	AFI	ER: 3090	Russell C	ave Rd	
CUR/RMVD METER:		TOTAT	112 770						
NEW/SET METER:			#1 RDG:	,	2:		#3:		
METER LOCATION:	Dadia Das		#1 RDG:	;	‡2:		#3:		
METER LOCATION:	Radio Rea	aing; i	Pit / Tile						
METER READ: RE	MOTE METER	ID: 005	5231361 Uti	i; lity SI	ERVI	CE NUMBE	R: 94641-	go; thro	ugh gate bo
COMMENTS: Re	loc / Re-At	tach De	evice - go:	through	gat	e how si	te 15! to	t: he left	t of drive
METER: LOCK	ED STUCK	DAMZ	AGE/TAMPER	PECTOT.			ec/min		02 02 07 0
FOUND:ONO	FFUN TO	DETERN	TA BUIN	CORP S	TOP	MB	INS	IDE	
LEFT:ONO	FFUN TO	DETERN	MINE AT	CORP	STOP	MB	INS		
			-	_					
FOLLOW UP REQUIRE	D START	DATE:		TIME:					
COMPLETED BY:		DATE:		TIME:		KE	YED:		
		_		Acceptant feetings			Sinday.		
COMMENTS: <u>Turn</u>	water on.	Please	meet with	Maintaino	e p	ersonnel	Lupe 859	-28	
5-19	40. Also, c	ustomer	has been	advised t	hat	they nee	ed to insta	all	
<u>a sh</u>	ut-off afte	the me	eter as the	y can not	CO	ntinue to	operate o	our	
shu	t-off valve	. Pleas	se show cus	tomer the	ar	ea where	the shut-	off	
_val	ve needs to	be. Tw	ALKER						
Resc	heduled Reas	son. Ot	her						

Rescheduled Notes: ns

SERVICE ORDER #:

1197807

SERVICES PRINTED:

Wrong order type - Issued RPON as correct order type. Account is 1 already active. FSR notified. 6/8/10 AG/FRCC

END OF SERVICE

SERVICE ORDER #:

1197839

SERVICES PRINTED:

W001 Incompletion reason: Other. 1 1

END OF SERVICE

			1	PAGE #: 1	
REGION:	*:	* DUPLICATE COPY	**		SERVICE ORDER #:
ayette County					1197262
,		ky American (KYPR			annii ana na timen
ROUTE/STOP:	Mete	er Change-out	MTRCH		SERVICES PRINTED:
41403 / 180	mora	0 /00	/77 70.70.76		REQUESTED BY:
GRID/EXT:	TOWL	NSEK 9/29	/11 12:38:16	ZONE: 12204	REQUESTED BY:
176 /	Water Serv:		SCHEDULE DATE		TIME: AM
UTILITY TYPE:	water Serv.	ORDER TAKEN BY:0			
SEQUENCE #: SERVICE ADDRESS:		ll Cave Rd; Hors		0.30.00	
MAILING ADDRESS:	100 E 50th		e raim		
CITY/ST/ZIP:		XY 405119508	DISTRICT:	Lexington	
CUSTOMER NAME:	Cole, Carlt		BILLING CYCLE		r #:
NEW CUSTOMER NAME:	core, carr	J V 1 1	WLPP:	NO PREMISE	
BILL CLASS:	Residential	<u> </u>	PHONE NUMBER:		
LAST NOTICE:			CALL BACK NUMI	BER:	4
HEALTH ALERT:		CREW:North S		CREDIT TYP	PE: 0485
SERIAL NUMBER:		METER TYPE:		METER NUME	
# OF DIALS: SIZ	ZE:	INSTALL DATE	:	REMOTE ID	
MFG:		LAST TEST DA			
SERIAL NUMBER:		METER TYPE:		METER NUME	BER: 048975936J
# OF DIALS: SIZ	Æ:	INSTALL DATE	•	REMOTE ID	
MFG:		LAST TEST DA			
TAP NUMBER:	012104167	PAST DUE AMO		LAST PAYME	ENT DATE: 8/24/2011
TAP SIZE:				LAST PAYME	
TAP LOCATION:					
MEASUREMENTS:					
URRENT READ:	0000000		·	9793 ONNP	6/03/2011
DATE READ	USE RTP I	DATE READ	USE RTP DATE	READ	USE RTP
09/16 1427		05/19 1072	623 S 11/17	504	33
08/15 1303		04/14 449	120 D 10/22	471	8 S
07/16 1157		3/15 329	252 D 10/14	463	245
06/15 1102	30 D) C	02/14 77	77 D 09/16	218	64 E
PENDING SO:			GET NEXT TO:		
			ADDRESS BEFORE: 31		
			ADDRESS AFTER: 309	00 Russell Ca	ave Rd
				U.S.	
CUR/RMVD METER:		DIAL #1 RDG:	#2:	#3:	
NEW/SET METER: METER LOCATION:		DIAL #1 RDG:	#2:	#3:	
METER LOCATION:	Radio Readi	ing; Pit / Tile			
NEEDE DELLO	MIT MATERIAL T.	000000000000000000000000000000000000000	14++ CDDVICE NUM	0.000	ro: through cata be
METER READ: REMC	TE METER II	7: 005231361 ULI;	through gate how	DER: 34041- 9	go; through gate bo
COMMENTS: REIC	CTICY	DAMACE (TAMBER	DECTOR.	gog/min	; he left of drive
METER: LOCKEL	DIUCK	אמאואטבן אמייאטבע מאדאסיייטע פייעדאסיייטע פייעדאסיייטע	VED GAUD MD	DEC/MIII	IDE
FOUND: ON OFF		DETERMINE ATC	OVE TOLE THE	TNO	בסבי
TELL:ONOFF	UN 10 L	DETERMINE ATC	OVE 2105 MR		LIJEI
תשקדוותם קון שתנודסבת	י דקמיים)ATE •	TTME:		
FOLLOW UP REQUIRED COMPLETED BY:	DIAKI L	ATE:	TIME:	KEYED:	
CONFIDENCE DI:	L	** * * *** *	And the state of t	Topas de dad der 1	
COMMENTS: Change	stuck mete	er.			
	duled Reaso				1

Rescheduled Notes: 6/8/10 dwl W001 Out meter reading: 0.

SERVICE ORDER #: 1197262 SERVICES PRINTED:

W001 In meter ID: 051864562N reading: 0.	1	1
meter stuck change meter		
Changed Meter		
Office review required.		
W001 Found service off.		
W001 Left service off.		
W001 Remote ID entered: 1481583970.		

END OF SERVICE

Particular				PA	AGE #: 1				
REGION:	**	DUPLICATE COPY	* *			SERVICE	ORDER #:		
Fayette County							5		
	Kentucky	American (KYPR)	Producti	on					
ROUTE/STOP:	Shut	Shut Off For NonPay NPOFF							
,	80					1	1		
GRID/EXT:	TOWNS	EK 9/29/	/11 12:3	8:47		REQUESTE	D BY:		
176 /					ONE: 12204				
UTILITY TYPE:	Water Service		SCHEDU	LE DATE:	10/06/2010	TIME:	EV		
SEQUENCE #:		RDER TAKEN BY:YO		05/2010	8:22:36				
SERVICE ADDRESS		Cave Rd; Horse	Farm						
MAILING ADDRESS		_							
CITY/ST/ZIP:	Lexington KY		DISTRI	DISTRICT: Lexington					
CUSTOMER NAME:	Cole, Carlton	1	BILLIN	BILLING CYCLE: 14 ACCOUNT #:					
NEW CUSTOMER NAI			WLPP:						
BILL CLASS:	Residential		PHONE	PHONE NUMBER:					
LAST NOTICE:				ACK NUMBE	R:				
HEALTH ALERT:		CREW: North Se	ction 4		CREDIT TYP	E: 0485			
SERIAL NUMBER:		METER TYPE:	ETER TYPE: 100CF			METER NUMBER: 051864562N			
	SIZE: 1	INSTALL DATE:	INSTALL DATE:			REMOTE ID #: 1481583970			
MFG: Neptune		LAST TEST DAT	LAST TEST DATE: 3/22/2011			nency Dev	ice		
TAP NUMBER:	012104167	PAST DUE AMOU	NT:		LAST PAYME	NT DATE:	8/24/201		
TAP SIZE:					LAST PAYME	NT AMT:	500.0		
TAP LOCATION:									
MEASUREMENTS:									
מי זו מי מי מי מי מי מי מי מי מי מי מי מי מי	0000000								
CURRENT READ:	00000000		O WORKED:			6/03/2011			
DATE READ	USE RTP DAT		USE RTP	DATE	READ	USE RTP			
09/16 1427	124 D 05/		623 S	11/17	504	33			
08/15 1303 07/16 1157	146 D 04/		120 D	10/22	471	8 S			
07/16 1157 06/15 1102	55 D 03/		252 D	10/14	463	245			
PENDING SO:	30 D 02/		77 D	09/16	218	64 E			
PENDING SO:			ET NEXT TO						
					Russell Ca				
			DDRESS AFT	ER: 3090	Russell Ca	ve Rd			
CUR/RMVD METER:	DT	AL #1 RDG:	#2:		11.5				
NEW/SET METER:		AL #1 RDG:	#2:		#3:				
METER LOCATION:	Radio Reading	· Pit / Tile	#2:		#3:				
The Local Lo	nadio neading	, 110 / 1110							
METER READ: R	EMOTE METER ID:	005231361 IIti.	lity SERVI	CE MIMDEI	2. 04641 ~	a. throws	-1		
COMMENTE. D.	alog / Do Attack	Darrian Ll				. ho loft	Jii gate bo		
METER: LOC FOUND: ON O	KED STUCK D	AMAGE/TAMPER I	REGIST:	C DOX BIL	oc/min	; he left	or drive		
FOUND: ON	OFF UN TO DET	ERMINE AT COL	RP STOP		insi	OE.			
LEFT: ON O	OFF UN TO DET	ERMINE AT COL	RP STOP	MB	INSI				
WT THE STATE OF TH	sylvariant plate				T14D T1	25			
FOLLOW UP REQUIRE	ED START DAT	E: 7	TIME:						
FOLLOW UP REQUIRE COMPLETED BY:	DAT	Ε:	rime:	KEY	ED:				
COMMENTS: Col.	lect: \$ 2,11	5.60 Tot	al: \$	2,596.13	i				
	Meter reading:								
	ned off at curbs								
<u>W00</u>	l Found service of	on.							

END OF SERVICE

END OF SERVICE ORDER #: 1273745

W001 Left service off.

PAGE #: 1 REGION: ** DUPLICATE COPY ** SERVICE ORDER #: Fayette County 1270236 Kentucky American (KYPR) Production ROUTE/STOP: Read - Cons Est Local Ops Only UEST SERVICES PRINTED: 141403 / 1 1 GRID/EXT: TOWNSEK 9/29/11 12:38:16 REQUESTED BY: WORK ZONE: 12204 Water Service | SCHEDULE DATE: 10/16/2010 | TIME: UTILITY TYPE: EV ORDER TAKEN BY: DEANDJ 9/29/2010 9:54:00 SEQUENCE #: 3177 Russell Cave Rd; Horse Farm SERVICE ADDRESS: MAILING ADDRESS: 100 E 50th St CITY/ST/ZIP: Lexington KY 405119508 DISTRICT: Lexington CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 | ACCOUNT #: NEW CUSTOMER NAME: WLPP: NO PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: 100CF METER NUMBER: 051864562N # OF DIALS: 4 SIZE: 1 INSTALL DATE: REMOTE ID #: 1481583970 LAST TEST DATE: 3/22/2011 MFG: Neptune Radio Frequency Device TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: 00000471 LAST S/O WORKED: 1409793 ONNP CURRENT READ: 6/03/2011 USE RTP DATE READ DATE READ USE RTP DATE READ USE RTP 124 D| 05/19 09/16 1427 623 S 11/17 504 1072 33 1303 08/15 146 D 04/14 449 120 D| 10/22 471 8 S 55 D| 03/15 07/16 1157 329 252 D 10/14 463 245 77 D 09/16 06/15 1102 30 D 02/14 77 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive LOCKED STUCK DAMAGE/TAMPER REGIST:_____ sec/min FOUND: ___ON ___OFF ___UN TO DETERMINE AT ___CORP ___STOP MB ____INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: 2 Consecutive Estimates... Need Actual Read Please inspect meter and document if repair is needed Rescheduled Reason: Other Rescheduled Notes: 10/15/10 AG - preassigning Rescheduled Reason: Return undated to undated

W001 Meter reading: 471.

Read Only

SERVICE ORDER #: 1270236

SERVICES PRINTED:

W001 Found service off.

W001 Left service off.

Office Review Complete, No Action Required. Reads are Consistent

END OF SERVICE

END OF SERVICE ORDER #: 1270236

in SNAP. SMW 10/25/10

PAGE #: 1 REGION: ** DUPLICATE COPY ** SERVICE ORDER #: Fayette County 1293136 Kentucky American (KYPR) Production F/Bill Acct For Non-Pay (Coll) CFBNP ROUTE/STOP: SERVICES PRINTED: 141403 / 180 1 1 GRID/EXT: TOWNSEK 9/29/11 12:38:47 REQUESTED BY: 176 / Error WORK ZONE: 12204 Water Service | SCHEDULE DATE: 11/08/2010 | TIME: AM UTILITY TYPE: SEQUENCE #: 1 ORDER TAKEN BY: CRUSERM 11/08/2010 10:15:00 SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St DISTRICT: Lexington CITY/ST/ZIP: Lexington KY 405119508 CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 | ACCOUNT #: NEW CUSTOMER NAME: |WLPP: NO |PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: 100CF METER NUMBER: 051864562N # OF DIALS: 4 SIZE: 1 INSTALL DATE: REMOTE ID #: 1481583970 MFG: Neptune LAST TEST DATE: 3/22/2011 Radio Frequency Device TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: 00000504 CURRENT READ: LAST S/O WORKED: 1409793 ONNP 6/03/2011 DATE READ USE RTP DATE READ USE RTP DATE READ USE RTP 09/16 1427 124 D| 05/19 1072 623 S 11/17 504 33 120 D 10/22 08/15 1303 146 D 04/14 449 471 8 S 1157 55 D| 03/15 329 07/16 252 D 10/14 463 245 1102 06/15 30 D 02/14 77 77 D 09/16 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: DIAL #1 RDG: NEW/SET METER: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min ON __OFF __UN TO DETERMINE AT __CORP __STOP __MB ____INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: <NPOFF SO#001273745> W001 Meter reading: 459. PLEASE CONFIRM WATER IS OFF, IF ON TURN OFF. W001 Meter reading: 504. have suspicion water is being turned on and off during daytime found off, and locked setter, Bob

Read Only

Office review required.

SERVICE ORDER #:

1293136

SERVICES PRINTED:

1

W001 Found service off. 1
W001 Left service off.

Closing Error: Account is in a billing batch.
Office Review Complete, Closing Order Manually. SMW 11/18/10

Office Review Complete, Closing Order Manually. SMW 11/18/10

END OF SERVICE

MB ____INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED:

COMMENTS: 11/19/10 Per Ginny Smith at the PSC please contact this customer and establish a time to meet and turn water to see if they have a leak. Do not leave water unless \$300 payment has been received . Please call Takisha Walker or Advocate line to verify payment. Please call Lupe at either or BVS water is off, when bill paid send on order, Bob

SERVICE ORDER #: 1300725

SERVICES PRINTED:

1

Read Only
Office review required.
W001 Found service off.
W001 Left service off.
Office Review Complete, No Action Required. Water if Off.
SMW 11/24/10

END OF SERVICE

						PA	GE #: 1				
REGION:		** DUP	LICATE COPY	**					ORDER #:		
ayette County								1314154	1		
ROUTE/STOP:	4	Kentucky American (KYPR) Production Inactive With Consumption IACWC							PRINTED:		
.41403 / 18	0							1	1		
GRID/EXT:	TC	WNSEK	9/2	9/11 12	:38	:46		REQUESTI	ED BY:		
176 /							ONE: 12204				
UTILITY TYPE:	Water Ser			,			12/16/2010	TIME:	PM		
SEQUENCE #:	1		R TAKEN BY:		2/1	6/2010	14:36:00				
SERVICE ADDRESS:	3177 Russ	ell Car	ve Rd; Hor	se Farm							
MAILING ADDRESS:	100 E 50t	h St									
CITY/ST/ZIP:	Lexington	Lexington KY 405119508				DISTRICT: Lexington					
CUSTOMER NAME:	Cole, Car	Cole, Carlton				BILLING CYCLE: 14 ACCOUNT #:					
NEW CUSTOMER NAM	E:					WLPP: NO PREMISES#:					
BILL CLASS:	Residenti	Residential				PHONE NUMBER:					
LAST NOTICE:		CALL BACK N									
HEALTH ALERT:		(CREW: North	Section 4	:		CREDIT TYPE: 0485				
SERIAL NUMBER:]	METER TYPE:	100CF							
# OF DIALS: 4	SIZE: 1		INSTALL DAT	Έ:			REMOTE ID #: 1481583970				
MFG: Neptune			LAST TEST D	ATE: 3/22	/20	11	1	equency De			
TAP NUMBER:	012104167		PAST DUE AM	OUNT:			LAST PAYN	MENT DATE:	8/24/2011		
TAP SIZE:							LAST PAY	MENT AMT:	500.00		
TAP LOCATION:		*****									
MEASUREMENTS:											
·											
URRENT READ:	00000000		LAST	S/O WORKE	ED:	1409	793 ONNP	6/03/201	1		
DATE READ	USE RTP	DATE	READ	USE F	TP	DATE	READ	USE RT	P		
09/16 1427	124 D	05/19	1072	623	S	11/17	504	33			
08/15 1303	146 D	04/14	449	120	D	10/22	471	8	S		
07/16 1157	55 D	03/15	329	252	D	10/14	463	245			
06/15 1102	30 D	02/14	77	77	D	09/16	218	64	E		
PENDING SO:				GET NEXT	TO	·:					
		·····		ADDRESS	BEF	ORE:3175	Russell (Cave Rd			
				ADDRESS	AFT	ER: 3090	Russell (Cave Rd			
······································											
CUR/RMVD METER:		DIAL	#1 RDG:	+	2:		#3:				
NEW/SET METER:		DIAL	#1 RDG:	#	2:		#3:				
METER LOCATION:	Radio Rea	ding;	Pit / Tile								
METER READ: R	EMOTE METER	ID: 00	5231361 Uti	; lity SE	ERVI	CE NUMBE	R: 94641-	go; thro	ugh gate bo		
COMMENTS: R	eloc / Re-At	tach D	evice - go;	through	gat	e box si	ts 15' to	t; he lef	t of drive		
METER: LOC	KED STUCK	MAG	AGE/TAMPER	REGIST:	:	S	ec/min				
FOUND:ON	OFF UN TO	DETER	MINE AT	CORPS	STOF	MB _	IN	SIDE			
LEFT: ON	OFF UN TO	DETER	MINE AT	CORPS	STOF	MB	IN	SIDE			
Maria Caracteria Strandarda Caracteria Carac											
FOLLOW UP REQUIR	ED START	DATE:		TIME:_							
FOLLOW UP REQUIR COMPLETED BY:		DATE:		TIME:		KE	YED:_				
***************************************		-									
COMMENTS: 1	21610 LCD A	count	is IACWC pl	ease shut	wa	ter off	111710 r:	504			
	510 r:544										
	cheduled Rea	son: O	ther								
	cheduled Rea			ed to und	date	ed					
	1 Meter read										
	d Only										

Locked Meter

SERVICE ORDER #:

1314154

SERVICES PRINTED:

W001 Found service off. 1 1
W001 Left service off.

END OF SERVICE

				PAGE #: 1	
REGION:	٠	** DUPLICATE COPY	**		SERVICE ORDER #:
Tayette County					1324439
	- Kentud	cky American (KYPR) Production		
ROUTE/STOP:		dated Remove (Loca		REMV	SERVICES PRINTED:
41403 / 180					1 1
GRID/EXT:	TOV	WNSEK 9/29	/11 12:38:46	5	REQUESTED BY:
176 /			W	VORK ZONE: 12204	1
UTILITY TYPE:	Water Serv	vice	SCHEDULE D	DATE: 1/18/2011	TIME: AM
SEQUENCE #:	1	ORDER TAKEN BY:W	HITTLKO 1/18	3/2011 9:46:00	
SERVICE ADDRESS:	3177 Russ	ell Cave Rd; Hors	e Farm		
MAILING ADDRESS:	100 E 50tl	n St			
CITY/ST/ZIP:	Lexington	KY 405119508	DISTRICT:	Lexington	
CUSTOMER NAME:	Cole, Carl	lton	BILLING CY		The second secon
NEW CUSTOMER NAME	3:		WLPP:	NO PREMISE	3S#:
BILL CLASS:	Residentia	al	PHONE NUME	BER:	λ
LAST NOTICE:			CALL BACK	NUMBER:	
HEALTH ALERT:	7,000	CREW:North S	ection 4	CREDIT TYPE	PE: 0485
SERIAL NUMBER:		METER TYPE:		METER NUME	3ER:
# OF DIALS: S	SIZE:	INSTALL DATE		REMOTE ID	#:
MFG:		LAST TEST DA	TE:		
SERIAL NUMBER:		METER TYPE:	100CF	<u> </u>	BER: 051864562N
# OF DIALS: 4 S	SIZE: 1	INSTALL DATE		REMOTE ID	
MFG: Neptune			TE: 3/22/2011		quency Device
TAP NUMBER:	012104167	PAST DUE AMO	UNT:	LAST PAYME	
TAP SIZE:				LAST PAYME	ENT AMT: 500.00
TAP LOCATION:					
MEASUREMENTS:				1400F02 ONW	c/02/0013
URRENT READ:	00000000	.,	/O WORKED:	1409793 ONNP	6/03/2011 USE RTP
DATE READ		DATE READ		ATE READ L/17 504	
09/16 1427	124 D	05/19 1072		1/17 504 0/22 471	33 8 S
08/15 1303	146 D	04/14 449 03/15 329		0/14 463	245
07/16 1157	30 D	03/15 329 02/14 77		9/16 218	64 E
06/15 1102	30 17		GET NEXT TO:	// 10 210	04 151
PENDING SO:				E:3175 Russell Ca	ave Rd
				: 3090 Russell Ca	
			TODICIOO III IIIC.		
CUR/RMVD METER:		DIAL #1 RDG:	#2:	#3:	
NEW/SET METER:		DIAL #1 RDG:	#2:	#3:	
METER LOCATION:	Radio Read				
METER DOCKTEON.	110020 11000				
					go; through gate bo t; he left of drive
MERTED - LOCK	בדוכע פידוכע	DAMAGE /TAMPER	REGIST:	sec/min	
FOUND: ON C	OFF UN TO	DETERMINE ATC	ORP STOP	MB INS:	IDE
LEFT: ON C	FF UN TO	DETERMINE ATC	ORP STOP	MB INS	IDE
FOLLOW UP REQUIRE COMPLETED BY:	D START	DATE:	TIME:	KEYED:_	
		ant is IACWC pleas			<u>ce</u>
		1711 r:673			The state of the s
	OVED METER KV				The state of the s

Turned off at meter

SERVICE ORDER #:

1324439

SERVICES PRINTED:

Removed Meter
W001 Found service on.
W001 Left service off.

END OF SERVICE

	_		P	AGE #: 1	
REGION:	** D	UPLICATE COPY **			SERVICE ORDER #:
Fayette County					1327906
		American (KYPR) P			
ROUTE/STOP:	I	Meter Non-Emergen	cy CKMTR		SERVICES PRINTED:
141403 / 180					1 1
GRID/EXT:	TOWNSE	K 9/29/11	12:38:46		REQUESTED BY:
176 /				ZONE: 12204	
UTILITY TYPE:	Water Service		SCHEDULE DATE:		TIME: AM
SEQUENCE #:		DER TAKEN BY:CRUS		13:51:00	
SERVICE ADDRESS:	3177 Russell	Cave Rd; Horse F	arm		711
MAILING ADDRESS:	100 E 50th St				
CITY/ST/ZIP:	Lexington KY	405119508		Jexington	
CUSTOMER NAME:	Cole, Carlton		BILLING CYCLE:		
NEW CUSTOMER NAME:				O PREMISE	S#:
BILL CLASS:	Residential		PHONE NUMBER:		
LAST NOTICE:			CALL BACK NUMBE	ER:	
HEALTH ALERT:		CREW: North Sect	ion 4	CREDIT TYP	
SERIAL NUMBER:		METER TYPE:		METER NUMB	ER:
	ZE:	INSTALL DATE:		REMOTE ID	#:
MFG:		LAST TEST DATE:			
TAP NUMBER:	012104167	PAST DUE AMOUNT	:	LAST PAYME	
TAP SIZE:				LAST PAYME	NT AMT: 500.00
TAP LOCATION:					
NATE OF THE PARTY OF					
MEASUREMENTS:					
CURRENT READ:	00000000	7.7.0m .0./o. 7	100100		
DATE READ		LAST S/O			6/03/2011
09/16 1427	USE RTP DATE		JSE RTP DATE	READ	USE RTP
08/15 1303	124 D 05/1 146 D 04/1		623 S 11/17	504	33
07/16 1157	55 D 03/1		120 D 10/22	471	8 S
06/15 1102	30 D 02/1		252 D 10/14	463	245
PENDING SO:	30 D 02/1		77 D 09/16 NEXT TO:	218	64 E
TENDING DO.				77.0	
			RESS BEFORE: 3175		
		IAUUF	RESS AFTER: 3090	Russell Ca	ve Ra
CUR/RMVD METER:	DTA	L #1 RDG:	#2:	112	
NEW/SET METER:		L #1 RDG:	#2:	#3:	
METER LOCATION:			#2:	#3:	
	Tional o Tionaling /	110 / 1110			
METER READ: REMO	OTE METER ID: 0	05231361 IIti: lit	V SERVICE NUMBER	P. 94641 - 64	a. through sate ha
COMMENTS: Rela	oc / Re-Attach	Device - go: thro	nuch date how si	te 15! to t	be left of drive
METER: LOCKET	O STUCK DA	MAGE/TAMPER REG	TST. S.	ec/min	; he left of drive
FOUND:ONOF	F UN TO DETE	RMINE AT CORP	STOP MB	TNOT	ישר
LEFT: ON OFF	F UN TO DETE	RMINE AT CORP	STOP MB	TNOTI	7E
				TINOTI	JE .
FOLLOW UP REOUIRED	START DATE	· TTM	ıE.		
FOLLOW UP REQUIRED COMPLETED BY:	DATE	· TTM	E. KE	ven.	
* water and the same and the sa	4 * th dul	- A J. F.	· · · · · · · · · · · · · · · · · · ·		
COMMENTS: 1/21/1	ll Please spec	ial handle this r	remiest by talking	na to Bruss	c .
		when in route or			
		g to meet the plu			
		off on their sid			
		ccessing our mete			
heir w	water on and of	f. We pulled the	meter because t	hev have us	<u> </u>
			Decause (nave us	

d water without having an active account. Again, this is a PSC m

SERVICE CONTINUED

SERVICE ORDER #: 1327906

SERVICES PRINTED:

atter and we need to special handle. Please call Bryan or Mark. 1
Thanks.

no meter or jumper in setter water is off no indication a
cut-off is being installed, notified Mark Walters of current
status this accountBob
Office review required.
W001 Found service off.
W001 Left service off.
Office Review Complete, No Action Required. Customer is Finaled.
Meter already Removed from System. SMW 1/25/11

END OF SERVICE

				PAGE #:	1
REGION:	**	DUPLICATE COPY	* *		SERVICE ORDER #:
Fayette County			·		1334281
ROUTE/STOP:		y American (KYPR) On Wtr After No			SERVICES PRINTED:
141403 / 18	1				1 1
GRID/EXT:	TOWN	SEK 9/29,	/11 12:38:4	46	REQUESTED BY:
176 /	Erro	r		WORK ZONE: 122	204
UTILITY TYPE:	Water Servi	ce	SCHEDULE	DATE: 2/03/20	Oll TIME: AM
SEQUENCE #:	1	ORDER TAKEN BY:CI	RUSERM 2/02	2/2011 14:05:0	00
SERVICE ADDRESS:		l Cave Rd; Horse			
MAILING ADDRESS:					
CITY/ST/ZIP:	Lexington K		DISTRICT	: Lexingtor	ı
CUSTOMER NAME:	Cole, Carlt		BILLING	CYCLE: 14 ACCC	DUNT #:
NEW CUSTOMER NAM			WLPP:	NO PREN	MISES#:
BILL CLASS:	Residential		PHONE NUI	MBER:	
LAST NOTICE:			CALL BACI	K NUMBER:	
HEALTH ALERT:	· · · · · · · · · · · · · · · · · · ·	CREW: North Se		CREDIT	TYPE: 0485
SERIAL NUMBER:		METER TYPE:	100CF	METER 1	NUMBER: 051135142N
	SIZE: 1	INSTALL DATE		1 REMOTE	ID #: 1471516840
MFG: Neptune		LAST TEST DA			Frequency Device
TAP NUMBER:	012104167	PAST DUE AMO			AYMENT DATE: 8/24/2011
TAP SIZE:					AYMENT AMT: 500.00
TAP LOCATION:					
1111					
MEASUREMENTS:					
	······································				
CURRENT READ:	0000000	LAST S	O WORKED:	1409793 ONNI	P 6/03/2011
DATE READ	USE RTP D	ATE READ	USE RTP 1	DATE READ	USE RTP
09/16 1427	124 D 0	5/19 1072	623 S	11/17 504	33
08/15 1303	146 D 0	4/14 449	120 D	10/22 471	8 S
07/16 1157	55 D 0	3/15 329	252 D	10/14 463	245
06/15 1102	30 D 0	2/14 77	77 D (09/16 218	64 E
PENDING SO:			GET NEXT TO:		
			ADDRESS BEFOR	RE:3175 Russell	l Cave Rd
		1	ADDRESS AFTE	R: 3090 Russell	l Cave Rd
CUR/RMVD METER:		DIAL #1 RDG:	#2:	#3:	
NEW/SET METER:		DIAL #1 RDG:	#2:	#3:	
METER LOCATION:	Radio Readi	ng; Pit / Tile			
METER READ: F	EMOTE METER ID	: 005231361 Uti;	lity SERVICE	E NUMBER: 9464:	l- go; through gate bo
					to t; he left of drive
METER: LOC	KED STUCK	DAMAGE/TAMPER	REGIST:	sec/min	
FOUND:ON	OFFUN TO D	ETERMINE ATC	ORPSTOP	MB	INSIDE
LEFT:ON	OFFUN TO D	ETERMINE ATC	ORPSTOP _	MB	INSIDE
			m T \ 17		
FOLLOW UP REQUIF	ED START D	ATE:	TIME:	* * **** ***	
COMPLETED BY:	D	ATE:	T.TME:	KEXED:	
	/22 ~2	n na jan and gada a kara kara kara ka	lease before	والمرابع بمسام والموسور	ardar
		eak with Mark Wa			
		meter here but we			
		to close their			
		one's phone number			
		Walters with any			
<u>2/2</u>	/TT 5/5/TT T 2	poke to plumber a	and Mark War	cers and we ag	LEEU L

o meet the plumber there at 8:30am on Thursday, Feb 2. BVS

SERVICE ORDER #: 1334281 SERVICES PRINTED:

1

W001 Out meter reading: 0.

W001 In meter ID: 051135142N reading: 0.

Installed Meter
Office review required.

W001 Found service off.

W001 Left service on.

W001 Remote ID entered: 1471516840.

W001 Read out type: 11.

W001 Meter change reason code: NW.

W001 New meter at an unmetered service. Meter#: 051135142N

Reading: 0.

Office Review Complete, Closing Order Manually. SMW 2/4/11

END OF SERVICE

				PAGE :	#: 1 _		
REGION:		** DUPLICATE COPY	**			SERVICE (ORDER #:
REGION: Fayette County	1					1358910	
ayette county	Kentuc	cky American (KYP	R) Production		 -		
ROUTE/STOP:		eck Meter Non-Eme		CKMTR	ļs.	SERVICES :	PRINTED:
41403 /	180					1	1
GRID/EXT:		WNSEK 9/2	9/11 12:38:	46		REQUESTE:	D BY:
176 /				WORK ZONE	: 12204		
UTILITY TYPE:	Water Ser	vice	SCHEDULE	DATE: 3/	11/2011	TIME:	MA
SEQUENCE #:	1	ORDER TAKEN BY:	CRUSERM 3/1	8/2011 14	:00:00		
SERVICE ADDRE	SS: 3177 Russ	ell Cave Rd; Hor					
MAILING ADDRE							
CITY/ST/ZIP:		KY 405119508	DISTRICT	: Lexi	ngton		
CUSTOMER NAME			BILLING	CYCLE: 14	ACCOUNT	# : (***********************************	
NEW CUSTOMER			WLPP:	ИО	PREMISES	S#:	
BILL CLASS:	Residentia	al	PHONE NU	MBER:			À
LAST NOTICE:			CALL BAC	'K NUMBER:			
HEALTH ALERT:		CREW: North	Section 4	CR	EDIT TYPE	E: 0485	
SERIAL NUMBER	•	METER TYPE:		ME	TER NUMBI	ER: 0511	35142N
# OF DIALS:	4 SIZE: 1	INSTALL DAT		1 RE	MOTE ID #	#: 1471	516840
MFG: Neptune		LAST TEST D			dio Freq	uency Dev	ice
TAP NUMBER:	012104167	PAST DUE AM		LA	ST PAYME	NT DATE:	8/24/2011
TAP SIZE:				LA	ST PAYMEN	NT AMT:	500.00
TAP LOCATION:							
TAP DOCATION.							
MEASUREMENTS:							
MEADOREMENTO.							
CURRENT READ:	0000000	LAST	S/O WORKED:	1409793	ONNP (6/03/2011	
DATE REA		DATE READ	USE RTP	DATE	READ	USE RTP	'
09/16 142		05/19 1072	623 S	11/17	504	33	
08/15 130		04/14 449	120 D	10/22	471	8 S	
07/16 115		03/15 329	252 D	10/14	463	245	
06/15 110		02/14 77	77 D	09/16	218	64 E	
PENDING SO:			GET NEXT TO:				
			ADDRESS BEFO				
			ADDRESS AFTE	ER: 3090 Ru	ssell Ca	ve Rd	
CUR/RMVD METE	IR:	DIAL #1 RDG:	#2:	#3	. :		
NEW/SET METER		DIAL #1 RDG:	#2:	#3			
		ding; Pit / Tile					
METER READ:	REMOTE METER	ID: 005231361 Uti	; lity SERVIC	CE NUMBER:	94641- g	o; throu	igh gate bo
CONFRICTION CO.	Dolog / Do-7t-	toch Devoce - an.	- Enrollan dal.e	OOX SILS	TD: LO L	' TIE TET	of drive
METER:	LOCKED STUCK	DAMAGE/TAMPER DETERMINE AT	REGIST:	sec/	min		
FOUND: ON	OFF UN TO	DETERMINE AT	CORP STOP	MB	INSI	DE	
LEFT: ON	OFF UN TO	DETERMINE AT	CORP STOP	MB	INSI	DE	
FOLLOW UP REC	OUIRED START	DATE:	TIME:				
COMPLETED BY	•	DATE:	TIME:	KEYEI):_		
COMMENTS:	3/18/11 Please	check meter and	verify readin	ng of 329,	Thanks B	JVS	
0012222		son: Other					
•		ing: 383.					
	Turned off at m						
	W001 Found serv						

END OF SERVICE

END OF SERVICE ORDER #: 1358910

W001 Left service off.

PAGE #: 1 REGION: ** DUPLICATE COPY ** SERVICE ORDER #: Fayette County 1359080 Kentucky American (KYPR) Production ROUTE/STOP: Turn On & Restore WTR - Not NP RPON SERVICES PRINTED: 141403 / 180 GRID/EXT: TOWNSEK 9/29/11 12:38:45 REQUESTED BY: 176 WORK ZONE: 12204 | MRS COLE UTILITY TYPE: Water Service SCHEDULE DATE: 3/18/2011 | TIME: SEOUENCE #: 1 ORDER TAKEN BY:brownkb 3/18/2011 22:36:00 SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St CITY/ST/ZIP: Lexington KY 405119508 DISTRICT: Lexington CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 | ACCOUNT #: NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: 100CF METER NUMBER: 051135142N # OF DIALS: 4 SIZE: 1 INSTALL DATE: 2/03/2011 REMOTE ID #: 1471516840 MFG: Neptune LAST TEST DATE: Radio Frequency Device TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 TAP SIZE: LAST PAYMENT AMT: 500.00 TAP LOCATION: MEASUREMENTS: CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011 DATE READ USE RTP DATE READ USE RTP DATE READ USE RTP 09/16 124 D| 05/19 1427 1072 623 S 11/17 504 33 08/15 1303 146 D 04/14 449 120 D 10/22 471 8 S 07/16 1157 55 D 03/15 329 10/14 252 D 245 463 1102 06/15 30 D 02/14 77 77 D 09/16 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd CUR/RMVD METER: DIAL #1 RDG: #2: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive LOCKED STUCK DAMAGE/TAMPER REGIST: ____ sec/min METER: FOUND: __ON __OFF __UN TO DETERMINE AT __CORP __STOP __MB ___INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: _____TIME: _____KEYED:_ COMMENTS: turn on water, turned off today in error notes on service order 1358910 indicate water was shut off <u>at meter</u> customer has 20 horses on site and says animal control is coming early in the morning to verify if water is on-needs on ASAP customer says gate is locked but we can walk around it, it is

only locked to keep out cars and trucks

SERVICE ORDER #: 1359080

SERVICES PRINTED:

	711.07.07.07	T 1/ T 1/ T 1
phone number on service order is for Clint the manager	_ 1	1
alternate phone numbers are for accountholder Mrs Cole		
212 355 3100		
859 299 2022	_	
Please call if any problems, animal control has to see water on	_	
the premise or customer may lose horses.		
W001 Meter reading: 383.	_	
METER WAS TURNING, SPOKE WITH FARM MANAGER AND WAS TOLD TO LEAVE	_	
WATER ON. KB	_	
W001 Found service off.		
W001 Left service on.	-	

END OF SERVICE

PAGE #: 1 REGION: ** DUPLICATE COPY ** SERVICE ORDER #: Fayette County 1359150 Kentucky American (KYPR) Production ROUTE/STOP: Check Meter Non-Emergency CKMTR SERVICES PRINTED: 141403 / 180 GRID/EXT: TOWNSEK 9/29/11 12:39:06 REQUESTED BY: 176 / WORK ZONE: 12204 LT AGEE W/ANIMAL C Water Service | SCHEDULE DATE: 3/22/2011 | TIME: AM UTILITY TYPE: SEQUENCE #: 1 ORDER TAKEN BY:CRUSERM 3/21/2011 9:15:00 SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm MAILING ADDRESS: 100 E 50th St CITY/ST/ZIP: Lexington KY 405119508 DISTRICT: Lexington CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 | ACCOUNT #: NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: BILL CLASS: Residential PHONE NUMBER: LAST NOTICE: CALL BACK NUMBER: HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485 SERIAL NUMBER: METER TYPE: 100CF METER NUMBER: 051135142N # OF DIALS: 4 SIZE: 1 INSTALL DATE: 2/03/2011 REMOTE ID #: 1471516840 MFG: Neptune LAST TEST DATE: Radio Frequency Device TAP NUMBER: 012104167 LAST PAYMENT DATE: PAST DUE AMOUNT: TAP SIZE: LAST PAYMENT AMT: 500,00 TAP LOCATION: MEASUREMENTS: CURRENT READ: 0000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011 DATE READ USE RTP DATE USE RTP READ USE RTP DATE READ 124 D 05/19 146 D 04/14 1427 09/16 623 S 11/17 504 1072 33 449 1303 08/15 120 D 10/22 471 8 S 252 D 10/14 77 D 09/16 1157 1102 55 D 03/15 329 07/16 463 245 06/15 30 D 02/14 77 218 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd DIAL #1 RDG: #2: CUR/RMVD METER: #3: NEW/SET METER: DIAL #1 RDG: #2: #3: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive STUCK DAMAGE/TAMPER REGIST: ____ sec/min LOCKED FOUND: __ON __OFF __UN TO DETERMINE AT __CORP __STOP MB ____INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: It Agee w/Animal Control ph reporting has been reports made to him at customer has tapped into fire hydrant W001 Meter reading: 394. not stealing from hydrant someone turned meter back on. I turned off and locked. Please contact Bryan Siller make him aware of

present situation. Bob
Turned off at meter

SERVICE ORDER #: 1359150

SERVICES PRINTED:

Office review required.

W001 Found service off.

W001 Left service off.

Office Review Complete, Emailed Bryan Siler as an FYI per Above

Comments. SMW 3/23/11

END OF SERVICE

FAGE # .

REGION:		** DUPLIC	ATE COPY *	*				SERVIC	E ORDER #:
Fayette County	1	salere Amarei	(XXXDD)	Describe				13611:	29
ROUTE/STOP:	i e	-	can (KYPR) estore WTR			NO.		CEDITOR	S PRINTED:
141403 /	180	arn on a k	escore wik	- NOL I	NP KE	PON		1	
GRID/EXT:		OWNSEK	9/29/	יי יי.	47:05	=		REQUES!	TED DV.
176 /	1	June Br	3/23/	ala ala ala ala ala ala ala ala ala ala			NE: 12204	1	IED DI:
UTILITY TYPE:	Water Ser	ori ce		SCHET			3/23/2011	L	AM
SEQUENCE #:	1		AKEN BY:CR				11:49:00	TIME:	
SERVICE ADDRES			Rd; Horse		3/23/	2011	11.45.00		
MAILING ADDRES			na, norbe	- CAM					And the second of the second o
CITY/ST/ZIP:		KY 40511	9508	DISTR	TCT·	T.e.	kington		A
CUSTOMER NAME							ACCOUNT	r # C	
NEW CUSTOMER I				WLPP:		NO.			
BILL CLASS:	Residenti	al	***		NUMB		117011111111111111111111111111111111111		
LAST NOTICE:						NUMBER		A CONTRACTOR OF THE STATE OF TH	
HEALTH ALERT:		CRE	W:North Se		211010		REDIT TYP	PE: 048	35
SERIAL NUMBER			ER TYPE:	100CF		ATTENDED TO STATE OF THE PARTY	METER NUME		1135142N
# OF DIALS:	4 SIZE: 1		TALL DATE:		2011		REMOTE ID		71516840
MFG: Neptune			TEST DAT		2011		Radio Frec		
TAP NUMBER:	012104167		T DUE AMOU						8/24/2013
TAP SIZE:		1222					AST PAYME		500.00
TAP LOCATION:						-	JAOT TATAL	MIT ANT.	300.00
MEASUREMENTS:									
CURRENT READ:	0000000		LAST S/C	WORKED	:	140979	3 ONNP	6/03/201	.1
DATE REAL	USE RTP	DATE	READ	USE RT	P DA	TE	READ	USE RI	
09/16 1427	124 D	05/19	1072	623	S 11	/17	504	33	
08/15 1303	146 D	04/14	449	120	D 10	/22	471	8	S
07/16 1157	55 D	03/15	329	252	D 10	/14	463	245	
06/15 1102	30 D	02/14	77			/16	218	64	E
PENDING SO:				T NEXT					
							ussell Ca		
			IA	DRESS A	FTER:	3090 R	ussell Ca	ve Rd	
		· · · · · · · · · · · · · · · · · · ·							
CUR/RMVD METER		DIAL #1		#2		#	3:		
NEW/SET METER:		DIAL #1	RDG:	#2	:	#	3:		
METER LOCATION	: Radio Rea	ding; Pit	/ Tile						
METER READ: COMMENTS:	REMOTE METER	ID: 005231	.361 Uti; J	ity SER	VICE 1	NUMBER:	94641- g	o; thro	ugh gate bo
COMMENTS:	KeTOC \ Ke-Yf.	tach Devic	e - go; tr	rough ga	ate bo	ox sits	<u>15' to t</u>	; he lef	t of drive
METER: L	OCKED STUCK	DAMAGE/	TAMPEK 6	EGIST:		sec	/min		
FOUND:ON _	OFFUN TO	DETERMINE	ATCOR	PST	OP	_wb	INSI		
LEFT:ON _	OFFUN TO	DETERMINE	ATCOF	ST	JP	_MB	INSI	DE	
POTTOW IID PROTE	דסטיים מייזסיד	ימידי ארב	r	ידואום.					
FOLLOW UP REQUE COMPLETED BY:	INED SIAKI	DATE:		TME:			D .		
COMPLETED DI		DAIE:		TME:		KEYE	D:_		
COMMENTE. 3	/23/11 Dleage	turn on	Dlenge gr	יים דים וכיל מ	aba wa	i+h		_	
COMMENTO: 5	/23/11 Please Thanks. BVS		FICASE CE	<u>akl</u>	orid M.	тен апу	question	<u>D</u>	
	001 Meter read:								
	nlocked meter t						<u> </u>		
	urned on at met		202						
	001 Found serv								
VV	COM A CULLU BELV.	LUC ULL.							

END OF SERVICE

END OF SERVICE ORDER #: 1361129

W001 Left service on.

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: 3/23/11 Please check if meter is locked and get reading. Please call Bryan at Thanks.

Rescheduled Reason: Other

Rescheduled Notes: dab

W001 Meter reading: 394.

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

METER: LOCKED STUCK DAMAGE/TAMPER REGIST:____ sec/min

meter still locked off, reads 0394, Bob

Read Only

SERVICE ORDER #:

1360830

SERVICES PRINTED:

W001 Found service off. 1 1
W001 Left service off.

END OF SERVICE

			PA	GE #: 1	
REGION:	** DU	PLICATE COPY **			SERVICE ORDER #:
Fayette County					1361129
		merican (KYPR) P:			
ROUTE/STOP:	Turn On	& Restore WTR -	Not NP RPON		SERVICES PRINTED:
141403 /	180		50 45 05		REQUESTED BY:
GRID/EXT:	TOWNSEK	9/29/11		ONTE: 12204	REQUESTED BI:
176 /			SCHEDULE DATE:	ONE: 12204	TIME: AM
UTILITY TYPE:	Water Service	ER TAKEN BY: CRUS	<u> </u>		TIME: AN
SEQUENCE #:				11.49.00	
SERVICE ADDRE		ave ku; horse re	11 III		
MAILING ADDRE	Lexington KY 4	<u>05119508</u>	DISTRICT: L	exington	
CITY/ST/ZIP:		02113200	BILLING CYCLE:		r #:(
CUSTOMER NAME			WLPP: N		
NEW CUSTOMER	Residential		PHONE NUMBER:		
BILL CLASS:	Residential		CALL BACK NUMBE	R:	
LAST NOTICE:		CREW: North Sect	}	CREDIT TYP	PE: 0485
HEALTH ALERT:			100CF	METER NUMB	
SERIAL NUMBER		INSTALL DATE:	2/03/2011	REMOTE ID	
# OF DIALS:	4 SIZE: 1	LAST TEST DATE:	2/03/2011		quency Device
MFG: Neptune	070704767	PAST DUE AMOUNT		LAST PAYME	
TAP NUMBER:	012104167	PAST DUE AMOUNT	•	LAST PAYM	
TAP SIZE:				TIADI TATM	300.00
TAP LOCATION:		·			
AND GITTO PARTINING.					
MEASUREMENTS:					
CURRENT READ:	00000000	LAST S/O	WORKED: 1409	793 ONNP	6/03/2011
			JSE RTP DATE	READ	USE RTP
DATE REA 09/16 142			623 S 11/17	504	33
08/15 130			120 D 10/22	471	8 5
07/16 115			252 D 10/14	463	245
06/15 110			77 D 09/16	218	64 E
PENDING SO:	2 20 27 027	· -	NEXT TO:		
PENDING DO.			RESS BEFORE:3175	Russell Ca	ave Rd
			RESS AFTER: 3090		
CUR/RMVD METE	R: DIA	L #1 RDG:	#2:	#3:	***************************************
NEW/SET METER		L #1 RDG:	#2:	#3:	
METER LOCATIO	N: Radio Reading;				
THE POST IN	,,,	•			
METER READ:	REMOTE METER ID: 0	05231361 Uti; li	ty SERVICE NUMBE	R: 94641-	go; through gate b
COMMENTS:	Reloc / Re-Attach	Device - go; thr	ough gate box si	ts 15' to 1	t; he left of drive
METER:	LOCKED STUCK DA	MAGE/TAMPER RE	GIST: s	ec/min	
FOUND: ON	OFFUN TO DETE	RMINE AT CORP	STOP MB	INS	IDE
LEFT: ON	OFF UN TO DETE	RMINE AT CORP	STOP MB	INS	IDE

FOLLOW UP REC	UIRED START DATE	: TI	ME:		
COMPLETED BY:	UIRED START DATE DATE	G: TI	ME: KE	YED:	
				-	
COMMENTS:	3/23/11 Please turn	on. Please cal	<u>l Takisha with a</u>	ny question	ns_
	. Thanks. BVS				
	W001 Meter reading:	394.			
	unlocked meter turne				هېستېن وروانستانې
	Turned on at meter				and the state of t

END OF SERVICE

END OF SERVICE ORDER #: 1361129

W001 Found service off. W001 Left service on.

COMMENTS: 3/23/11 Please check if meter is locked and get reading. Please

call Bryan at 859.269.2386 x6. Thanks.

Rescheduled Reason: Other

Rescheduled Notes: dab

W001 Meter reading: 394.

meter still locked off, reads 0394, Bob

Read Only

FOLLOW UP REQUIRED START DATE: TIME: KEYED:

SERVICE ORDER #:

1360830

SERVICES PRINTED:

W001 Found service off. 1 1
W001 Left service off.

END OF SERVICE

				PAGE	E #: 1		
REGION:	** DU	PLICATE COPY	* *			SERVICE	ORDER #:
Fayette County						1395026	,
	Kentucky A	merican (KYPR) Productio	n			<u></u>
ROUTE/STOP:	-	Edit - Local				SERVICES	PRINTED:
141403 / 180						1	1
GRID/EXT:	TOWNSEK	9/29	/11 12:47	:04		REQUESTE	D BY:
176 /				WORK ZON	NE: 12204		
UTILITY TYPE:	Water Service		SCHEDUL	E DATE: 5	5/17/2011	TIME:	PM
SEQUENCE #:	1 ORD	ER TAKEN BY:C	RUSERM 5/	17/2011 1	l3:12:00		
SERVICE ADDRESS:	3177 Russell C	ave Rd; Hors	e Farm				
MAILING ADDRESS:	100 E 50th St						
CITY/ST/ZIP:	Lexington KY 4	05119508	DISTRIC		rington		
CUSTOMER NAME:	Cole, Carlton		BILLING	CYCLE: 14			
NEW CUSTOMER NAME	•		WLPP:	МО	PREMIS	ES#:	
BILL CLASS:	Residential		PHONE N	UMBER:	<u> </u>		
LAST NOTICE:				CK NUMBER:			
HEALTH ALERT:		CREW:North S	ection 4		CREDIT TY		
SERIAL NUMBER:		METER TYPE:	100CF		METER NUM		35142N
# OF DIALS: 4 S	IZE: 1	INSTALL DATE			REMOTE ID		516840
MFG: Neptune		LAST TEST DA				quency Dev	
TAP NUMBER:	012104167	PAST DUE AMO	UNT:				8/24/2011
TAP SIZE:				<u> </u>	LAST PAYM	ENT AMT:	500.00
TAP LOCATION:							
MEASUREMENTS:							
			7			- /05 /000	
CURRENT READ:	00001072		/O WORKED:		ONNP	6/03/2011	
DATE READ	USE RTP DATE		USE RTP	DATE	READ	USE RTE	<u>' </u>
09/16 1427	124 D 05/1		623 S	11/17	504	33	<u> </u>
08/15 1303	146 D 04/1		120 D	10/22	471	8 8	<u>' </u>
07/16 1157	55 D 03/1		252 D	10/14	463	245	
06/15 1102	30 D 02/1		77 D GET NEXT TO	09/16	218	64 E	,
PENDING SO:			ADDRESS BEF		Puccell C	are Pd	
			ADDRESS AFT				
			ADDRESS AFI	ER: 3090 F	Russell C	ave Ru	
am /nmm merren.	DTA	L #1 RDG:	#2:	4	3:		
CUR/RMVD METER: NEW/SET METER:		L #1 RDG:	#2:		3 :		
METER LOCATION:			π2.	Т	10.		
METER HOCATION.	Radio Reading,	110 / 1110					
METER READ: REM	MOTE METER ID: 0	05231361 Uti:	lity SERVI	CE NUMBER:	94641-	go: throu	igh gate bo
COMMENTS: Rel							
METER: LOCKI							
FOUND: ON OF						IDE	
LEFT: ON O							
DEFTOT							
FOLLOW IIP REQUIRED	D START DATE	:	TIME:				
FOLLOW UP REQUIRED COMPLETED BY:	DATE		TIME:	KEYI	ED:		
CO1.11 TID 12 1			***************************************	Tanana Managana Sanara	-		
COMMENTS: Read:	ing 1047.00 on 0	5/16/11 from	meter reade	r, verify	for bill	ing	
	11 S.Padgett,						
	Meter reading:	1072.					
	r on not running		gate locked	LFUCG pos	sted unfi	t	
	numan consumptio						
	Found service o					··	

END OF SERVICE

END OF SERVICE ORDER #: 1395026

W001 Left service on.

SERVICE ORDER #: ** DUPLICATE COPY ** REGION: 1403490 Fayette County Kentucky American (KYPR) Production SERVICES PRINTED: Shut Off For NonPay NPOFF ROUTE/STOP: 1 1 41403 / 180 REQUESTED BY: 9/29/11 12:39:05 GRID/EXT: TOWNSEK WORK ZONE: 12204 | Notice Post REG2 176 / Water Service | SCHEDULE DATE: 5/25/2011 | TIME: EV UTILITY TYPE: 1 | ORDER TAKEN BY: DEANDJ 5/24/2011 18:05:43 SEOUENCE #: 3177 Russell Cave Rd; Horse Farm SERVICE ADDRESS: MAILING ADDRESS: 100 E 50th St DISTRICT: Lexington CITY/ST/ZIP: Lexington KY 405119508 BILLING CYCLE: 14 ACCOUNT #: CUSTOMER NAME: Cole, Carlton WLPP: NO PREMISES#: NEW CUSTOMER NAME: BILL CLASS: Residential PHONE NUMBER: CALL BACK NUMBER: LAST NOTICE: CREW: North Section 4 CREDIT TYPE: 0485 HEALTH ALERT: METER TYPE: 100CF METER NUMBER: 051135142N SERIAL NUMBER: INSTALL DATE: 2/03/2011 REMOTE ID #: 1471516840 # OF DIALS: 4 SIZE: 1 MFG: Neptune Radio Frequency Device LAST TEST DATE: TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011 LAST PAYMENT AMT: 500.00 TAP SIZE: TAP LOCATION: MEASUREMENTS: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011 CURRENT READ: USE RTP USE RTP DATE READ USE RTP DATE READ DATE READ
 1072
 623
 S
 11/17
 504

 449
 120
 D
 10/22
 471

 329
 252
 D
 10/14
 463

 77
 77
 D
 09/16
 218
 33 124 D 05/19 1072 449 1427 09/16 146 D 04/14 8 S 08/15 1303 55 D 03/15 07/16 1157 06/15 1102 245 30 D 02/14 64 E PENDING SO: GET NEXT TO: ADDRESS BEFORE: 3175 Russell Cave Rd ADDRESS AFTER: 3090 Russell Cave Rd #2: CUR/RMVD METER: DIAL #1 RDG: #3: DIAL #1 RDG: #2: #3: NEW/SET METER: METER LOCATION: Radio Reading; Pit / Tile METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min FOUND: __ON __OFF __UN TO DETERMINE AT __CORP __STOP MB ____INSIDE LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE FOLLOW UP REQUIRED START DATE: TIME: KEYED: COMMENTS: Collect: \$ 3,435.62 Total: \$ 6,198.68 W001 Meter reading: 1080. Turned off at meter Locked Meter W001 Found service on.

PAGE #: 1

END OF SERVICE

END OF SERVICE ORDER #: 1403490

W001 Left service off.

REGION:	7	** DU	PLICATE COPY	**			SERVICE	ORDER #·
Fayette County					1409793			
	Kenti	Kentucky American (KYPR) Production				1105755		
ROUTE/STOP:	J	-	After Non-Pa				SERVICES	. משתות בכת
141403 / 180		1111 011	ALLEL NOII-FA	y Blide OII	OMME		1	
			0/00	/77 70 45	7 04		1	1
GRID/EXT:	10	WNSEK	9/29	/11 12:4			REQUESTE	D BA:
176 /						ONE: 12204		
UTILITY TYPE:	Water Ser				LE DATE:		TIME:	MA
SEQUENCE #:	1		ER TAKEN BY:C		/03/2011	11:14:00		
SERVICE ADDRESS:			ave Rd; Hors	e Farm				
MAILING ADDRESS:	100 E 50t	h St						
CITY/ST/ZIP:	Lexington	KY 4	05119508	DISTRIC	CT: L	exington		
CUSTOMER NAME:	Cole, Car	lton		BILLING	G CYCLE:	14 ACCOUN	Г#: С	A CONTRACTOR OF THE PARTY OF TH
NEW CUSTOMER NAME	*			WLPP:	N			LANGE WAY
BILL CLASS:	Residenti	al		PHONE 1	NUMBER:			
LAST NOTICE:					ACK NUMBE	R .	CONTROL CANDELLIS CONTROL CONT	р
HEALTH ALERT:			CREW: *TMECRT				PE: 0485	
SERIAL NUMBER:			METER TYPE:	100CF	JI-II-IOIVI CA	METER NUM		35142N
	IZE: 1		INSTALL DATE		777	REMOTE ID		
	178: 1				711			516840
MFG: Neptune		-	LAST TEST DA			1	quency Dev	
TAP NUMBER:	012104167		PAST DUE AMO	UNT:		<u> </u>	ENT DATE:	
TAP SIZE:						LAST PAYM	ENT AMT:	500.00
TAP LOCATION:								
MEASUREMENTS:								
				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
CURRENT READ:	00000000		LAST S	/O WORKED:	1409	793 ONNP	6/03/2011	
DATE READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP	
09/16 1427	124 D	05/19		623 S	11/17	504	33	
08/15 1303	146 D	04/14		120 D		471	8 S	
07/16 1157	55 D	03/15		252 D		463	245	
06/15 1102	30 D	02/14		77 D		218	64 E	
	30 1	02/14		GET NEXT TO		210	04 15	
PENDING SO:				ADDRESS BEI		D	D-	
			,					
				ADDRESS AFT	ER: 3090	Russell Ca	ave Ru	
CUR/RMVD METER:			#1 RDG:	#2:		#3:		
NEW/SET METER:			#1 RDG:	#2:		#3:		
METER LOCATION:	Radio Rea	ding;	Pit / Tile					
METER READ: REN								
COMMENTS: Rel	oc / Re-At	tach I	Device - go;	through gat	e box si	ts 15' to t	t; he left	of drive
METER: LOCKE	ED STUCK	DAN	MAGE/TAMPER	REGIST:	S	ec/min		
FOUND: ON OF						INS	IDE	
			RMINE AT C			INS		
DD1101		20 20 21 111/2	The state of the s					
FOLLOW UP REQUIRED	ייס גיים ני	. שייי ארו		TTME.				
						ven.		
COMPLETED BY:		DAIE	P	1 TME :	KE	ren:_		
COMMENTS: $\frac{6/3}{1}$								
			at l	to let	them know	w water is	on	
	hanks. BV							
<u>Resch</u>	eduled Rea	son: C	ther		·			
<u> W001</u>	Meter read	ing:]	1080.					
<u>calle</u>	d informed	water	on, Bob				and the same of th	

Turned on at meter

SERVICE ORDER #:

1409793

SERVICES PRINTED:

1

Office review required. ____1 W001 Found service off.

W001 Left service on.

Office Review Complete, No Action Required. FSR advised Customer

Water is On per Above Comments. SMW 6/6/11

END OF SERVICE

Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

Witness: Takisha D. Walker

6. Provide a copy of Ms. Cole's payment history from January 2, 2007 until present.

Response:

See the attached account ledger information report from January 1, 2007, through September 21, 2011.

WALKERTD

Kentucky American (KYPR) Production

Ledger Information Report

Account	#		C arlt	on Cole
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Account	#	Ca.	ricon core	
	Bill Date	Туре	Amount	Balance
Service	Address	3177 Russell	Cave Rd	
Service	9/21/2011 8/24/2011 7/28/2011 7/20/2011 6/20/2011 6/08/2011 5/23/2011 5/12/2011 5/11/2011 4/25/2011 4/19/2011 3/25/2011 3/21/2011 3/18/2011 2/17/2011 2/01/2011 11/29/2010 11/22/2010 11/18/2010 9/21/2010 9/21/2010 8/19/2010 6/28/2010 6/28/2010 6/22/2010 6/18/2010	CHG LKB CHG LKB CHG CHG LKB CHG LKB CHG LKB LKB LKB CHG LKB CHG LKB CHG CHG LKB CHG CHG LKB CHG CHG LKB CHG CHG CHG CHG CHG CHG CHG CHG CHG CHG	558.31 500.00CR 652.39 500.00CR 263.19 182.99 1,346.18CR 2,692.36 500.00CR 400.00CR 500.00CR 541.12 500.00CR 732.29 1,106.96 400.00CR 299.09 400.00CR 300.00CR 181.99 47.99 1,000.75 257.14CR 223.39 241.79CR 257.14 241.79 277.50CR 224.18CR 81.50	5,591.07 4,951.07 4,798.68 5,035.49 4,298.68 5,035.68 3,506.32 4,406.32 4,406.32 4,906.32 4,906.32 4,906.32 3,425.91 3,425.95 3,425.95 3,426.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,596.86 3,644.87 2,871.67 2,871.74 2,874.42 2,874.42 2,792.92
	5/27/2010 5/19/2010 4/21/2010 4/12/2010	LKB CHG CHG TRF	224.18CR 27.12 27.12 224.18CR	2,792.92 3,017.10 2,989.98 2,962.86
	3/18/2010 3/17/2010 2/22/2010 2/17/2010 2/09/2010 1/25/2010 12/18/2009 11/18/2009 11/02/2009	CHG TRF TRF CHG LKB CHG CHG CHG	27.12 400.00CR 803.34CR 653.28 300.00CR 907.34 426.94 616.79 246.30CR	3,187.04 3,159.92 3,559.92 4,363.26 3,709.98 4,009.98 3,102.64 2,675.70 2,058.91

Kentucky American (KYPR) Production

Ledger Information Report

Account # Carlton Cole

Bill Date	Type	Amount	Balance
10/20/2009	CHG	246.30	2,305.21
10/01/2009	TRF	306.22CR	2,058.91
9/21/2009	CHG	212.63	2,365.13
9/03/2009	LKB	100.00CR	2,152.50
8/27/2009	LKB	252.42CR	2,252.50
8/20/2009	CHG	252.42	2,504.92
7/21/2009	CHG	319.78	2,252.50
6/18/2009	CHG	165.13	1,932.72
6/02/2009	PMT	500.00CR	1,767.59
5/19/2009	CHG	198.96	2,267.59
4/21/2009	CHG	90.55	2,068.63
3/23/2009	CHG	272.97	1,978.08
2/24/2009	CHG	196.65	1,705.11
2/03/2009	LKB	107.57CR	1,508.46
1/21/2009	CHG	107.57	1,616.03
12/18/2008	CHG	49.14	1,508.46
12/05/2008	CHG	117.16	1,459.32
11/18/2008	CHG	130.47	1,342.16
10/20/2008	CHG	127.94	1,211.69
9/29/2008	PMT	100.00CR	1,083.75
9/19/2008	CHG	166.10	1,183.75
8/26/2008	CHG	138.12	1,017.65
8/25/2008	CHG	630.95CR	879.53
7/21/2008	CHG	97.41	1,510.48
6/19/2008	CHG	102.50	1,413.07
5/20/2008	CHG	89.78	1,310.57
5/13/2008	LKB	300.00CR	1,220.79
4/23/2008	CHG	771.63	1,520.79
3/19/2008	CHG	665.62	749.16
3/17/2008	LKB	263.53CR	83.54
2/20/2008	CHG	263.53	347.07
2/13/2008	LKB	46.03CR	83.54
2/13/2008	CHG	26.78CR	129.57
2/04/2008	$_{ m LKB}$	110.32CR	156.35
1/21/2008	CHG	110.32	266.67
1/11/2008	LKB	152.79CR	156.35
12/31/2007	CHG	152.79CR	309.14
12/19/2007	CHG	54.04	461.93
12/06/2007	LKB	438.84CR	407.89
11/20/2007	CHG	438.84	846.73
11/05/2007	LKB	187.40CR	407.89
10/18/2007	CHG	187.40	595.29
9/27/2007	LKB	108.12CR	407.89
9/20/2007	CHG	108.12	516.01
9/10/2007	LKB	142.94CR	407.89
8/20/2007	CHG	142.94	550.83

Kentucky American (KYPR) Production

Ledger Information Report

Account #	reference of control declaration of the control	Carlton	Cole			
Bill Date 8/02/2007 7/26/2007 7/20/2007 6/20/2007 6/04/2007 5/21/2007 5/03/2007 4/20/2007 3/05/2007 2/20/2007 2/16/2007 1/19/2007	Type LKB LKB CHG CHG LKB CHG LKB CHG CHG LKB CHG LKB		Amount 75.24CR 67.50CR 75.24 67.50 127.47CR 407.89 160.32CR 170.01 117.78 76.44CR 76.44 92.26CR 92.26 36.91CR	E	Balance 407.89 483.13 550.63 475.39 407.89 535.36 127.47 287.79 117.78 .00 76.44 .00 92.26 .00	
Current 558.31		31 - 60 652.39		61 - 90 263.19		Over 90 4035.49
Aged Total 5509.38		Unposted \$.00	Adj	justments .00		Balance 5509.38

Response of Kentucky American Water

To Information Request of Commission Staff

Case No. 2011-00219

Witness: Takisha D. Walker

7. State if any Kentucky-American employee has entered Ms. Cole's property. If the answer is yes, provide the employees, names, the purpose for which they entered the property, and the dates of their entrance.

Response:

The attached table shows the Kentucky-American employees who have entered Ms. Cole's property at 3177 Russell Cave Road, Lexington, Kentucky, on the dates and for the purposes indicated:

Table 7.1

Date	Kentucky-American Employee	Reason for Entering Cole Property
5/7/2007	Jerry Barnett	Verified reading for billing
6/20/2007	Jerry Couch & Josh Riley	Repaired broken wires
10/9/2007	William Buckner	Placed flow search device on meter
10/16/2007	William Buckner	Removed flow search device from meter
2/4/2008	Robert Samuels	Shut off water for non-payment
2/5/2008	N/A*	Turned water back on
3/27/2008	Tony Byrd	Re-read/inspect meter and check for leaks
4/18/2008	Bob Cruse	Verified reading for billing
9/22/2008	Bob Cruse	Shut off water for non-payment
9/22/2008	N/A**	Turned water back on
11/4/2008	James Young, Sr.	Shut off water for non-payment
12/3/2008	David Poindexter	Confirm water is off for non- payment
12/3/2008	Jerry Couch & Josh Riley	Turn on after non-pay shut off
12/4/2008	Jerry Barnett	Emergency no water
2/18/2009	Mike Moberly	Verified reading for billing
3/17/2009	Gary Young	Meter changed out
11/14/2009	James Young, Sr.	Verified reading for billing
1/19/2010	James Brady	Verified reading for billing
2/1/2010	Bob Cruse	Check meter for leaks; no leaks and meter is okay
2/4/2010	Jarold Jackson & Dillard Griffin	Check meter and explain how water usage is obtained to Lupe
6/7/2010	David Dean	Shut off water for non-payment

6/8/2010	Bob Cruse	Next day non-pay turn on		
6/8/2010	Bob Cruse	Meter changed out		
6/8/2010	Bob Cruse	Turn on water		
6/9/2010	Bob Cruse	Tried to get in contact with Lupe,*** no answer and no recording feature		
6/21/2010	Jarold Jackson & Takisha Walker	Meet with Lupe to discuss leaks		
10/22/2010	David Dean	Verify read		
10/6/2010	James Young, Sr.	Shut off water for non-payment		
11/17/2010	Bob Cruse	Confirm water is off for non- payment		
11/23/2010	Bob Cruse	Check meter		
12/28/2010	David Dean	Inactive with consumption		
1/19/2011	Kenny Whittle	Removed meter; water turned off		
1/24/2011	Bob Cruse	Check meter		
2/3/2011	Bob Cruse	Turn on water and installed meter		
3/18/2011	Bob Cruse	Check meter, verify read and turned of water		
3/19/2011	Ken Brown	Turned water back on		
3/22/2011	Bob Cruse	Turned water off		
3/23/2011	Bob Cruse	Check meter, water off		
3/23/2011	Bob Cruse	Water turned back on		
5/19/2011	Bob Cruse	Read meter		
6/1/2011	David Dean	Shut of water for non-payment		
6/3/2011	Bob Cruse	Turn water on		

^{*} Not documented in Kentucky-American's system. Based on practice, the employee was likely Robert Samuels, who was the same employee who turned off service the prior day.

^{**} Not documented in Kentucky-American's system. Based on practice, the employee was likely Bob Cruse, who was the same employee who turned off service earlier the same day.

^{***} Lupe was Ms. Cole's on-site maintenance man at the time.